



# City of Denton

City Hall  
215 E. McKinney St.  
Denton, Texas 76201  
[www.cityofdenton.com](http://www.cityofdenton.com)

## Meeting Agenda

### Committee on Persons with Disabilities

---

Thursday, January 19, 2023

3:00 PM

Development Service Center

---

#### **REGISTRATION GUIDELINES FOR ADDRESSING THE COMMITTEE ON PERSONS WITH DISABILITIES**

Citizens are also able to participate in the following way (NOTE: Other than public hearings, citizens are only able to comment one time per agenda item; citizens cannot use both methods to comment on a single agenda item. Public comments are not held for work session reports.):

- eComment – On January 13, 2023, the agenda was posted online at <https://tx-denton.civicplus.com/242/Public-Meetings-Agendas>. Once the agenda is posted, a link to make virtual comments using the eComment module will be made available next to the meeting listing on the Upcoming Events Calendar. Within eComment, citizens may indicate support or opposition and submit a brief comment about a specific agenda item. Comments may be submitted up until the start of the meeting at which time the ability to make an eComment will be closed. Similar to when a citizen submits a white card to indicate their position on an item, the eComments will be sent directly to members of the Committee on Persons with Disabilities and recorded by the Secretary.

Members review comments received in advance of the meeting and take that public input into consideration prior to voting on an agenda item. The Chair will announce the number of Comment Cards submitted in support or opposition to an item during the public comment period. Comments will not be read during the meeting. The Secretary will reflect the number of comments submitted in favor/opposition to an item, the registrant's name, address, and (summary of) comments within the Minutes of the Meeting, as applicable.

After determining that a quorum is present, the Committee on Persons with Disabilities of the City of Denton, Texas will convene in a meeting on Thursday, January 19, 2023, at 3:00 p.m. in Training Rooms 3-5 at the Development Service Center, 401 N. Elm Street, Denton, Texas, at which the following items will be considered:

#### **1. PRESENTATIONS FROM MEMBERS OF THE PUBLIC**

Citizens wishing to speak shall have registered under the REGISTRATION GUIDELINES FOR ADDRESSING THE COMMITTEE ON PERSONS WITH DISABILITIES detailed at the beginning of this agenda. Registration is required prior to the time this agenda item is read into the record. This time is reserved for citizen comments regarding items not listed on the agenda. No official action can be taken on these items. Presentations from Members of the Public is limited to five speakers per meeting with each speaker allowed a maximum of three (3) minutes.

#### **2. ITEMS FOR CONSIDERATION**

- A. [CPD23-001](#) Consider approval of the minutes for November 17, 2022.

Attachments: [Draft Minutes](#)

- B. [CPD23-004](#) Receive a report, hold a discussion, and give staff direction regarding an update on services and accessibility as it relates to the Denton County Transit Authority.
- Attachments: [Exhibit 1 - Agenda Information Sheet](#)  
[Exhibit 2 - Presentation](#)
- C. [CPD23-003](#) Receive a report, hold a discussion, and give staff direction regarding accessibility in emergency shelters during declared disasters.
- Attachments: [Exhibit 1 - Agenda Information Sheet \(REV\)](#)  
[Exhibit 2 - Presentation \(REV\)](#)
- D. [CPD23-005](#) Receive a report, hold a discussion, and provide a staff update regarding the City of Denton's Master Sidewalk Workplan.
- Attachments: [Exhibit 1 - Agenda Information Sheet](#)  
[Exhibit 2 - Presentation](#)
- E. [CPD23-002](#) Staff Update Memo
1. Chair and Vice Chair
  2. 2023 Meeting Schedule
  3. Report on Grievances and Requests for Accommodations
  4. Next Committee Meeting
- Attachments: [Exhibit 1 - Staff General Update Memo](#)

### 3. CONCLUDING ITEMS

A. Under Section 551.042 of the Texas Open Meetings Act, respond to inquiries from the Committee on Persons with Disabilities or the public with specific factual information or recitation of policy, or accept a proposal to place the matter on the agenda for an upcoming meeting and under Section 551.0415 of the Texas Open Meetings Act, provide reports about items of community interest regarding which no action will be taken, to include: expressions of thanks, congratulations, or condolence; information regarding holiday schedules; an honorary or salutary recognition of a public official, public employee, or other citizen; a reminder about an upcoming event organized or sponsored by the governing body; information regarding a social, ceremonial, or community event organized or sponsored by an entity other than the governing body that was attended or is scheduled to be attended by a member of the governing body or an official or employee of the municipality; or an announcement involving an imminent threat to the public health and safety of people in the municipality that has arisen after the posting of the agenda.

### C E R T I F I C A T E

I certify that the above notice of meeting was posted on the official website (<https://tx-denton.civicplus.com/242/Public-Meetings-Agendas>) and bulletin board at City Hall, 215 E. McKinney Street, Denton, Texas, on January 13, 2023, in advance of the 72-hour posting deadline, as applicable, and in accordance with Chapter 551 of the Texas Government Code.

---

CITY SECRETARY

NOTE: THE CITY OF DENTON'S DESIGNATED PUBLIC MEETING FACILITIES ARE ACCESSIBLE IN ACCORDANCE WITH THE AMERICANS WITH DISABILITIES ACT. THE CITY WILL PROVIDE ACCOMMODATION, SUCH AS SIGN LANGUAGE INTERPRETERS FOR THE HEARING IMPAIRED, IF REQUESTED AT LEAST 48 HOURS IN ADVANCE OF THE SCHEDULED MEETING. PLEASE CALL THE CITY SECRETARY'S OFFICE AT 940-349-8309 OR USE TELECOMMUNICATIONS DEVICES FOR THE DEAF (TDD) BY CALLING 1-800-RELAY-TX SO THAT REASONABLE ACCOMMODATION CAN BE ARRANGED.



# City of Denton

City Hall  
215 E. McKinney St.  
Denton, Texas 76201  
[www.cityofdenton.com](http://www.cityofdenton.com)

## Legislation Text

---

**File #:** CPD23-001, **Version:** 1

---

### **AGENDA CAPTION**

Consider approval of the minutes for November 17, 2022.

## **City of Denton Committee on Persons with Disabilities**

After determining that a quorum is present, the Committee on Persons with Disabilities of the City of Denton, Texas will convene in a Regular Meeting on Thursday, November 17, 2022, at 3:00 p.m. in Training Rooms 3-5 at the Development Service Center, 401 N. Elm Street, Denton, Texas.

**PRESENT:** Vice-Chair Joe Rivas, and Members Dianne Landry, Anna Hinton, Heather Barahona, Valda Morgan, and Allison Kelly

**ABSENT:** Member Sally Austin

### **1. PRESENTATIONS FROM MEMBERS OF THE PUBLIC**

There were no e-Comments from the public.

### **2. ITEMS FOR CONSIDERATION**

#### **A. CPD22-020 Consider approval of the minutes for September 15, 2022.**

Member Kelly moved to approve the minutes as presented; motion seconded by Member Morgan. Motion carried.

AYES (6): Vice-Chair Rivas, and Members Landry, Hinton, Barahona, Morgan, and Kelly.

NAYS (0): None.

ABSENT (1): Member Austin

#### **B. CPD22-021 Receive nominations and elect a Chair and Vice-Chair for the Committee on Persons with Disabilities.**

Member Morgan nominated Joe Rivas as Chair; motion seconded by Member Kelly. Motion carried.

AYES (6): Vice-Chair Rivas, and Members Landry, Hinton, Barahona, Morgan, and Kelly.

NAYS (0): None.

ABSENT (1): Member Austin

Chair Rivas nominated Member Morgan as Vice-Chair; motion seconded by Member Kelly. Motion carried.

AYES (6): Vice-Chair Rivas, and Members Landry, Hinton, Barahona, Morgan, and Kelly.

NAYS (0): None.

ABSENT (1): Member Austin

**C. CPD22-022 Discussion and adoption of an annual meeting schedule for 2023.**

Member Kelly moved to approve the meeting schedule as presented; motion seconded by Vice-Chair Morgan. Motion carried.

AYES (6): Chair Rivas, Vice-Chair Morgan, and Members Landry, Hinton, Barahona, and Kelly.

NAYS (0): None.

ABSENT (1): Member Austin

**D. CPD22-023 Receive a report, hold a discussion, and consider approval of Committee scope and issues of interest for the year 2023.**

The item was presented, and discussion followed.

Member Kelly moved to approve the 2023 scope and issues of interest as presented; motion seconded by Vice-Chair Morgan. Motion carried.

AYES (6): Chair Rivas, Vice-Chair Morgan, and Members Landry, Hinton, Barahona, and Kelly.

NAYS (0): None.

ABSENT (1): Member Austin

**E. CPD22-024 Staff Update Memo**

- 1. Library Recommendations**
- 2. Membership Changes**
- 3. Report on Grievances and Requests for Accommodations**
- 4. Next Committee Meeting**

The item was presented, and discussion followed.

**2. CONCLUDING ITEMS**

Chair Rivas created a flag for the Uvalde students, Welcome Member Barahona, Koan School celebration 1<sup>st</sup> Saturday in January.

With no further business, the meeting was adjourned at 3:35 p.m.

---

Joe Rivas  
Chair

---

Tammy Peal  
Recording Secretary

MINUTES APPROVED ON: \_\_\_\_\_



# City of Denton

City Hall  
215 E. McKinney St.  
Denton, Texas 76201  
[www.cityofdenton.com](http://www.cityofdenton.com)

## Legislation Text

---

**File #:** CPD23-004, **Version:** 1

---

### **AGENDA CAPTION**

Receive a report, hold a discussion, and give staff direction regarding an update on services and accessibility as it relates to the Denton County Transit Authority.



# City of Denton

City Hall  
215 E. McKinney Street  
Denton, Texas  
[www.cityofdenton.com](http://www.cityofdenton.com)

---

## AGENDA INFORMATION SHEET

**DEPARTMENT:** City Manager's Office

**CM:** Sara Hensley, City Manager

**DATE:** January 19, 2023

### **SUBJECT**

Receive a report, hold a discussion, and give staff direction regarding an update on services and accessibility as it relates to the Denton County Transit Authority.

### **BACKGROUND**

In November 2022, the Committee expressed a desire to discuss Denton County Transit Authority (DCTA) services, with a particular emphasis on GoZone and accessibility.

