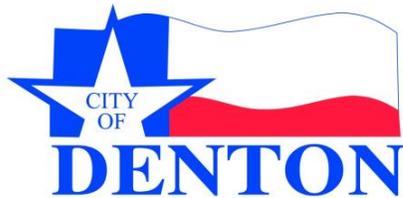




DENTON COUNTY
**HOMELESSNESS
LEADERSHIP TEAM**

Making homelessness rare, brief and nonrecurring

A collective impact initiative supported by:



United Way
of Denton County, Inc.

Denton County Homelessness Leadership Team (DCHLT) Update

- GOALS:
 - Introduce new City of Denton Council Members to ongoing United Way of Denton County and City of Denton **homelessness initiatives**
 - Update Council Members of **past, present and future** progress of the Denton County Homelessness Leadership Team and its collaborative partners
 - Request for **continued support** of these initiatives
 - Address questions regarding **public safety** and homelessness



DENTON COUNTY HOMELESSNESS LEADERSHIP TEAM

Serves as the Denton County oversight committee (14-23 Total Members)

Denton County (1)	City of Denton (1-2)	City of Lewisville (1-2)	Small Cities/ Towns (1-2)	Homelessness/ Housing Providers Board Member (5-6)	Healthcare Providers (2-4)	Higher Education (1-2)	Workforce/ Business Development (1-2)	UWDC Board Member (1-2)
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WORK GROUPS

<u>HOUSING:</u> Emergency, Transitional, Permanent Supportive Housing	<u>DATA:</u> Consistent, Comprehensive and Accessible	<u>CONSUMER:</u> Homeless or Formerly Homeless	<u>TBD:</u> Future group as needed
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Work groups will involve broader range of Change Agents

Denton County Homelessness Leadership Team (DCHLT) Update

Vision

Every person in Denton County has a place to call home that is safe, affordable, accessible and supported by community resources.

Mission

The Denton County Homelessness Leadership Team fosters an effective and coordinated system of homelessness prevention and intervention, resulting in homelessness that is **rare, brief and nonrecurring** through:

- Community awareness and connection
- Data-driven, evidenced-based, fiscally responsible recommendations
- Innovative solutions around affordable housing, access to primary and behavioral health care services, adequate incomes and coordinated services
- Mobilizing, advocating and empowering public-private community-wide collaboration



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DCHLT: Brief History

- January – July 2015: Mayor Chris Watts convened the ‘Mayor’s Housing the Homeless Task Force’
- August 2015 – February 2016: United Way of Denton County and City of Denton executed MOU for Homelessness Coordinator (hired Feb. 2016)
- May 2016: Denton County Homelessness Leadership Team is launched
- June 2016: DCHLT established bylaws and charter
- August 2016: DCHLT mobilizes Cities of Denton and Lewisville and Denton County Commissioners Court to respond to loss of \$600,000 Emergency Solutions Grant



DCHLT: Past & Present

HOUSING THE HOMELESS

DENTON COUNTY HOUSING & SUPPORTIVE SERVICES

Mayor's Task Force Report

INDEPENDENT LIVING

- Private Housing Options
- Denton Affordable Housing Corp.
- Prevention/Supportive Programs
ie. Landlord Program

LEVEL 3 LONG-TERM
18 mo or more

- Connections-MHMR (19 +1 family)
- Cumberland (8 Units & 32 youth)
- Denton Housing Authority (1526 Vouchers)
- Giving Hope, Inc (20 PSH)
- HSNT-HOPWA (44)

LEVEL 2 TRANSITIONAL
3 mo -18 mo

- **Denton Affordable Housing Corp. (30 Units)
- **Giving Hope, Inc. (10-20)
- **Wheeler Center (4 Units)
- Solutions of NTX (55)

LEVEL 1 SHORT-TERM
up to 90 days

- Cumberland (8)
- DC Friends of the Family (26 DV)
- Monsignor King Outreach Center (60*)
- Salvation Army (34 + hotel)

LEVEL 0 SAFE HARBOR
0-7 days

- Not currently offered but identified as a priority need for first time homeless

SYSTEM DESIGN [community collaboration]

