



August 9, 2016

Trey Ford  
Denton Public Library  
901 B Texas Street  
Denton, TX 76209

Dear Trey Ford:

This letter confirms that Innovative Interfaces Incorporated is the sole supplier for all application software products and services running on the Sierra platform. The Sierra product cannot be purchased from any third party or supplier other than Innovative, as it is a proprietary product and requires Innovative's knowledge and expertise to install and maintain. All application software is maintained solely by Innovative. Accordingly, Innovative is the sole supplier and provider of Innovative software.

Sincerely yours,

A handwritten signature in black ink, appearing to read "RB", written over a horizontal line.

Russell Boltwood  
General Counsel