A representative of DCTA will be present to provide information on the recent service and fare change, focusing on how individuals can:

- Qualify for reduced fare passes that are valid on GoZone;
- What GoZone accommodations are currently available;
- Efforts to enhance GoZone; and
- An explanation of DCTA's Access Service and how it impacts mobility needs.

### **RECOMMENDATION**

N/A

### **EXHIBITS**

1. Exhibit 1 – Agenda Information Sheet
2. Exhibit 2 – Presentation

Respectfully submitted:  
Ryan Adams  
Chief of Staff





## **Committee on Persons with Disabilities**

**Brittney Farr, Senior Director of Engagement & Administration**

**January 19, 2023**

# DCTA: AGENCY OVERVIEW

## VISION, MISSION AND CORE VALUES

DCTA is committed to improving mobility, air quality, economic development and livability in North Texas. With the implementation of core values that prioritize safety, accountability, commitment, excellence, integrity and respect, DCTA is determined to be a leader in advancing mobility alternatives in North Texas.

Established Under Texas Transportation Code Chapter 460 (2002)

Supported by 1/2¢ Sales Tax from Denton, Highland Village, and Lewisville

DCTA Began Bus Service (October 2005)  
A-train Began Revenue Service (June 2011)  
GoZone Began Service (September 2021)

Board of Directors (Appointed)  
5 Voting Members & 6 Non-Voting, Advisory Members



# DCTA: A Multi-Modal Agency



- A-train Commuter Rail
- A-train Rail Trail
- Connect Bus Service
- GoZone
- UNT Service
- Commuter Vanpool Program
- On-Demand Service
  - Frisco Demand Response
  - Coppell Lyft Program
- Access / Paratransit Service
- Regional Connections
  - North Texas Xpress to Alliance
  - DART Trinity Mills Station



TRAIN



BUS



RAIL TRAIL



VANPOOL

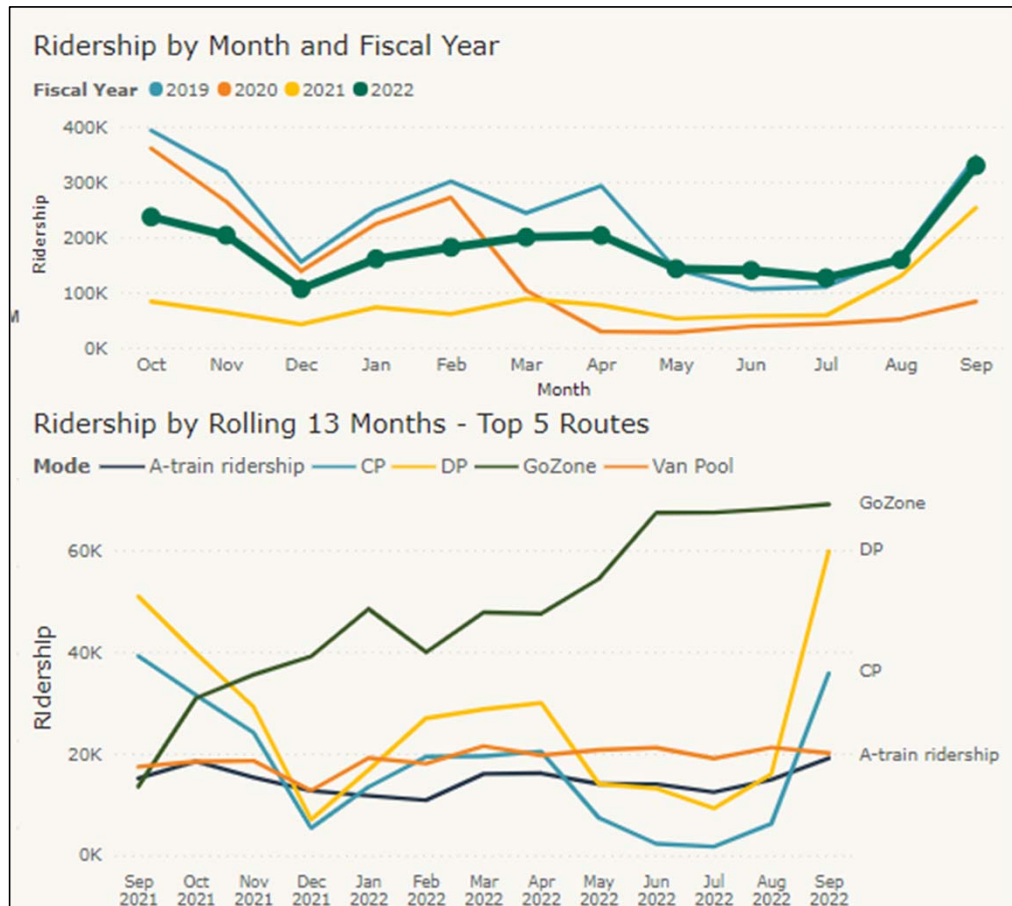


ON-DEMAND

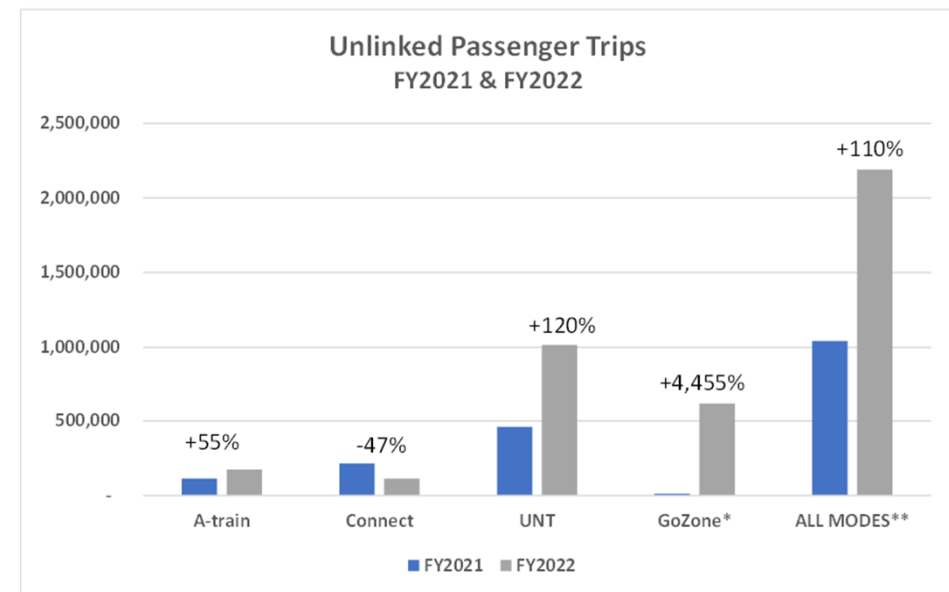


ACCESS

# Strong Ridership Growth in FY22 and Momentum for FY23



	A-train	Connect	UNT	GoZone*	ALL MODES**
FY2021	113,440	215,535	460,712	13,519	1,041,604
FY2022	175,637	114,364	1,015,360	615,795	2,189,434



Notes:

\*GoZone operated only one full month in FY2021

\*\*"ALL MODES" includes all commuter rail, bus, vanpool, paratransit, and GoZone service

S:\STRATEGIC PLANNING\ServicePlaningSupport\AllModesMasterPivotDB\{DCTA Data\_all\_modes\_2019\_2022\_Compare\_ALL\_Routes\_101122.xlsx}CHART

CPD23-004 January 19, 2023

# Services Overview

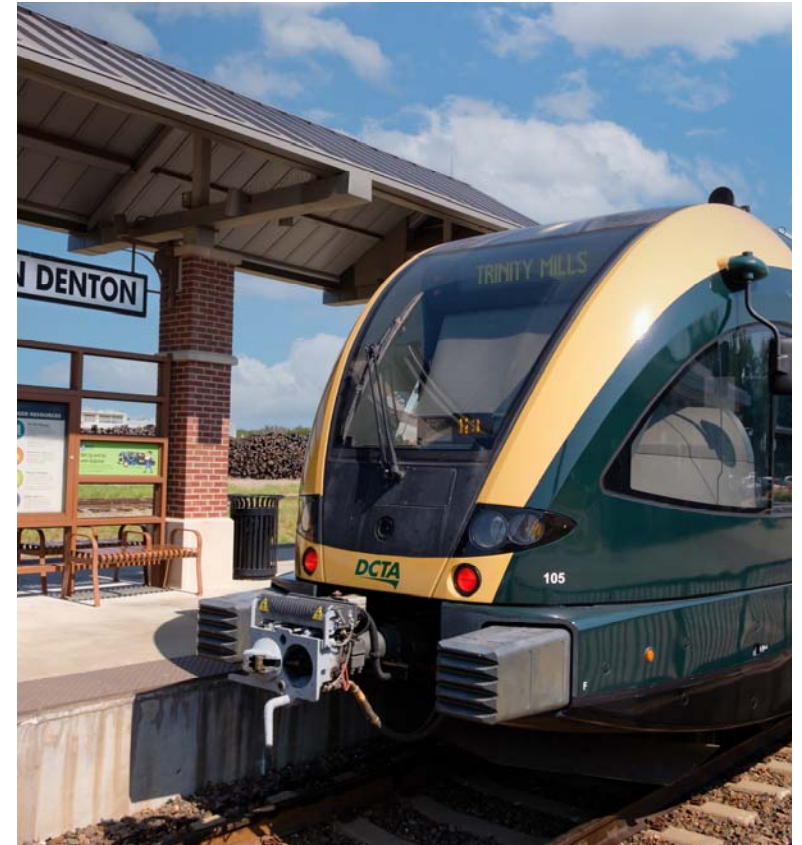




# DCTA A-train



- 21 miles, 5 stations connecting Downtown Denton to Trinity Mills Station in Carrollton and the DART Service Area
- Free fare zone between the Downtown Denton Transit Center and MedPark Station and Hebron Station and Trinity Mills Station
- Service provided Monday through Saturday, excluding major holidays
- A-train Accessibility Features
  - Accessible doors
  - Priority seats and designated wheelchair securement areas
  - Ramps



# Connect Bus Service



- Connect Bus is a local, fixed-route service that operates in the City of Denton.
- DCTA currently operates 3 Connect routes
  - Routes 3, 6 and 7
- Connect Bus service operates Monday through Saturday, excluding major holidays.
- Bus Accessibility Features
  - Accessible doors
  - Priority seats and designated wheelchair securement areas
  - Ramps



# UNT Shuttle and Late-Night Ride Service



- DCTA has an agreement with the University of North Texas to provide shuttle service.
- DCTA currently operates 14 shuttles in and around the University.
- UNT Students may ride shuttles and Connect Bus service free of charge by showing their student ID.
- UNT Shuttles are also open to the general public.
- DCTA also offers a UNT Lyft Program providing free rides on campus to UNT students, faculty and staff between 2 a.m. to 7 a.m. along the UNT Lyft Zone.