- Coordinated Access Network
 - Intake
 - Referral
 - Resource Tracking/Reporting
- Collective Impact Evaluation
- Shared Data
- Case Management Infrastructure
 - Coordination - Oversight
 - Training - Shared Learning
 - Teams - Supportive Services
i.e. Mental & Physical Health, Jobs, Legal, Care, Transit, Food, Goods, Education

SUPPORTIVE SERVICES

HEALTH, JOBS, LEGAL, EDUCATION, FOOD, TRANSIT, CARE, GOODS

PROGRESSION IN THE CONTINUUM OF CARE

SUPPORTIVE SERVICES

(#)Dentotes either # of current spaces or the # of Units. Units hold families and will have more than one bed. All #'s reported are operating at full capacity.
* Not yet open. Expected January, 2016 **Giving Hope uses Wheeler Center & Denton Affordable Housing Units for Transitional Housing Programs.

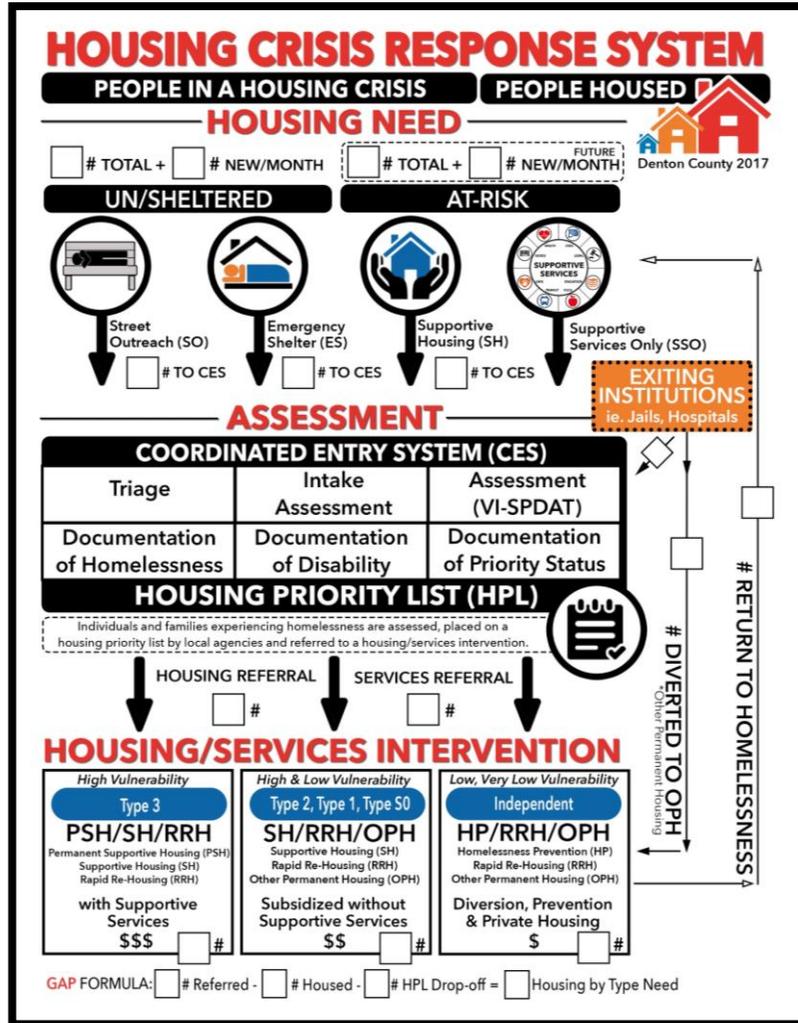
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- September 2016 – Present: DCHLT partners with Denton County Homeless Coalition to develop the Denton County Coordinated Entry Process
- March 2017: DCHLT finalized its strategic plan to address homelessness
 - Increase access to housing
 - Continuous improvement of homelessness data management
 - Increase community connection and awareness



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DCHLT: Coordinated Entry



- Coordinated Entry aims to assess every person experiencing homelessness based on their need, and connect them to the most appropriate housing intervention.
- Access – Assessment – Referral
 - 7 Denton County agencies trained in Coordinated Entry
 - 1,129% increase in common assessment completed in HMIS
- * Source: Denton County Homelessness Information System
- Denton Supportive Housing Pilot

