



LabWare, Inc.  
Three Mill Road, Suite 102  
Wilmington, DE 19806  
302-658-8444  
NAInvoices@labware.com

## EXHIBIT 2

### Maintenance/Support Renewal Program

Quote No: **MRI0000990**  
Quote Date: **January 6, 2017**  
*Invoice to be Issued in 30 Days*

Customer ID: **30539**  
Return PO or Payment Info: **NAInvoices@labware.c**

## MAINTENANCE QUOTATION

Page 1 of 2

City of Denton Environmental Services  
215 E McKinney St  
Denton, TX 76201-4229

City of Denton Municipal Lab Env. Serv.  
1100 S Mayhill Rd  
Denton, TX 76208-6318

**Attn: Fritz U. Schwalm**

Your LabWare LIMS Maintenance and Support Program is renewed annually as per your contract.

Please remit your Purchase Order or Payment Details to [NAAdmin@labware.com](mailto:NAAdmin@labware.com).

**Purchase Order #:**

Modules Covered by Plan	Start Date	End Date	Maint Charge
MS: Tech Support	03/01/2017	02/28/2018	4,000.00
Yearly Technical Support per named contact LabWare Technical Support Includes- Telephone Support - Dialup support service Online Web-based support including access to: - LabWare DevTrack to download Modules - LabWare LabTrack for updates and defect fixes - LabWare Knowledge Track for technical articles  Attendance to LabWare's annual North American Customer Education Conference for the customer's primary support contact. Named Contact - Fritz U. Schwalm - If this is no longer the named contact please let us know Registration must be approved 30 days prior to the start date to attend the CEC Support is provided 8 hours per day, 5 days per week during East Coast business hours. Price quoted is per named contact per year Each named contact must attend our LIMS Administration Training Course prior to gaining support access.			
MS: Maintenance	03/01/2017	02/28/2018	6,120.00
Annual Periodic Upgrade and Maintenance Program: The annual price of software maintenance is 17 percent of the total price of all licenses purchased to date. 5 Capacity LIMS license - \$ 36,000 purchased Feb. 21, 2014 as per Quote DT01091402 and PO 167046 FOR THE PERIOD OF MARCH 1, 2017 THROUGH FEBRUARY 28, 2018			



LabWare, Inc.  
Three Mill Road, Suite 102  
Wilmington, DE 19806  
302-658-8444  
NAInvoices@labware.com

## EXHIBIT 2

### Maintenance/Support Renewal Program

Quote No: **MRI0000990**  
Quote Date: **January 6, 2017**  
*Invoice to be Issued in 30 Days*

Customer ID: **30539**  
Return PO or Payment Info: **NAInvoices@labware.c**

## MAINTENANCE QUOTATION

Page 2 of 2

City of Denton Environmental Services  
215 E McKinney St  
Denton, TX 76201-4229

**Attn: Fritz U. Schwalm**

City of Denton Municipal Lab Env. Serv.  
1100 S Mayhill Rd  
Denton, TX 76208-6318

Your LabWare LIMS Maintenance and Support Program is renewed annually as per your contract.

Please remit your Purchase Order or Payment Details to [NAAdmin@labware.com](mailto:NAAdmin@labware.com).

**Purchase Order #:**

### Modules Covered by Plan

### Start Date

### End Date

### Maint Charge

2017-2018 Annual Technical	
Maintenance Support	\$10,120
2 Additional years of Support	
2018-2019	\$10,120
2019-2020	\$10,120
TOTAL Maintenance/ Technical	
Support for three years	\$30,360

**\*\* This quote does not include any applicable sales tax.**

*The Maintenance fee for the upcoming period is due by the anniversary date. Please allow accordingly for your internal processes, ie. PO generation, online invoicing timing, etc.*

*If the maintenance fee is not remitted on or before the anniversary date, the following notice will be served: All means of support access will be suspended 30 days after the anniversary date. 30 days from the anniversary date the maintenance fee will be renewed, if desired, at the then current rate used for new license sales based on the then current pricing curve.*

**Total Due:** \$10,120.00

**Remit** LabWare, Inc.  
**Payment** 3 Mill Rd., Suite 102  
**To:** Wilmington, DE 19806  
ABA#: 031100089  
ACCT #: 5606446544

**All Amounts are in  
USD**