# GoZone On Demand



- Launched on September 7, 2021
- Ridership continues to grow
  - Over 629,000 trips for the first year
- Corner-to-Corner service, utilizing a “virtual bus stop”
- Book a ride using the app or by calling the customer service number
- Service provided 7 days a week, 365 days a year.



Short wait times



Bike racks on vehicles



365-day service



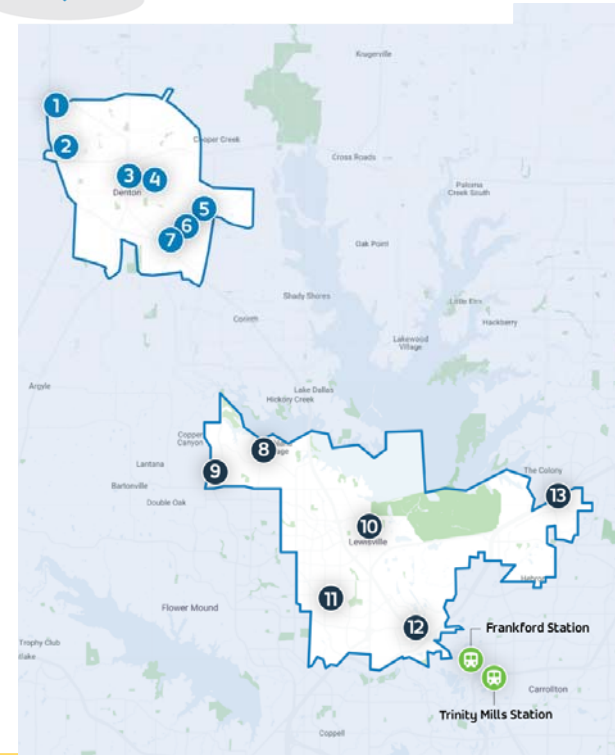
Wheelchair accessibility



Extended service area



Convenient mobile app



## Popular destinations:

### Denton:

- 1 Stonehill Center
- 2 Rayzor Ranch Marketplace
- 3 Denton County Courthouse Square
- 4 Downtown Denton Transit Center
- 5 Denton County Public Health
- 6 Denton Crossing West
- 7 Golden Triangle Mall

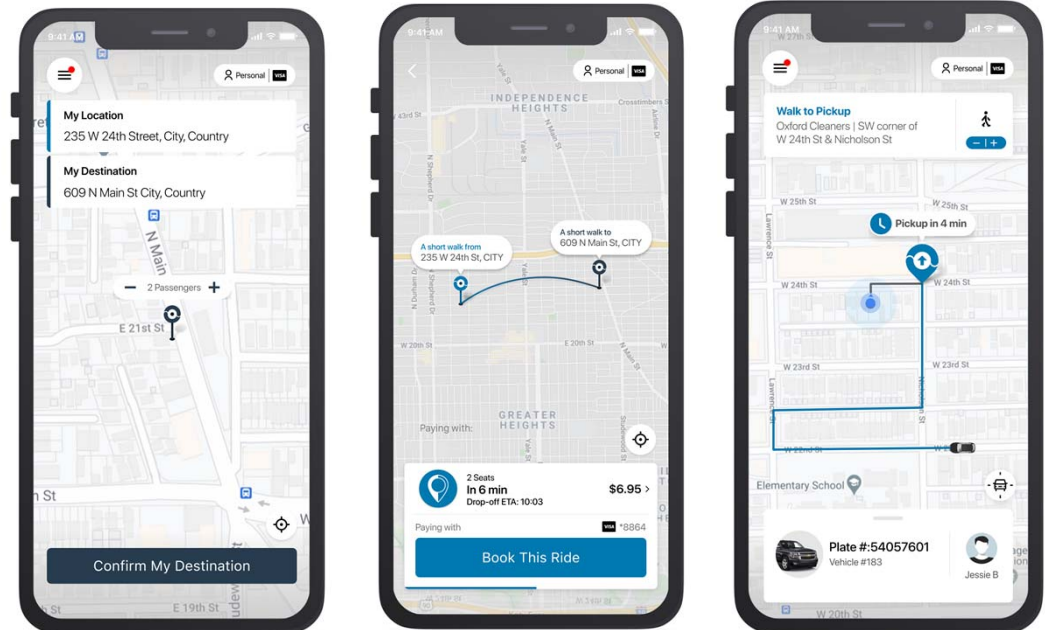
### Highland Village/Lewisville:

- 8 Highland Village Municipal Complex
- 9 The Shops at Highland Village
- 10 Wayne Ferguson Plaza
- 11 Lewisville Thrive Recreation Center
- 12 Music City Mall Lewisville
- 13 Lewisville Towne Crossing

CPD23-004 January 19, 2023

# GoZone – How Does It Work?

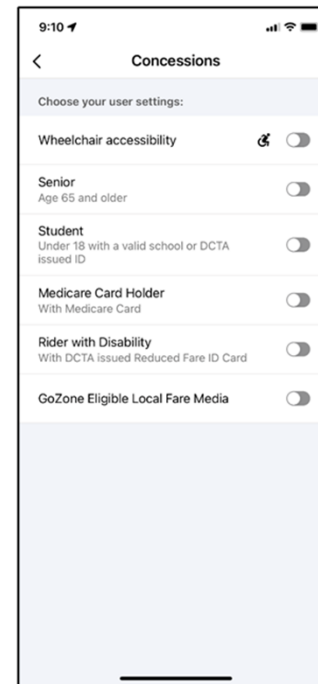
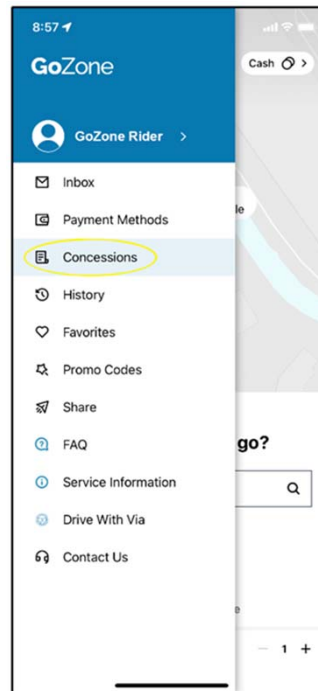
- Book through the mobile app or by calling DCTA customer service
- Multiple ways to pay:
  - Credit Card
  - Cash
  - GoZone eligible fare media
- Hours of Operation:
  - Monday – Thursday: 5 a.m. – 10 p.m.
  - Friday: 5 a.m. – 11 p.m.
  - Saturday: 5 a.m. – 11 p.m.
  - Sunday and holidays: 8 a.m. – 6 p.m.; travel permitted between both zones and the DART Trinity Mills Station



# GoZone Accessibility Features



- The GoZone fleet is equipped with a number of Wheelchair Accessible Vehicles (WAVs)
  - Customers can choose the option for a WAV in the Concession feature of the GoZone App
  - WAV customers will receive Door-to-Door GoZone service
- Service animals are welcome to ride in GoZone vehicles without restrictions
- Work underway for Door-to-Door rides for individuals with non-mobility device bound disabilities



# DCTA Access Service



- Access is a shared-ride, origin-to-destination service that provides transportation for disabled and elderly (65+) residents in Highland Village, Lewisville and Denton.
- Two types of eligibility:
  - Paratransit trips
    - 3 categories of eligibility based on ADA standards
    - Given priority in Access booking
  - Non- ADA qualified
    - Available to seniors 65+ and non-ADA qualified individuals with disabilities
    - Access booking first come, first serve based on availability

# Qualifying for Access ADA Paratransit Service



- An application process is required for all Access services.
  - Application available by calling DCTA and on [www.dcta.net](http://www.dcta.net)
- Upon receipt of completed applications, ADA regulations allow a **maximum of 21 days** to process applications
  - If DCTA has not made a decision on eligibility within 21 days, the applicant may use Access ADA paratransit until a determination is made.
  - Individuals are permitted to request an appeal to the DCTA Access Appeal Panel
- A person may be determined to be eligible, temporarily eligible, or conditionally eligible for certain trips
- Individuals who are eligible for Access ADA Paratransit qualify for free fares on DCTA fixed route and GoZone service
- Passengers are required to recertify every three years from the date of their original certification



# Qualifying for Non-ADA Access Service



- DCTA applies Federal Transit Administration “Half Fare” regulations to determine eligibility for non-ADA Access Service
- To be eligible for non-ADA Access trips, individuals must be one of the following:
  - Age 65 or older;
  - A person “who by reason of illness, injury, age, congenital malfunction, or other incapacity or temporary or permanent disability (including any individual who is a wheelchair user or has semi ambulatory capabilities), cannot use effectively, without special facilities, planning, or design, mass transportation service or a mass transportation facility;”
  - Medicare cardholders
- Non-ADA Access trips are provided on a first come, first serve basis only to the extent that there is excess capacity on the system.