Secure | https://endhomelessnessdenton.com/experiencing-homelessness/

3 mo -18 mo Solutions of NTX (55)

Teams - Supportive Services
i.e. Mental & Physical Health,
Jobs, Legal, Care,
Transit, Food, Goods,
Education

Find Help!
up to 90 days

LEVEL 1 SHORT-TERM

- Cumberland (8)
- DC Friends of the Family (26 DV)
- Monsignor King Outreach Center (60*)
- Salvation Army (34 + hotel)

Have you lost your housing or are close to losing your housing?

Here are some options that might be able to help connect you with housing and supportive services:

Coordinated Entry - What is Coordinated Entry?
If you are currently experiencing homelessness or referring someone: please visit one of the locations below, to complete an assessment of housing need. Completing Coordinated Entry Assessment doesn't guarantee housing assistance but it can help you with finding a housing solution by identifying, assessing your current housing situation and connecting you to available housing resources.

- The Salvation Army, Denton
1508 E. McKinney St. Denton, TX
76209
Monday-Friday 1:00p - 4:00p
- Monsignor King Outreach Center
300 S. Woodrow Ln. Denton, TX
76205
Monday-Wednesday 6:30p

United Way of Denton County

United Way

FIND HELP WHO WE HELP HOW WE HELP ABOUT US JOIN THE MOVEMENT CALENDAR & EVENTS

2-1-1 TEXAS

MENTAL HEALTH HOTLINE: 1-800-742-0157

EXPERIENCING HOMELESSNESS?

VETERAN COMMUNITY NAVIGATOR

happen alone.
will you help us improve lives?

We have one life. To live better together in Denton County, we must

ARE YOU EXPERIENCING HOMELESSNESS?

Are you sleeping in emergency shelter, in public areas, or in another place that is not permanent or safe? Visit a location below to complete a 10-15 minute assessment, called Coordinated Entry. Coordinated Entry helps quickly connect people to available resources and gathers information about the housing needs of people that are not served.

WHERE TO GO

Salvation Army Denton

1508 E. McKinney St. Denton, TX 76209
Monday - Friday 1:00 PM - 4:00 PM
940-566-3800

Monsignor King Outreach Center

300 S. Woodrow Ln. Denton TX 76205
Monday - Wednesday 6:30 PM - 10:30 PM
940-391-1919

Giving HOPE Inc.

117 W. Sycamore St. Denton, TX 76201
Monday - Friday 9:30 AM - 5:00 PM
940-382-0609

Our Daily Bread at St. Andrew's Church

300 W. Oak St. Denton, TX 76201
Monday - Friday 10:30 AM - 1:30 PM
940-382-5604

Journey To Dream

Monday - Friday 9:00 AM - 6:00 PM
469-470-2382
For youth experiencing homelessness only
Call for location

Denton County MHMR

2519 Scripture St. Denton, TX 76201
Monday - Friday 8:00 AM - 5:00 PM
940-381-1741
For existing clients only

* Some Coordinated Entry hours differ from regular hours of operation

WHAT YOU CAN EXPECT

- Agency staff will collect general information and complete a short survey with you to find the best housing option
- They will then refer you to a housing program, funding and vacancy permitted
- If assistance is unavailable, staff will attempt to refer you to other resources

WHY YOU SHOULD PARTICIPATE

- It reduces the amount of time you spend searching for assistance.
- It makes it easier for you and your family to access available resources.
- This process helps the community understand what resources are needed to help you and other families in the future.

