

Presentation to Council

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Objective:

- ▶ Receive a report, hold a discussion and give staff direction establishing an anonymous reporting mechanism as that relates to the duties of the City Auditor.

Alternatives

- ▶ No Anonymous Reporting Mechanism
- ▶ In-House Anonymous Reporting Mechanism
 - Fraud, Waste and Abuse (FWA)
 - FWA + Ethics, Compliance and HR Complaints
- ▶ Outsourced Anonymous Reporting Mechanism
 - Fraud, Waste and Abuse (FWA)
 - FWA + Ethics, Compliance and HR Complaints

Methods of Reporting

- ▶ Web
- ▶ Fax
- ▶ Email
- ▶ Toll-Free 1-800 live operator services
- ▶ Mail
- ▶ Text

Comparison Study

▶ Comparison Study

Notice

- ▶ Any information submitted may be subject to the Public Information Act
- ▶ Refer to the Fraud Directive regarding Protection from Retaliation.
- ▶ You are not required to provide any personally identifiable information to use the anonymous reporting mechanism

Key Points:

- ▶ Tips are the Number One way to catch improper or illegal activities.
- ▶ According to the “Report to the Nation on Occupational Fraud and Abuse,” an anonymous reporting mechanism is a cost-effective way to lower fraud losses.

Direction:

► Seeking direction:

- Should the city implement an anonymous reporting mechanism?
- If so, should it be just Fraud, Waste, and Abuse or to include all improper or illegal activities?
- If so, should it be in-house or outsourced?
- If outsourced to whom?