# January 1 Service and Fare Changes



# January 2023 Service and Fare Change



**DCTA** | DENTON COUNTY  
TRANSPORTATION  
AUTHORITY

## SERVICE & FARE CHANGES

**START JAN. 1, 2023**

[RideDCTA.net/service-updates](https://RideDCTA.net/service-updates)

## SERVICE / FARE CHANGES

⚠ EFFECTIVE JANUARY 1, 2023 ⚠

**connect bus**

Route 2	No longer in service
Route 3	Weekdays: Last bus departs Morse at Mayhill at approx. 5:50PM
Route 4	No longer in service
Route 5	No longer in service
Route 6	Weekdays: Peak time frequency increased to 20 minutes; service extended to 7:45pm
Route 7	Weekdays: Frequency increased to 20 minutes Saturdays: Frequency increased to 45 minutes

**GoZone**  
DENTON COUNTY  
TRANSPORTATION AUTHORITY

Base Fare	Increases to \$1.50
Trips Over Four Miles	Additional \$0.50 charge per mile in Denton only No per mile charge for Lewisville / Highland Village
Fare Cap	• Denton: \$5.00 • Lewisville: \$1.50 • Highland Village: \$1.50
GoZone Passes	Only available to those with: • Reduced-fare media qualifications • Non-Profit/Social Services passes • Employee Pass Program



# Executive Summary: January 1, 2023 Service & Fare Change



On July 28, 2022, the DCTA Board of Directors approved the Service and Fare Changes

- Promotional GoZone fare of \$0.75 per trip expired
- GoZone base fare is now \$1.50 per trip
  - \$0.50 per-mile charge for trips within Denton zone greater than 4 miles
  - \$5 fare cap applicable in Denton only
  - No per-mile charge in the Lewisville/Highland Village Zone
- Eliminate GoZone passes unless riders are eligible for existing discount or non-profit pass purchase
- Reduced fare eligible passes, non-profit passes or employee passes still valid on GoZone
- Revised Connect Bus service shall be Routes 3, 6, and 7 as depicted in 'Alternative E as proposed'
- Service and Fare Changes took effect on January 1, 2023

	Alternative E	Alternative E as Approved
<b>Route 2</b>	Discontinue weekday service after 5 PM and Saturday service	Eliminated
<b>Route 3</b>	Discontinue weekday service after 5 PM and Saturday service	Discontinue weekday service after 5 PM with accommodations to close of business day, and Saturday service
<b>Route 4</b>	Eliminated	Eliminated
<b>Route 5</b>	Eliminated	Eliminated
<b>Route 6</b>	Extend service to 7:45 PM on weekdays, Increase peak frequency on weekdays to 20 minutes from 8-10 AM and 4-7:45 PM	Extend service to 7:45 PM on weekdays, Increase peak frequency on weekdays to 20 minutes from 8-10 AM and 4-7:45 PM
<b>Route 7</b>	Increase weekday frequency to 20 minutes and Saturday frequency to 45 minutes	Increase weekday frequency to 20 minutes and Saturday frequency to 45 minutes

CPD23-004 January 19, 2023

# Redesigning Fare Media



# Fare Media Redesign

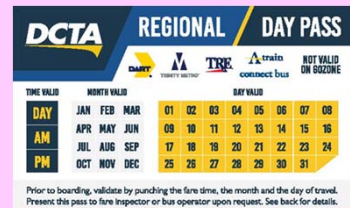


- DCTA accepts several different forms of fare media
- Board decision to eliminate GoZone passes unless customer is:
  - ADA Paratransit customer
  - Reduced Fare Eligible
  - Nonprofit Pass purchase
  - Corporate Pass purchase
- As a result, DCTA redesigned all fare media to eliminate GoZone passes for riders who are not eligible for discount
- Newly designed media labeled “Valid on GoZone” or “Not Valid on GoZone” to alleviate passenger and operator confusion
- Fare media overhaul will provide more clarity and consistency across DCTA system

# Major Changes to New Fare Media



## Not Valid on GoZone



## Valid on GoZone



- DCTA Local and Regional Passes no longer valid on GoZone unless customer is:
  - Reduced Fare Eligible
  - Nonprofit Pass Program member
  - Employer Pass Program member
- Paratransit customers ride all non-Access services for free with new ADA Badge
- “Children Under 5” pass to ride GoZone free
- No University Passes or UNT Student IDs are valid on GoZone
- Combined AM/PM Pass and Day Pass
- Eliminated separate Reduced Rare Pass
- All eligible fares clearly marked with GoZone logo

# How to Obtain Reduced Fare/ GoZone Eligible Fare



- Qualifying individuals are eligible to purchase DCTA passes that are valid for travel on GoZone.
- Passes valid on GoZone are easily identified by the GoZone Logo.
- Access Paratransit Customers
  - Paratransit Certified passengers may use their valid paratransit photo ID in lieu of DCTA Local/Regional Fare on GoZone services
- Reduced Fare Eligible Passengers
  - Passengers who qualify for reduced fares and hold a valid reduced fare eligible ID badge may purchase passes that are valid on GoZone.
  - Reduced fare applications are available online or at the DDTC
- To qualify for reduced fare, a rider must be:
  - Seniors (65+)
  - Persons with disabilities
  - Medicare cardholders
  - Students (ages 5 to 18; students over the age of 14 must have a valid high school or DCTA issued ID)

# Resources



# Free Travel Training Program



- DCTA's travel training program provides riders with the skills, confidence and independence to get where they need and want to go.
- Training provides personal, step-by-step instructions to senior citizens and those with disabilities on how to effectively use the DCTA system.
- Our trainer will meet you at your home, conduct an assessment and develop a personalized plan based on your needs.
- The travel trainer will accompany you along your personal route until you are comfortable traveling alone
- Learn more by calling customer service or visiting <https://www.dcta.net/passenger-resources/community-education>







**Questions?**

**Contact me directly**  
**Brittney M. Farr**  
**(972) 316-3117**  
**[Bfarr@dcta.net](mailto:Bfarr@dcta.net)**





# City of Denton

City Hall  
215 E. McKinney St.  
Denton, Texas 76201  
[www.cityofdenton.com](http://www.cityofdenton.com)

## Legislation Text

---

**File #:** CPD23-003, **Version:** 1

---

### **AGENDA CAPTION**

Receive a report, hold a discussion, and give staff direction regarding accessibility in emergency shelters during declared disasters.



# City of Denton

City Hall  
215 E. McKinney Street  
Denton, Texas  
[www.cityofdenton.com](http://www.cityofdenton.com)

---

## AGENDA INFORMATION SHEET

**DEPARTMENT:** Fire Department – Emergency Management

**CM/DCM/ACM:** Frank Dixon, Assistant City Manager

**DATE:** January 19, 2023

### **SUBJECT**

Receive a report, hold a discussion, and give staff direction regarding accessibility in emergency shelters during declared disasters.

### **BACKGROUND**

Emergency Management has prepared a presentation for the Committee on Persons with Disabilities meeting on January 19, 2023. Disabilities and special needs can make it challenging to prepare for and respond to a disaster. Often, people with disabilities and special needs require assistance and additional lead time. The City of Denton has included in its disaster planning evacuation, transportation and sheltering requirements needed to address these issues. The City of Denton has plans to operate emergency shelters during a disaster. Working with our partners such as American Red Cross, shelters will have to meet national standard, which included providing services and accommodations for people with disabilities.

### **OPTIONS**

N/A

### **RECOMMENDATION**

N/A

### **PRIOR ACTION/REVIEW (Council, Boards, Commissions)**

N/A

### **EXHIBITS**

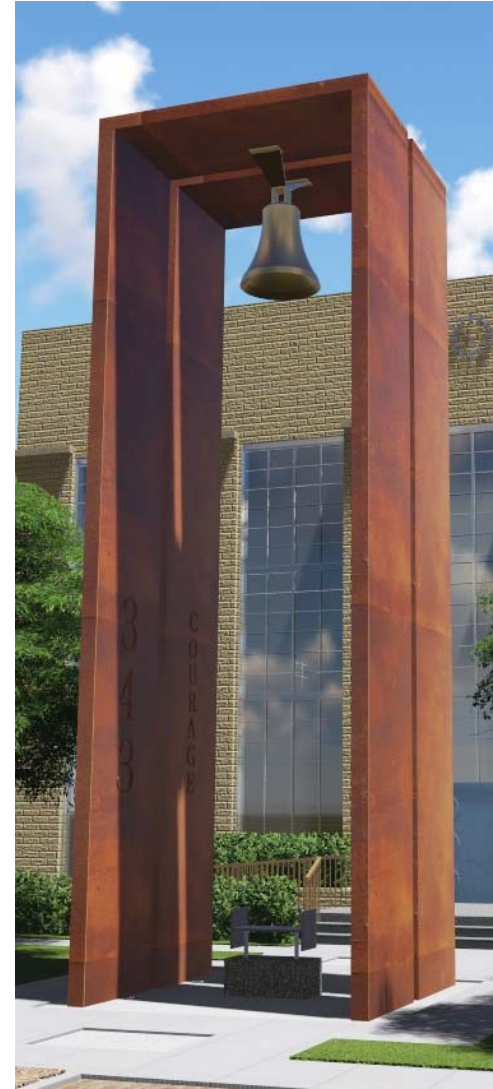
1. Agenda Information Sheet
2. Presentation

Respectfully submitted:  
Bob Martinez  
Emergency Management Coordinator



---

COMMITTEE ON PERSONS WITH DISABILITIES  
BOB MARTINEZ, EMERGENCY MANAGER



# Emergency Management Planning

What are some of the potential disasters for the City of Denton?

- Flooding
- Severe Thunderstorms
- Tornadoes
- Winter Storms
- Pandemic



# Why be Prepared?

People with disabilities experience heightened vulnerability to disasters. This includes a greater risk of:

- Injury
- Loss of Property
- Difficulties Sheltering
- Vulnerability Post-Disaster

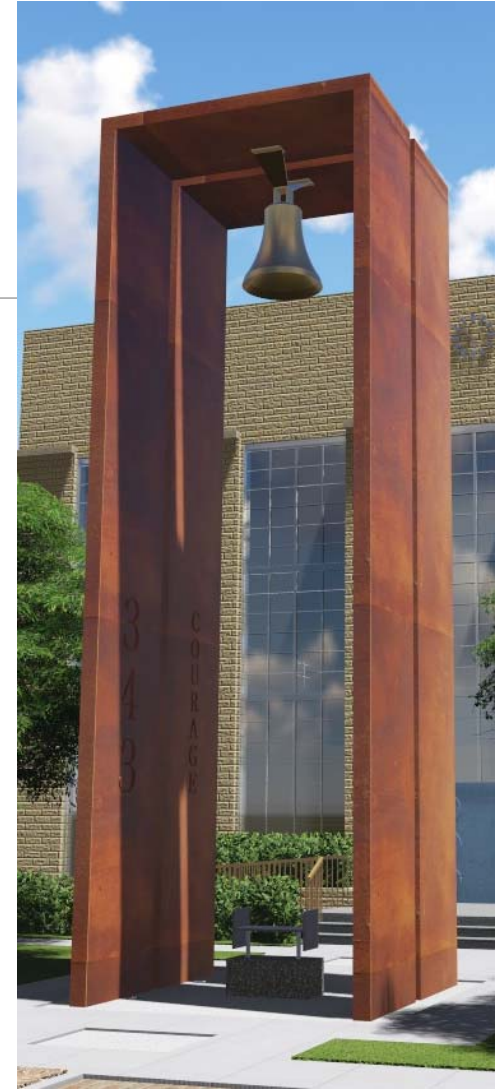
Having a plan and being prepared reduces the effects of vulnerability.