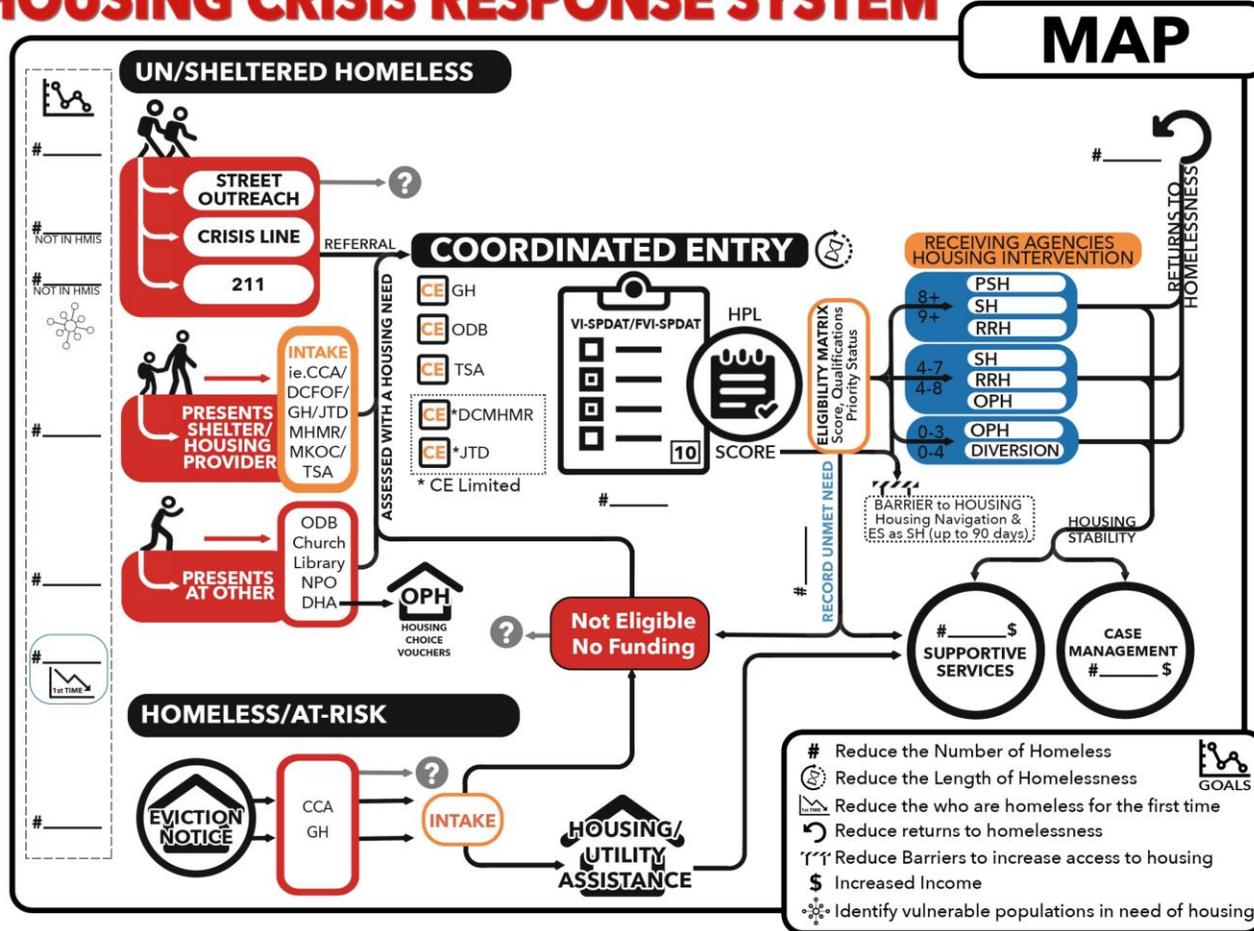
KEEP IN MIND

This process does not guarantee assistance, and does not mean there are new resources available. We are working diligently with many households to end their homelessness, but resources are limited. It is possible and likely that programs you are interested in will not have any current openings, and there is no way to tell when a program may be able to offer assistance. This is not a housing wait list or housing application, but rather an initial assessment to identify the best housing option for you.



