



EXHIBIT 3



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TECHNOLOGY SERVICES

MEMORANDUM

DATE: September 12, 2016
TO: Elton Brock, Purchasing Manager 
CC: Bryan Langley, Assistant City Manager
FROM: Melissa Kraft, Chief Technology Officer 
SUBJECT: Single-Sole Source Request – TriTech Software Systems

TriTech Software Systems is the existing software solution for the City of Denton's Public Safety departments to manage all aspects of dispatching and records. Public Safety currently uses this application and have all supporting interfaces for connectivity already in place.

TriTech Software Systems, a leading provider of Public Safety and Medical Transportation software solutions, a privately held company that specializes in providing mission-critical Computer-Aided Dispatch, Law and Fire-EMS Records Management, Mobile, Jail Management, Civil Processing and multi-agency data sharing solutions to public safety agencies primarily for the mid-tier market.

TriTech is the developer and owner of the copyright to TriTech Systems' suite of software applications and is therefore the sole source provider of services and support of its products including services, software licenses, and system upgrades. There are no resellers of these licenses. It is essential for the City of Denton to keep current maintenance with the software vendor in order to ensure availability of upgrades, software fixes, and access to knowledge and support resources.

The City of Denton has utilized this software system since 2000. Staff is considering a replacement or upgrade of the Public Safety Computer Aided Dispatch/Records Management System (CAD/RMS). This will involve seeking proposals from experienced, qualified, and motivated vendors to provide and implement a contemporary CAD/ RMS for use by the public safety departments, enabling all users to better analyze public safety trends, link crimes and events, identify suspects or patients, and improve the quality of field reporting and statistical reports. During this time, we would like to seek annual renewal to maintain the current CAD/RMS while City staff is exploring all options.