# Benefits of Being Prepared

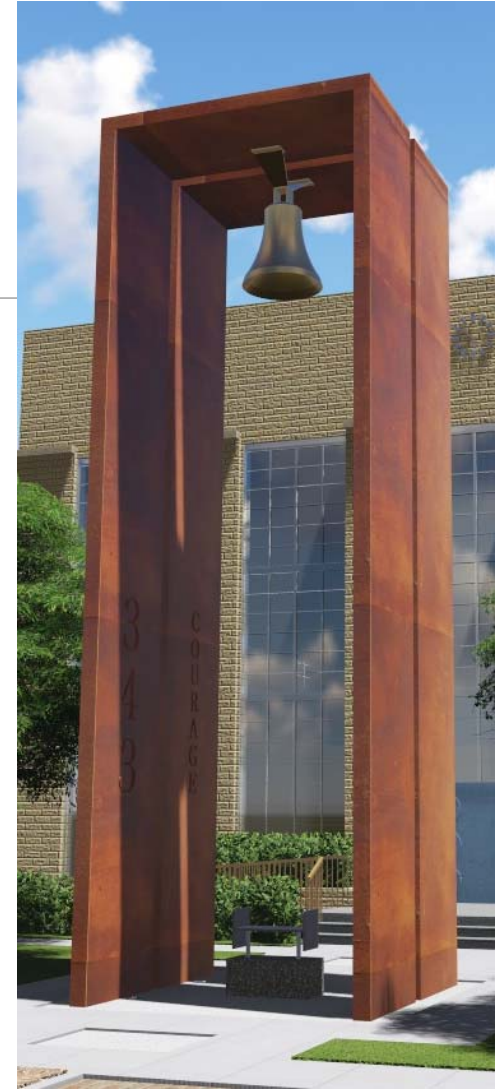
- Lessened effects of the emergency
- Confidence
- Peace of mind



# Plan for Individuals with Disabilities

---

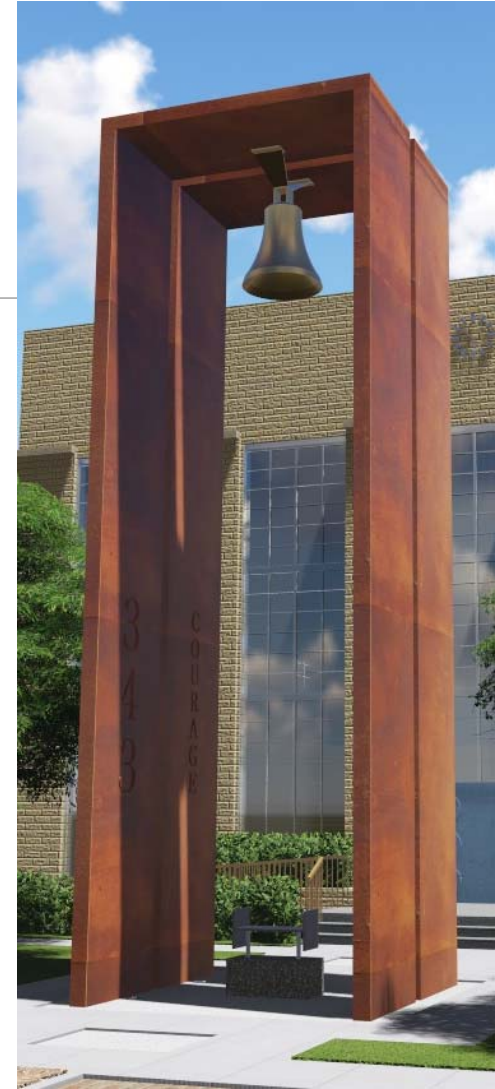
- Deaf or hard of hearing
- Blind or have low vision
- Mobility disability
- Speech disability
- Intellectual or developmental disabilities
- Alzheimer's and related Dementia





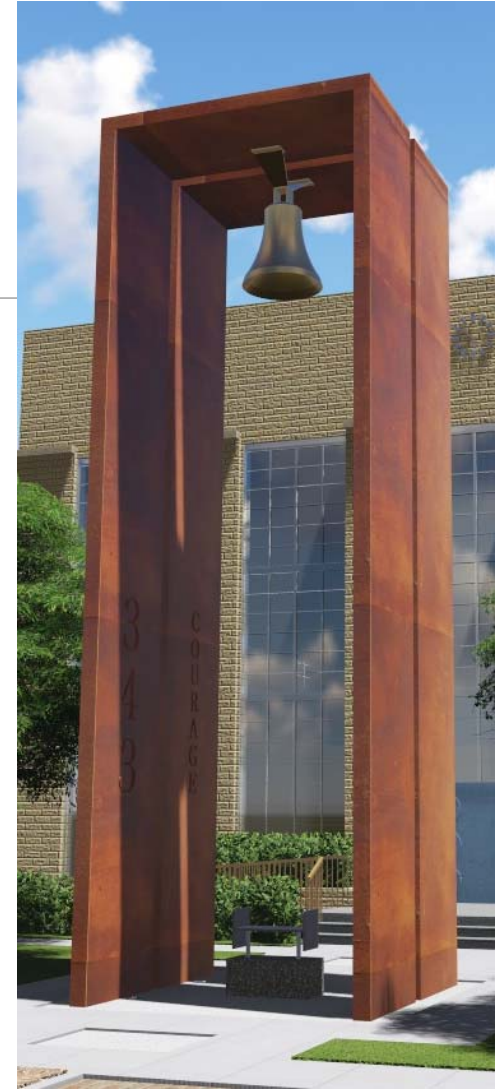
# Identifying Needs for Planning

- Notification
- Evacuation
- Emergency transportation
- Sheltering
- Access to medications, refrigeration, and back-up power
- Access to their mobility devices or service animals while in transit or at shelters
- Access to information



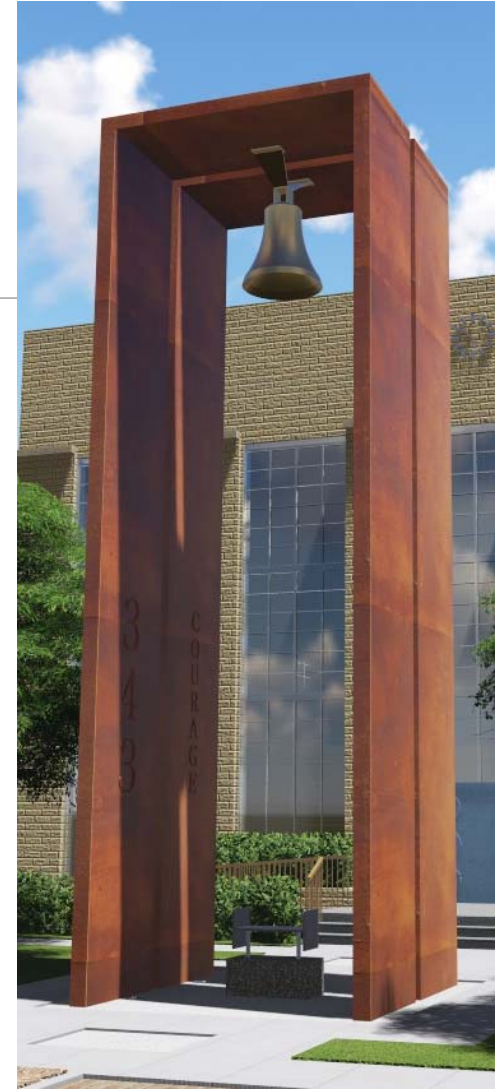
# Planning Emergency Shelters

- Equal access to Emergency Shelters requires advance planning
  - Identify the disability-related needs of the residents and visitors likely to be housed in the shelter
  - Make the arrangements needed to meet those needs in advance of emergency or disaster events



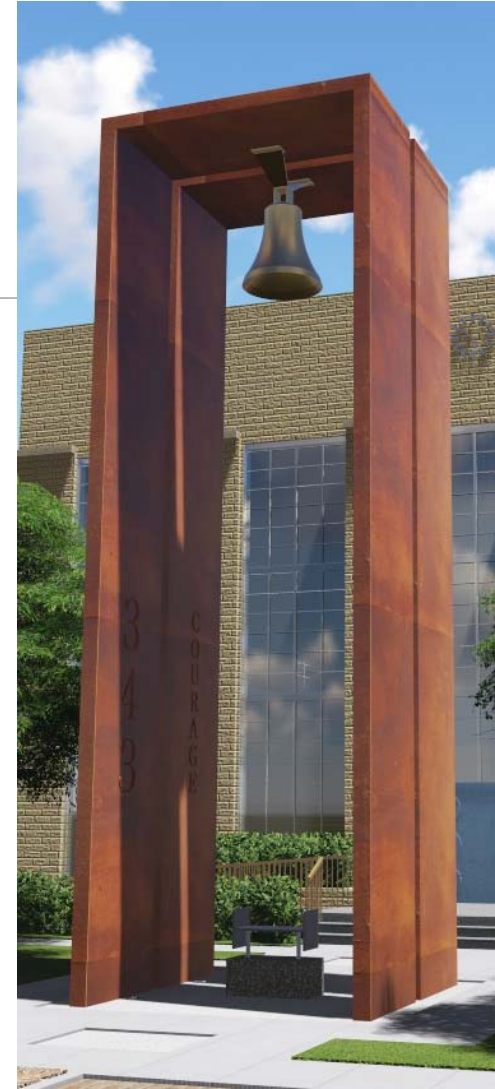
# Planning Emergency Shelters

- Ensure the sheltering program is accessible to people with disabilities.
- Emergency shelter locations must be accessible by to all persons, including people with wheelchairs.
  - Parking, Access to Entrance, Toilets, Hygiene Facilities, Drinking Fountains, Sleeping Area, Food Distribution and Dining Quarters, First Aid/Medical Unit, Emergency Notification System, and other Activity and Recreation areas
  - Select facilities/sites that already provide this level of access or retrofit existing sites to do so
  - Guidance on emergency shelter accessibility, available from the Department of Justice's "ADA Checklist for Emergency Shelters"  
<https://archive.ada.gov/pcatoolkit/chap7shelterchk.htm>



