



Denton Fire Department 2024 Summary

Message from Chief Hedges

As Denton Fire Chief, I am honored to present this annual report on behalf of the 235 members of the Denton Fire Department (DFD).

This report reflects the dedication, resilience, and service of our department over the past year.

In 2024, the Denton Fire Department celebrated its 150th anniversary. Coupled with numerous achievements, the

department took time to host a 150th event for our members and families to mark this significant milestone.

The DFD is steeped in tradition and our members took time to honor those who came before and created the foundation of what the department is today.

Over the past year our team has worked tirelessly to protect our community, responding to emergencies with skill and compassion while advancing our mission through training, prevention, and collaboration.



Fire Chief Kenneth Hedges

This report highlights our achievements, challenges, and commitment to ensuring the safety and well-being of those we serve.

I extend my gratitude to our firefighters, support staff, and community partners for their unwavering support in making this year's efforts possible.

As you view this Year in Review click on the graphs and pictures to enlarge to see more detailed information.

DFD Strategic Plan 2020-2025

DFD Mission

The Denton Fire Department is a team of dedicated professionals who serve to protect lives and property in our community.

DFD Vision

The Denton Fire Department will be an innovative leader that proactively embraces the future, while honoring the traditions of the fire service.

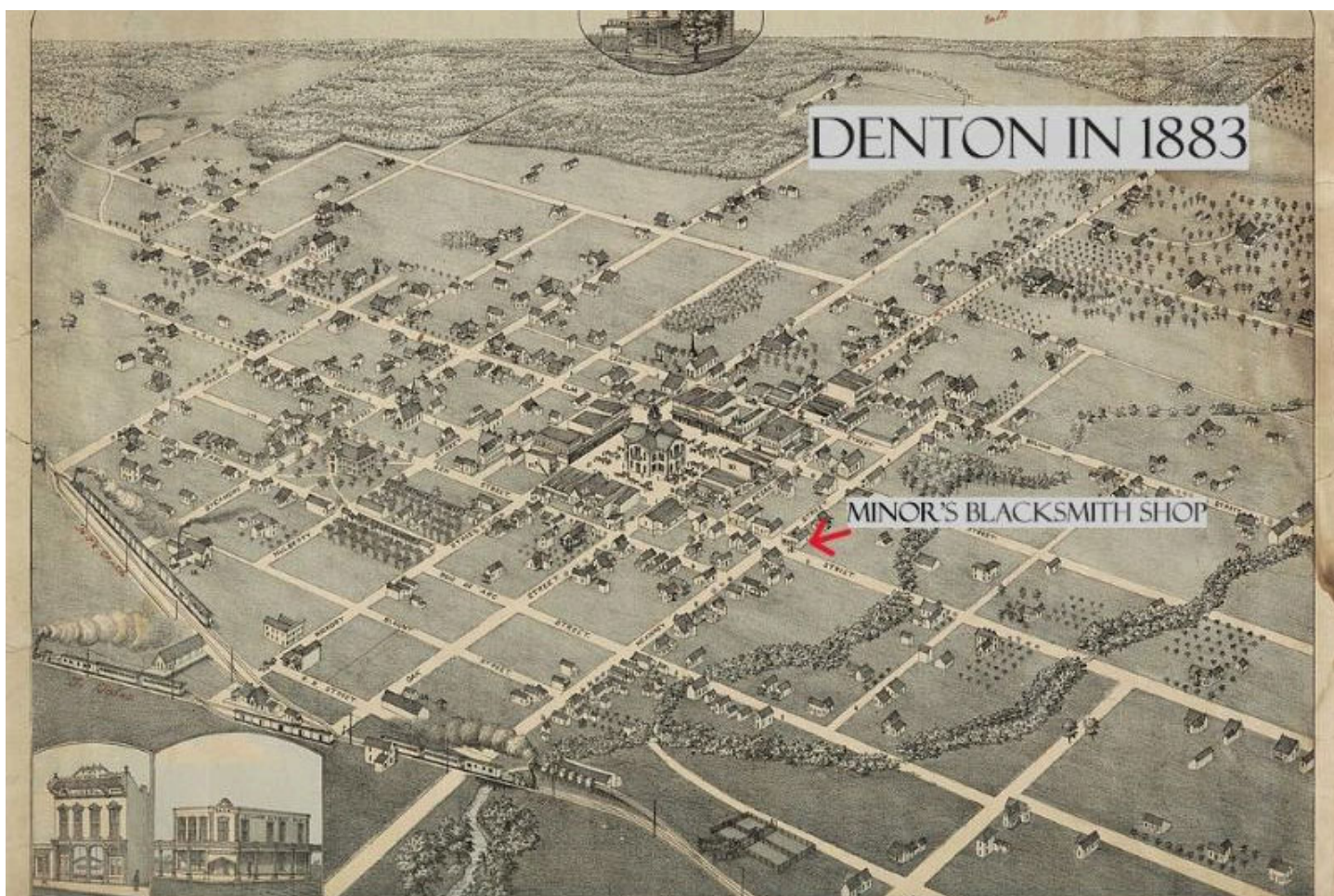
DFD CORE VALUES

Respect * Integrity * Courage * Humility



DFD has adopted core values of Respect, Integrity, Courage, and Humility

150 Years of the Denton Fire Department



In 1874, a dedicated group of volunteers recognized the growing risk of fires in the expanding Denton community. When a fire broke out, they swiftly gathered at the old Minor's Blacksmith Shop on Locust Street, armed with nothing more than determination and 3-gallon leather buckets. From these humble beginnings, the Denton Fire Department was born—a testament to the town's resilience and commitment to protecting its people.



