

## EXHIBIT 2



22-Jun-16

Jim Barnes  
City of Denton  
215 E McKinney St  
DENTON  
TX 76201-4229  
United States

Dear Jim Barnes

The technical support services provided under support service number 5546615 will expire, or have expired, on 31-Oct-16. Please find attached a quote for the renewal of these technical support services. If applicable, the attached quote may include technical support services that you have requested to order that are in addition to the technical support services that you are renewing.

To prevent interruption to and/ or termination of technical support services, please complete your order for the renewal of technical support services, identified in the quote, by issuing a purchase order acceptable to Oracle in accordance with the Order Processing Details section of the quote on or before 2-Oct-16.

If you have questions regarding your order or require further information, please contact me at the e-mail address or telephone number provided below.

Regards,

Jason Haydel  
Oracle Support Services  
E-mail: [jason.haydel@oracle.com](mailto:jason.haydel@oracle.com)  
Tel.: (512)671-5652  
Fax:

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### GENERAL INFORMATION

<b>OFFER EXPIRATION</b>		<b>ORACLE:</b> Oracle America, Inc.	
<b>Support Service Number:</b>	5546615	<b>Oracle Support Sales Representative:</b>	Jason Haydel
<b>Offer Expires:</b>	31-Oct-16	<b>Telephone:</b>	(512)671-5652
		<b>Fax:</b>	
		<b>E-mail:</b>	jason.haydel@oracle.com
<b>CUSTOMER:</b> City of Denton			
<b>CUSTOMER QUOTE TO</b>		<b>CUSTOMER BILL TO</b>	
<b>Account Contact:</b>	Jim Barnes	<b>Account Contact:</b>	Accounts Payable*
<b>Account Name:</b>	City of Denton	<b>Account Name:</b>	City of Denton, Texas
<b>Address:</b>	215 E McKinney St DENTON TX 76201-4229 United States	<b>Address:</b>	215 E. McKinney Street DENTON TX 76201 United States
<b>Telephone:</b>	940-349-8530	<b>Telephone:</b>	
<b>Fax:</b>	940-349-8533	<b>Fax:</b>	
<b>E-mail:</b>	jim.barnes@cityofdenton.com	<b>E-mail:</b>	accountspayable@cityofdenton.com

"You" and "Your" as referenced in this quote refers to the Customer identified in the table above.

Oracle may provide certain notices about technical support services via e-mail. Accordingly, please verify and update the Customer Quote To and Customer Bill To information in the above table to help ensure that You receive such communications from Oracle. If changes are required to the Customer Quote To and Customer Bill To information, please e-mail or fax the updated information, with Your support service number 5546615, to Your Oracle Support Sales Representative identified in the table above.

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### SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Human Resources - Employee Perpetual	18596786	1400		LIMITED USE OTHER	1-Nov-16	31-Oct-17	45,968.82
JD Edwards EnterpriseOne Payroll - Employee Perpetual	18596786	1400		LIMITED USE OTHER	1-Nov-16	31-Oct-17	55,907.96
JD Edwards EnterpriseOne Time and Labor - Employee Perpetual	18596786	1400		LIMITED USE OTHER	1-Nov-16	31-Oct-17	27,332.83
Oracle Technology Foundation for JD Edwards EnterpriseOne - Application User Perpetual	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17	18,636.01
Program Technical Support Fees:					USD	147,845.62	

Program Technical Support Services							
Service Level: Software Update License & Support - Custom Application Suite #1							
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	
JD Edwards EnterpriseOne Advanced Pricing (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17	
JD Edwards EnterpriseOne Advanced Stock Valuation (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17	
JD Edwards EnterpriseOne Agreement Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17	
JD Edwards EnterpriseOne Bulk Stock Inventory (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17	
JD Edwards EnterpriseOne Capital Asset Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17	
JD Edwards EnterpriseOne Case Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17	

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Program Technical Support Services						
Service Level: Software Update License & Support - Custom Application Suite #1						
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date
JD Edwards EnterpriseOne Configurator (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Contract and Service Billing (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne CRM Foundation (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Financials (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Inventory Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Manufacturing Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Procurement and Subcontract Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Project Costing (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Quality Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Real Estate Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Requirements Planning (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Sales Order Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Service Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17

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Program Technical Support Services						
Service Level: Software Update License & Support - Custom Application Suite #1						

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date
JD Edwards EnterpriseOne Service Management Foundation (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne System Foundation (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Transportation Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17
JD Edwards EnterpriseOne Warehouse Management (included in Suite)	18596786	200		LIMITED USE OTHER	1-Nov-16	31-Oct-17

**Program Technical Support Fees: USD 0.00**

**Total Price: USD 147,845.62**  
Plus applicable tax

Please note the following:

- If You have questions regarding the Service Details section of this quote, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this quote .
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this quote. Under Oracle's Lifetime Support Policy, the support level for an Oracle product, if applicable, may change during the term of the services purchased under this quote. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this quote.
- If Oracle accepts Your order, the start date set forth in the Service Detail table above shall serve as the commencement date of the technical support services and the technical support services ordered under this quote will be provided through the end date specified in the table for the applicable programs and/ or hardware.
- If any of the fields listed in the Service Detail table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.

## EXHIBIT 2

### **TECHNICAL SUPPORT SERVICES TERMS**

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, City of Denton represents that Customer has authorized City of Denton to issue a purchase order for this quote on Customer's behalf and to bind Customer to the terms described herein. City of Denton agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. City of Denton agrees to advise Customer of the terms of this quote as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this quote; and b) any failure of City of Denton, Texas to make timely payment per the terms of this quote shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this quote in accordance with the provisions set forth in the Contract for Products and Related Services between the State of Texas acting by and through the Department of Information Resources ("DIR") and Oracle America, Inc. ("Oracle"), effective April 25, 2014 (DIR Contract No. DIR-TSO-2539; Oracle Contract No. US-GMA-225288) (the "DIR Agreement").

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid. You should review the technical support policies prior to ordering technical support in accordance with this quote. The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

The technical support services acquired under this quote are governed by the terms and conditions of the DIR Agreement, which is incorporated herein by reference. Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

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### **ORDER PROCESSING DETAILS**

Your order is subject to Oracle's acceptance. Your order is deemed to be placed when You provide Oracle with a purchase order. Once placed, Your order shall be non-cancelable and the sums paid nonrefundable, except as provided in the DIR Agreement.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due in accordance with the terms of the DIR Agreement.

Oracle will issue an invoice to You upon receipt of a purchase order acceptable to Oracle. If You are not a tax exempt organization, You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income. If You are a tax exempt organization, a copy of Your tax exemption certificate must be submitted with Your purchase order.

#### **Purchase Order**

For the technical support services on this quote, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 5546615
- Total Price: USD 147,845.62 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, City of Denton agrees that the terms of this quote and the DIR Agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this quote.

Please e-mail or fax the purchase order to Oracle in accordance with the Remittance Details section below.

#### **Remittance Details**

Purchase orders for the technical support services ordered under this quote should be sent to:

Attn: Jason Haydel  
Oracle Support Services  
Fax:  
E-mail: jason.haydel@oracle.com