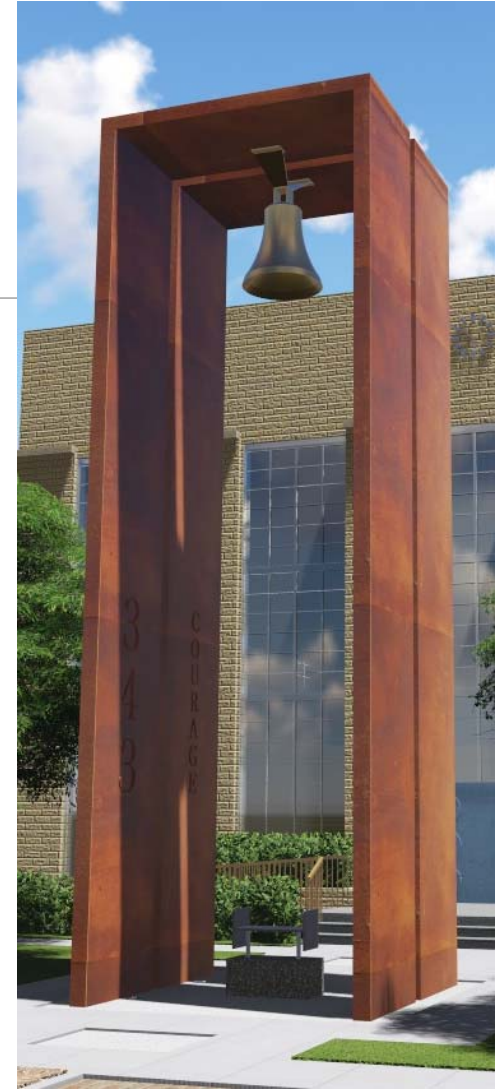
# Planning Emergency Shelters

- People with disabilities have the right to choose where to shelter
  - Shelters are usually divided into two categories: mass shelters for the general population, and “special needs” or “medical” shelters
  - People with disabilities should generally be housed in mass shelter locations
    - Communities may designate shelters for persons with disabilities, but cannot require people with disabilities or people with a specific type of disability to stay in such shelters



# Planning Emergency Shelters

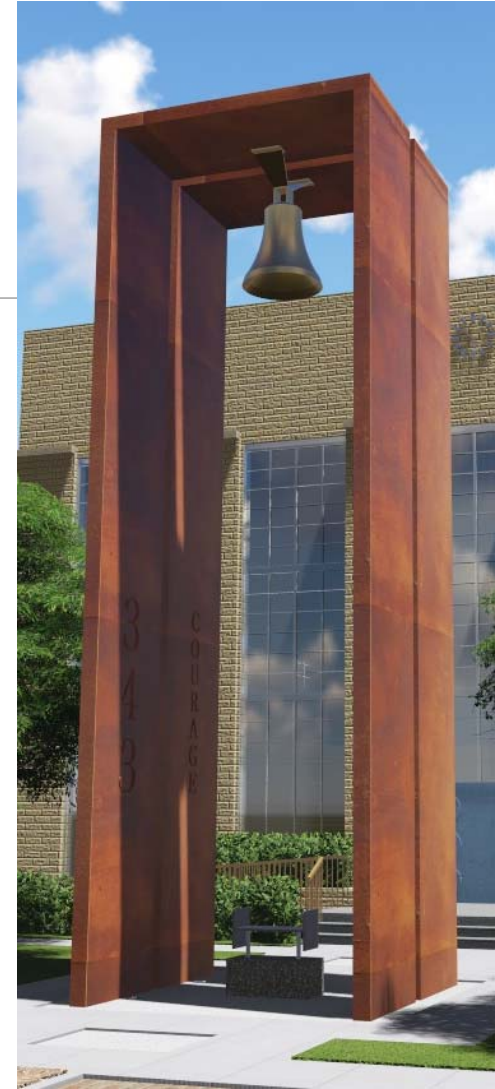
- Allow for Reasonable Modifications
  - Change “No Pets” policies to welcome people who use service animals
    - Only two questions legally allowed to identify service animals:
      - “Do you need this animal because of a disability?”
      - “What tasks or work has the animal been trained to perform?”
  - Modify kitchen access policies for people with medical conditions that may require access to food
  - Modify sleeping arrangements to meet disability-related needs





# Planning Emergency Shelters

- Plan for multiple forms of Effective Communication
  - Provide alternate formats for people who are blind or who have low vision
  - Ensure that audible information is made accessible to people who are deaf or hard of hearing
  - Provide a TTY (Teletypewriter) for use of people who are hard of hearing





# How do we use STEAR Information?

---

Build relationships with the public and private sector groups in your community:

Home Healthcare

Meals-on-Wheels

Nursing Homes

Assisted Living Centers

Hospice

Dialysis Centers

Schools



# How do we use STEAR Information?

STEAR data can be utilized for all hazards such as: tornados, flood events, evacuations, wildfires, man-made emergencies, power outages, search and rescue, etc.

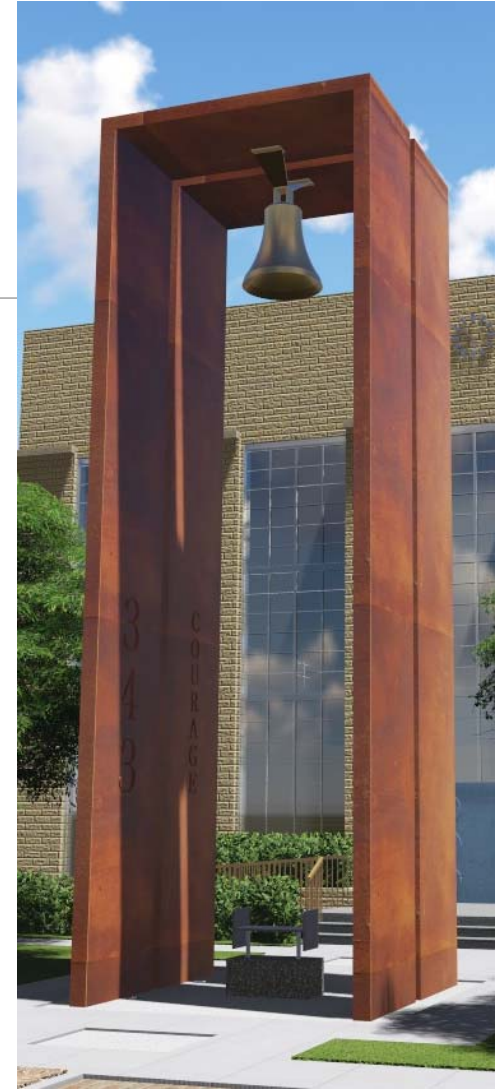
- Planning:

Mapping: determining the proximity to known risk areas and identifying clusters versus isolated individuals or facilities.

Coordination: assess procedures for response operations, identify potential resource needs, identify resource availabilities and gaps, and develop contingencies.

- Preparedness:

Use STEAR during city/county full scale exercises.



# How do we use STEAR Information?

---

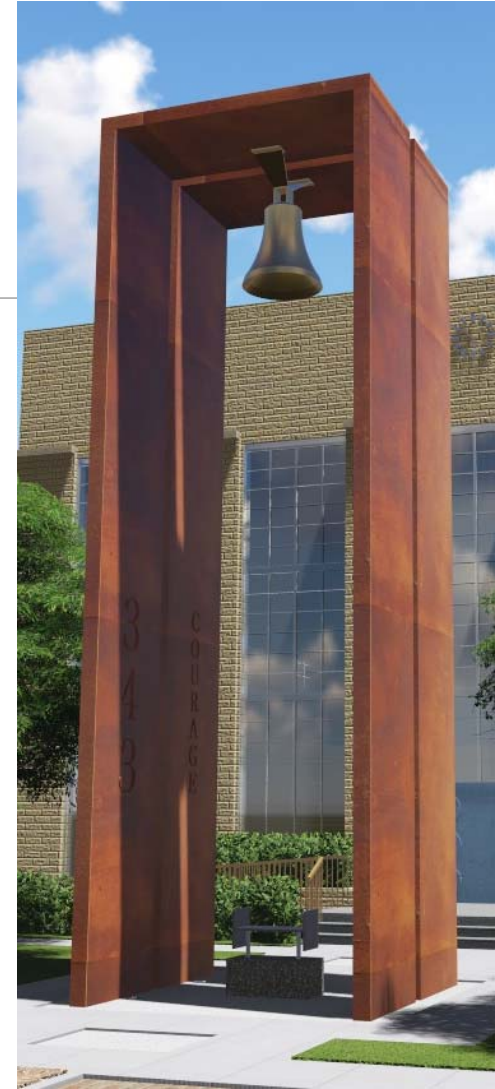
Response:

Follow evacuation procedures for your city/county.