DCHLT: Coordinated Entry

HOUSING CRISIS RESPONSE SYSTEM



- Continued Improvement:
 - Increase access throughout Denton County
 - Track success of referrals made in HMIS
 - System Performance Measure Tracking
 - Gap Analysis

Diversion	23%
Rapid Re-Housing	55%
Permanent Supportive Housing	22%

Source: Denton County Homelessness Management Information System

DCHLT: Best Practice Factfinding

Austin, TX

- Coordinated Entry
- Veteran Homelessness
- Landlord Outreach Initiative
- Police Homeless Outreach

Boulder, CO

- Police Homeless Outreach Teams
- Coordination Between City Leadership, Local Housing Authority, Local Mental Health Authority



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DCHLT: Moving Forward

- Denton County Homelessness Barriers Fund –
 - UWDC as fiscal agent for Denton County Homeless Coalition
 - Homelessness education and panhandling awareness campaign
 - DCHLT, Denton Police Department, Denton County Homeless Coalition, Denton Chamber, and Main Street Association
 - Landlord Outreach/Risk Mitigation

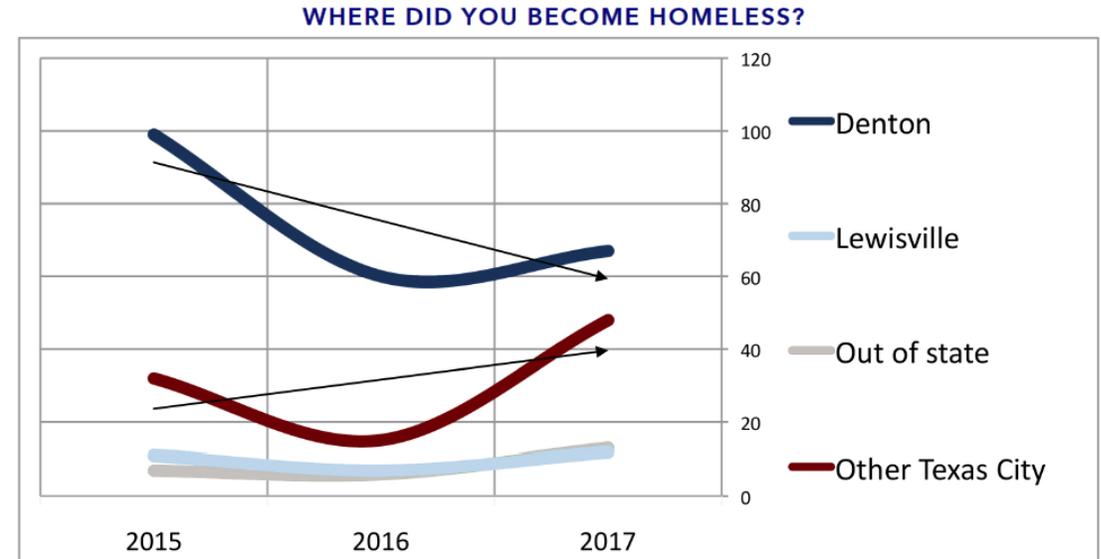


Figure 3: Location where you become homeless this time

Source: Denton County Homeless Coalition 2017 Point-In-Time Count Report



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DCHLT: Continued Support from the City of Denton

- Homelessness Collective Impact Initiative –
 - Description: UWDC Homelessness Coordinator provides backbone support to the Denton County Homelessness Leadership Team to support the implementation of innovative homeless/housing programs, improve the effectiveness of community funding and enable multi-faceted affordable housing options through a framework of collaboration, use of evidence-based practices, and assessment of data for continuous outcome measurements.
 - Previous Support: \$40,000/yr; October 1, 2015 – September 30, 2017
 - Request for Support: \$40,000/yr; October 1, 2017 – September 30, 2019



DCHLT: New Support from the City of Denton

- Coordinated Entry & HMIS Support –
 - Description: The Coordinated Entry Specialist will provide technical and training support to human services agencies as it pertains to process implementation and database utilization, and support the maintenance and improvement of homelessness data and CE processes
 - Request for Support: \$40,000/yr; October 1, 2017 – September 30, 2019
- Landlord Relationship Management Pilot
 - Description: The Landlord Outreach Coordinator will build and maintain strong business relationships with Property Owners and/or Landlords that provide quality housing opportunities for people experiencing or at risk of homelessness in Denton County.
 - Request for Support: \$ 40,000/yr; October 1, 2017 – September 30, 2019



Thank You!



**United Way
of Denton County, Inc.**