

Pierce Customer Service  
2600 American Drive  
P.O. Box 2017  
Appleton, WI 54914

EXHIBIT 3



January 2, 2015

To Whom it may concern:

Since 1917, Pierce Manufacturing has provided the finest fire apparatus in the industry. The quality of our products and service are our number one priority.

In order to provide you with the personalized level of service you deserve, Pierce Manufacturing has established a widespread network of authorized dealers throughout the country. Siddons-Martin Emergency Group is the authorized dealership in Texas, Louisiana, and New Mexico supporting the Pierce fire apparatus product line. They are the sole source for parts and warranty service in this area accordingly and are extremely qualified to provide you with the service you have come to expect.

Siddons-Martin Emergency Group is also the authorized sole source parts distributor for aftermarket service and support for the Oshkosh Airport product line as well within the states of Arizona, Louisiana, New Mexico, Oklahoma, Texas, and Clark County, NV.

Please contact them directly for any requests concerning both product lines. Siddons-Martin Emergency Group can provide you parts and labor for any of thie apparatus at the quality you deserve.

Sincerely:

Kevin Hanegraaf  
Directory Aftermarket Support