Care Operations:

Shelters for general population versus medical needs

PODs



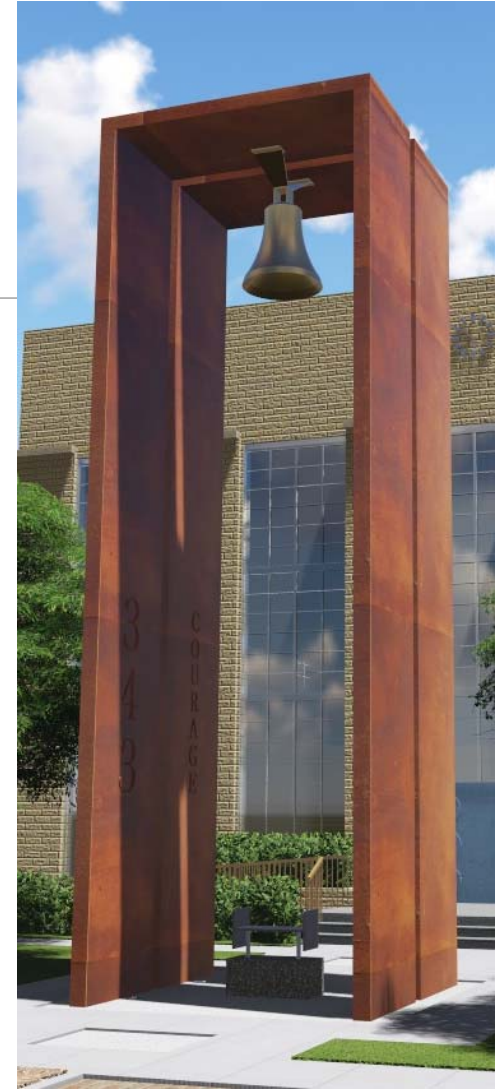
# State of Texas Emergency Assistance Registry (STEAR)

## Who should Register?

- People with Disabilities
- People with access and functional needs such as:
  - Limited mobility
  - Communication barriers
  - Need medical assistance during an evacuation
  - Require transportation assistance
  - Require personal care assistance

## How to Register

- [STEAR.tdem.Texas.gov](https://stear.tdem.texas.gov)
- Dial 2-1-1 or use your video phone relay option of choice to contact 211
- Printed or electronic forms
- All information provided will be kept completely confidential
- Registration is voluntary







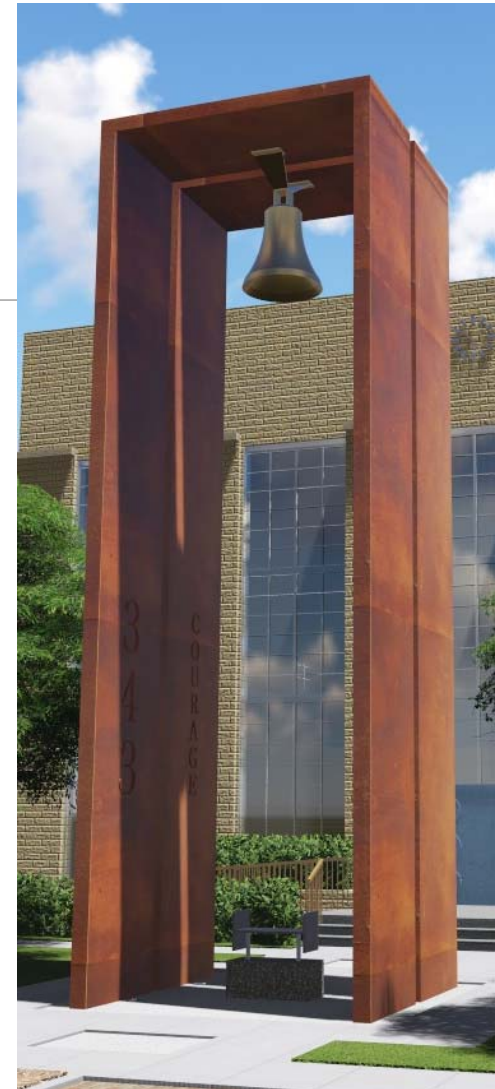
# ALERT DENTON

*Consider Yourself  
Warned!*

**Automated Severe Weather Telephone Notifications:  
Tornados \* Flash Flooding \* Severe Thunderstorms**



To register, visit [www.cityofdenton.com](http://www.cityofdenton.com)  
and click on the Code**RED** link.



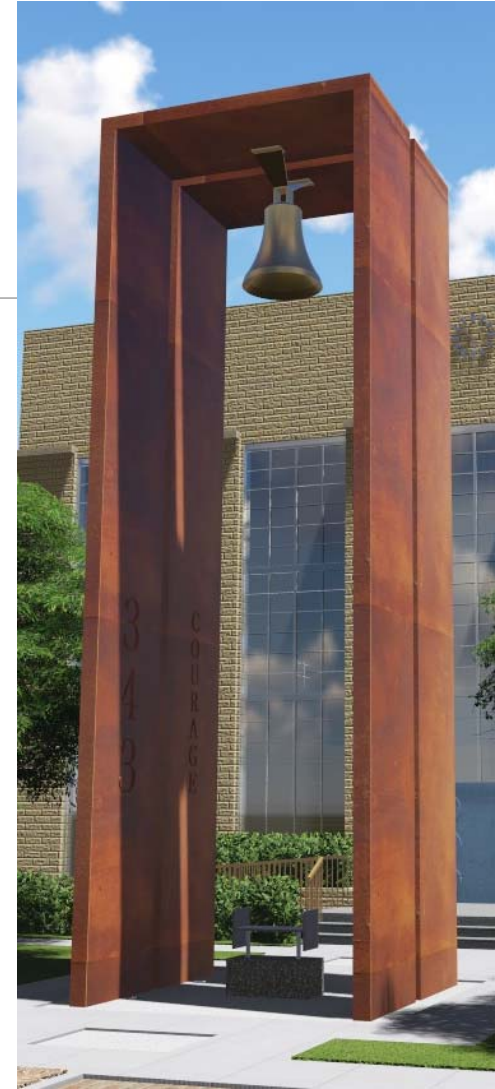
# City of Denton Office of Emergency Management

---

**Bob Martinez, MPH**

**940-349-8836**

**[Robert.martinez@cityofdenton.com](mailto:Robert.martinez@cityofdenton.com)**







# City of Denton

City Hall  
215 E. McKinney St.  
Denton, Texas 76201  
[www.cityofdenton.com](http://www.cityofdenton.com)

## Legislation Text

---

**File #:** CPD23-005, **Version:** 1

---

### **AGENDA CAPTION**

Receive a report, hold a discussion, and provide a staff update regarding the City of Denton's Master Sidewalk Workplan.



# City of Denton

City Hall  
215 E. McKinney Street  
Denton, Texas  
www.cityofdenton.com

---

## AGENDA INFORMATION SHEET

**DEPARTMENT:** Capital Projects/Engineering

**IACM:** Cassandra Ogden, Interim Assistant City Manager

**DATE:** January 19, 2023

### **SUBJECT**

Receive a report, hold a discussion, and provide a staff update regarding the City of Denton's Master Sidewalk Workplan.

### **BACKGROUND**

In November 2019, Voters approved a bond package that included 12 million for new sidewalk installation.

By implementing a master sidewalk work plan, the City is able to forecast projects based on anticipated bond funding. We can prioritize segments based on PPI score, design completion, roadway project completion timeline, reimbursable grant status, etc. as applicable. Utilizing the sidewalk bond funds responsibly with emphasis on priority areas

Since funding availability in 2020, The City has installed 27,115 LF of sidewalk/sidepath, of which 2,715 LF was designed in-house by our Capital Improvements Engineering team. Another 6,220 LF of sidewalk/sidepath is estimated to be installed in 2023. 3,570 LF of the 2023 total will have been designed in-house (thus far).

We currently estimate installing approximately 37,137 LF of sidewalk, sidepath or mixed-use path in the years 2024 and 2025. By the end of our 2019 Sidewalk Bond Fund issuances, the city estimates to have designed and constructed over 70,000 LF of pedestrian infrastructure.

### **RECOMMENDATION**

N/A

### **EXHIBITS**

1. Exhibit 1 - Agenda Information Sheet
2. Exhibit 2 - Presentation

Respectfully submitted:  
Trevor Crain  
Director of Capital Projects

Prepared by:  
Robin Davis, PMP  
Project Manager

# CITY SIDEWALK WORKPLAN UPDATE



Committee on Persons with Disabilities  
January 19, 2023

# Mission - Goals - Benefits

## Mission

Maintain a Master Sidewalk Workplan strategy providing for the systematic design and installation of the City's Sidewalk Infrastructure utilizing the voter approved sidewalk bond funds responsibly with emphasis on priority areas.

## Goals

- ✓ Provide improved sidewalk connectivity throughout the City
- ✓ Install sidewalk segments where need is the greatest based on true pedestrian potential
- ✓ Ensure a data driven approach by creating a Pedestrian Potential Index (PPI) scoring Criteria
- ✓ Include segments in Capital Street Projects when possible
- ✓ Coordinate with Development Services for better tracking of sidewalk installation by private developments
- ✓ Maximize bond funding and continue funding efforts

## Benefits

- Installation based on fair and equitable rankings helps to create trust with our citizens
- A Master Sidewalk Workplan allows projects to be planned well in advance based on anticipated funding
- A Master Sidewalk Workplan shows the City's forecasting and advanced planning efforts, bettering the City's consideration for Safer Routes to School's and other Alternative Transportation grants
- Including segments within Capital Street Projects when possible reduces construction interruptions to residents and can provide cost savings
- Utilizes the 2019 voter approved sidewalk bond funds responsibly
- Maximizes the ADA Transition Plan sidewalk accessibility data
- Coordination with Development Services to provide perimeter street sidewalk projects by private developments helps eliminate overlapping projects.

# Segment Completions

2  
0  
2  
1  
-  
2  
2

- Bell Avenue (east side) Sycamore to Hickory - 735 LF of 5-foot sidewalk
- Egan Street (north side) Gap area near Lovell - 250 LF of 5-foot
- Hanover Drive (north side) Emerson to existing sidewalk (Avondale Park) - 480 LF of 10-foot sidepath
- Hickory Street (each side) Welch to Carroll – 2,120 LF of 5-foot sidewalk
- Hickory Creek Road (south side) Nautical Ln to FM 2499/Barrel Strap Rd – 1,100 LF of 5-foot sidewalk
- Hickory Creek Road (south side) Riverpass to FM 2181/Teasley – 6,600 LF of variable widths sidewalk
- Hercules Lane (each side) Sherman to Huntington - 1,860 LF of 4 & 8-foot sidewalk/sidepath
- Londonderry Lane (each side) FM2181/Teasley to Westminster - 800 LF of 5-foot sidewalk
- McKinney Street (north side) Frame to Bell Place - 650 LF of 5-foot sidewalk
- McKinney Street (each side) Loop 288 to S. Fork - 6,070 LF of 6 & 12-foot sidewalk/mixed-use path
- Bell Place to Frame Street - 620 LF of 5-foot sidewalk (northside)
- Medpark Drive (both sides) Colorado to Brinker (Gap areas) – 1,200 LF of 8-foot sidepath
- Nottingham Drive (south side) University to Churchill – 3,100 LF of 5-foot sidewalk
- Parkway Street (south side) Elm to Locust - 330 LF of 5-foot sidewalk



# Planned Construction

2  
0  
2  
3

- Austin Street (east side) Oak to McKinney - 500 LF of 5-foot sidewalk
- Industrial Street (east side) Hickory to Mulberry - 350 LF of 5-foot sidewalk
- Loop 288 Gaps (both sides) In Design
  - (east side) Market Street to existing sidewalk - 100 LF of 5-foot sidewalk
  - (west side) from new community shelter south to existing sidewalk - 1,480 LF of 5-foot sidewalk
  - (west side) from new community shelter north to Audra - 910 LF of 5-foot sidewalk
- Maple Street (north side) Bernard to existing UNT Sidewalk - 120 LF of 5-foot sidewalk
- Mulberry Street (north side) Elm to Mid-block - 250 LF of 5-foot sidewalk
  - Industrial to Russell - 150 LF of 5-foot sidewalk
- Piner Street (both sides) Hickory to Oak - 700 LF of 5-foot sidewalk
- Russell Street (both sides) Hickory to Mulberry - 700 LF of 5-foot sidewalk
- Devonshire Court (north side) Nottingham to Avondale Park Parking lot - 170 LF of 8-foot sidepath

Upon design completion of the Loop 288 segments, all segments will be combined into one bid package and advertised for construction.

