

COMPARISON STUDY

	Navex Global	Lighthouse	Red Flag	In-House
Cost	Annual = \$4,000; One-Time = \$4,890	Annual = \$1,822.50	Annual = \$2,750	Annual = \$250
FWA/All-Purpose	Either	Either	Either	Either
Customers	12,500	2,000	350	N/A
Municipalities	Not Sure	50	5-10	N/A
Minimum Length of Contract	2 Years	1 Year	1 Year	N/A
Feedback	Yes	Yes	Yes	No
Case Management	Yes	Yes	Yes	No
Confidentiality	Yes	Yes	Yes	Yes
Multi-Lingual	Yes	Yes	Yes	No
In-Business	5 Years	14 Years	7 Years	N/A
24/7/365	Yes	Yes	Yes	Yes
Reports	On-Demand	On-Demand	On-Demand	On-Demand
Allegations Annually	1,000,000	12,000	Numerous	N/A
Live Operator on Duty	Yes	Yes	Yes	No