Timeline Estimates: Advertise Q2 2023 – Construction Award Q3 2023 – Construction Completion Q1 2024





# Planned Construction – Grant Funded Projects

2  
0  
2  
3  
-  
2  
4

- A-Train to UNT Bike and Pedestrian Path (TASA) - Construction Completion 2024
  - Sycamore Street (north side) DCTA Station to Welch Street - 5,250 LF of 10-foot, mixed-use side-path
  - Welch Street Bike Lane (each side) Hickory to Eagle - 2,882 LF of 5-foot bike lane
- Alice Moore Alexander Elementary (SRTS) - Construction Completion 2024  
2,350 total LF of 5-foot sidewalk
  - Mulkey Lane (west side) Oak Tree to Paisley
  - Audra Lane (east side) Audra Street to Lattimore Street
  - Lattimore Street (south side) Audra to Pin Oak
- Ginnings Elementary (SRTS) - Construction Completion 2024
  - Stuart Road (both sides) Sun Valley to Windsor - 4,850 total LF of 5-foot sidewalk
- Nette Shultz Elementary (SRTS) - Construction Completion 2024  
2,245 LF of 5-foot sidewalk
  - Emerson Lane (south side) Wilsonwood to Glenwood and Woodhaven to Brookfield
  - Glenwood Lane (west side) Emerson to E. Windsor
- Pecan Creek Elementary (SRTS) - Construction Completion 2024  
900 LF of 5-foot sidewalk
  - Pockrus Page (north side) Post Oak to Pecan Creek Elementary School

The North Central Council of Governments' (NCTCOG) Safe Routes to Schools and Transportation Alternative Set Aside programs provide partial funding for these projects through an Advanced Funding Agreement (AFA) with TxDOT. These four (4) projects are also funded by the DCTA's Transportation Reinvestment Program (TRiP).



# Planned Construction

2024-25

- Carroll Blvd (west side) Hickory to Oak - 350 LF of 5-foot sidewalk
- Elm Street (both sides) At Mulberry Intersections - 280 LF of 5-foot sidewalk
- \*Hickory Creek Road (each side) Riverpass to FM 1830/Country Club Rd - 5,060 LF of 10-foot sidepath
- Locust Street (west side) Parkway to McKinney - 550 LF of 5-foot sidewalk
- Loop 288 (south side) Denton Katy Trail to Brinker - 1,650 LF of 5-foot sidewalk
- \*Mayhill Road (each side) Quailcreek Rd to Colorado Blvd - 3,620 LF of 5 & 10-foot sidewalk/mixed-use path
- \*Mayhill Road New Alignment (DCTA Bridge) (each side)  
Mayhill to Colorado Blvd -2,860 LF of 5 & 10-foot sidewalk/mixed-use path
- McKinney Street (south side) Oakland to County Courts Building (Gap Areas) - 1,800 LF of 5-foot sidewalk
- University Drive (south side) Boyd to Old North - 2,250 LF of 5-foot sidewalk
- University Drive (north side) Bus Stop to Old North - 240 LF of 5-foot sidewalk

\*These segments are being installed within the overall Street Improvement Project.

Remaining segments may be combined and advertised for bid or constructed by the City's authorized concrete construction vendor.



# Stay Informed – PPI Criteria Reminder

Go to [www.discussdenton.com/citysidewalks](http://www.discussdenton.com/citysidewalks)  
For the latest updates.

You will also find project Q&A,  
map links and Project Manager  
contact information.

## Pedestrian Potential Index (PPI) Criteria

- ☐ Downtown/Commercial
- ☐ Transit < ¼ Mile
- ☐ Existing Pathway (worn-beaten path)
- ☐ Park/Greenbelt < ¼ Mile
- ☐ School < ¼ Mile
- ☐ University < ¼ Mile
- ☐ Community Shelter < ¼ Mile
- ☐ Pedestrian Involved Accident < 3 years
- ☐ Sidewalk Connectivity
- ☐ ADA Compliance Rating\*

Each criteria has a scoring of 0 OR 1.

\*ADA Compliance Rating is compiled of the sidewalk index score (provided by the ADA Transition Plan) for each block contained in the entire segment range and can be 0 TO 1.

Home / Major Infrastructure Projects / City Sidewalk Improvement Projects

### City Sidewalk Improvement Projects

The intent of this page is to provide the most up to date information on City sidewalk installation projects through 2025. The sidewalks may be included in a City Capital Improvement Street Project or they may be stand alone sidewalk projects. These projects will improve sidewalk connectivity as well as increase pedestrian and vehicular safety. The City also participates in several state and federal grant funding programs such as Safe Routes to Schools (STRS), Transportation Alternatives Set Aside (TA), Congestion Mitigation and Air Quality Improvements (CMAQ) and the Denton County Transportation Authority (DCTA) Transportation Reinvestment Program (TRIP). The segments listed below are projects currently planned for construction through 2025.

**PROVIDING YOU THE MOST ACCURATE INFORMATION POSSIBLE IS OUR GOAL**

The below projects are not a comprehensive list of City planned sidewalks, but rather a list of segments planned to be installed through year 2025 with little likelihood of change. A map with the below listed segments can also be found here: <https://www.discussdenton.com/13079/widgets/38897/documents/24358>

As Denton continues to grow and develop, priority areas may change. Some sidewalk segments planned by the City may be planned and installed by private development projects, allowing the City to apply those funds to other sidewalk projects. By keeping the list to the next two (2) calendar years, staff is providing residents with the most accurate information.

Staff is strategically planning for new sidewalks where they will serve the greatest needs in the community by reviewing data that indicates where pedestrian activity will be highest. Click the link below to learn more

[Sidewalk Workplan \(arcgis.com\) Presentation](#)

If you would like additional information about these projects or other sidewalk questions, you may contact the Project Manager Robin Davis at [robin.davis@cityofdenton.com](mailto:robin.davis@cityofdenton.com).

For existing sidewalk maintenance issues, please report those concerns to the Engage Denton App - [www.engagedenton.com](http://www.engagedenton.com)

**THE FOLLOWING SEGMENTS ARE SCHEDULED FOR CONSTRUCTION COMPLETION IN 2023**

- Austin Street (east side)

**Project Information**

**Estimated Cost at Completion:** \$12.1M

**Sponsoring Department:** Capital Projects/Engineering

**Funding Source:** 2019 Bond Program, SRTS, CMAQ, TA, TRIP, other city funds

**Project Location:** Various Sidewalk Segments throughout the City

**Map:**  
<https://www.discussdenton.com/13079/widgets/38897/documents/24358>

**Contact Information:**  
Robin Davis, PMP  
Project Manager - Capital Projects  
[robin.davis@cityofdenton.com](mailto:robin.davis@cityofdenton.com) - 940.349.7713

**Stay Updated and Have Your Say**

IMPROVING DENTON

Click [HERE](#) to register to stay informed and ask the





# City of Denton

City Hall  
215 E. McKinney St.  
Denton, Texas 76201  
[www.cityofdenton.com](http://www.cityofdenton.com)

## Legislation Text

---

**File #:** CPD23-002, **Version:** 1

---

### AGENDA CAPTION

#### Staff Update Memo

1. Chair and Vice Chair
2. 2023 Meeting Schedule
3. Report on Grievances and Requests for Accommodations
4. Next Committee Meeting



## MEMORANDUM

**DATE:** Jan. 19, 2023  
**TO:** Committee on Persons with Disabilities  
**FROM:** Ryan Adams, Committee Liaison  
**SUBJECT:** General Updates from City of Denton Staff

This memo provides information and updates from City staff relating to several issues and inquiries of interest to the Committee. The following is a listing and brief staff response to the matters brought forward.

- **Chair and Vice Chair** – At the Nov. 17, 2022, meeting, the Committee elected Joe Rivas as Chair and Valda Morgan as Vice. Chair.
- **2023 Meeting Schedule** – At the Nov. 17, 2022, meeting, the Committee approved the following meeting dates:
  - Thursday, January 19, 2023, at 3 p.m.
  - Thursday, March 16, 2023, at 3 p.m.
  - Thursday, May 18, 2023, at 3 p.m.
  - Thursday, July 20, 2023, at 3 p.m.
  - Thursday, September 21, 2023, at 3 p.m.
  - Thursday, November 16, 2023, at 3 p.m.

Please hold these times in your calendars. The City will request Committee members confirm their attendance several days prior to the meeting to ensure a sufficient number will be in attendance to constitute a quorum.

- **Report on Grievances and Requests for Accommodations** – The City of Denton developed its ADA webpage ([www.cityofdenton.com/ada](http://www.cityofdenton.com/ada)) as a resource for persons with disabilities to request accommodations and file grievances through an established process. From Sept. 1, 2022, through Dec. 31, 2022, the following requests and grievances were submitted:
  - Requests for Accommodation: 0
  - Grievances Filed: 0

Staff requests that members of the Committee continue to assist in making sure the disability community are aware of this resource.

### OUR CORE VALUES

Inclusion • Collaboration • Quality Service • Strategic Focus • Fiscal Responsibility

- **Next Committee Meeting** – Thursday, March 16, 2023, at 3:00 p.m. at the Development Service Center. The following topics are scheduled for discussion by the committee (topics may change pending staff availability and/or the need to address emerging issues):
  - Accessibility at Special Events
  - Accessibility and Elections
  - Volunteer Opportunities