Over the years, the department expanded its equipment and improved its organization. In 1880, William J. Austin was elected as Denton's first Fire Chief. Shortly after, the city established its first dedicated fire station on the corner of McKinney St. and N. Locust St.

Click map start button to see timeline changes.



Oak Street Fire Station Denton, circa 1880's.



1890's



Early 1900's



1920's



1930's



1960's



1970's



1980's



1990's



2000's



2010's



Present Day

In present day, the department has grown from a volunteer department to a fully paid career department with **235** employees and nine fire stations. Stations 5 & 6 are currently being rebuilt to modern standards, along with several new station locations identified for future needs.

DFD provides all-risk, all-hazard response, including:

Emergency Operations Services: fire suppression—structural, vehicle, wildland, and ARFF; EMS—first responder to advanced life support (ALS) transport, specialized rescue services; technical rescue: high/low angle, structural collapse, confined space, trench, vehicle extrication, and swiftwater; hazmat response, and EOD (bomb squad).

Risk Reduction Services: fire inspection and code enforcement, public education and fire prevention, and fire and arson investigation.

Emergency Preparedness: city emergency management (EM) coordinator and emergency operations center (EOC).

Admin/Support Services: training, safety and wellness, recruitment, logistics, finance and billing services, fleet management, and other administrative functions.

150th Anniversary Slideshow



Achievements in 2024



Fire Station 9 Grand Opening



In July 2024, the Denton Fire Department opened its ninth fire station, strategically located on Denton Enterprise Airport property.

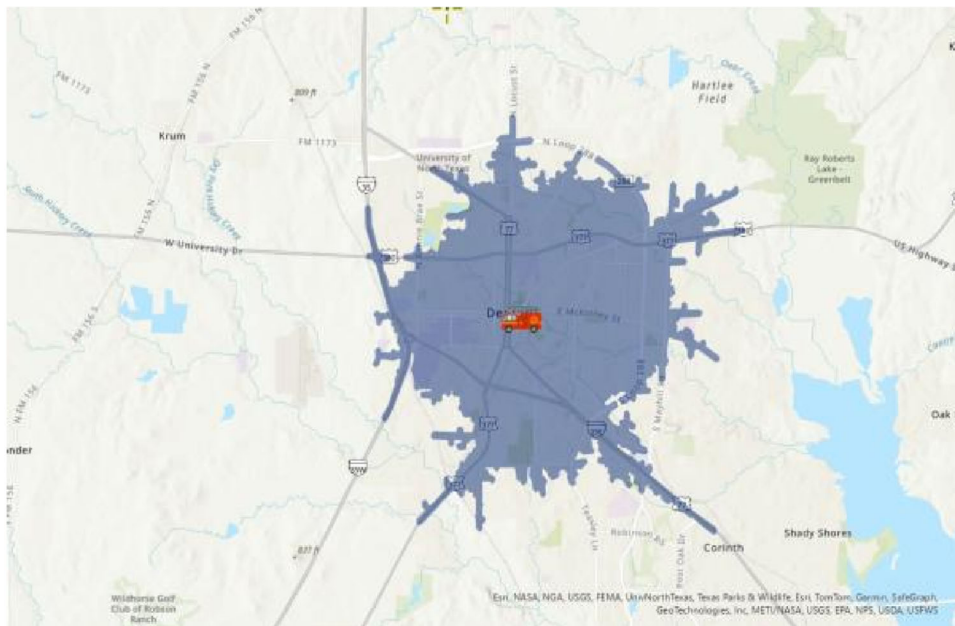
This station enhances safety by providing dedicated Aircraft Rescue & Fire Fighting (ARFF) capabilities while also improving all-hazard response times to the western portions of the City of Denton.



2nd Aerial added

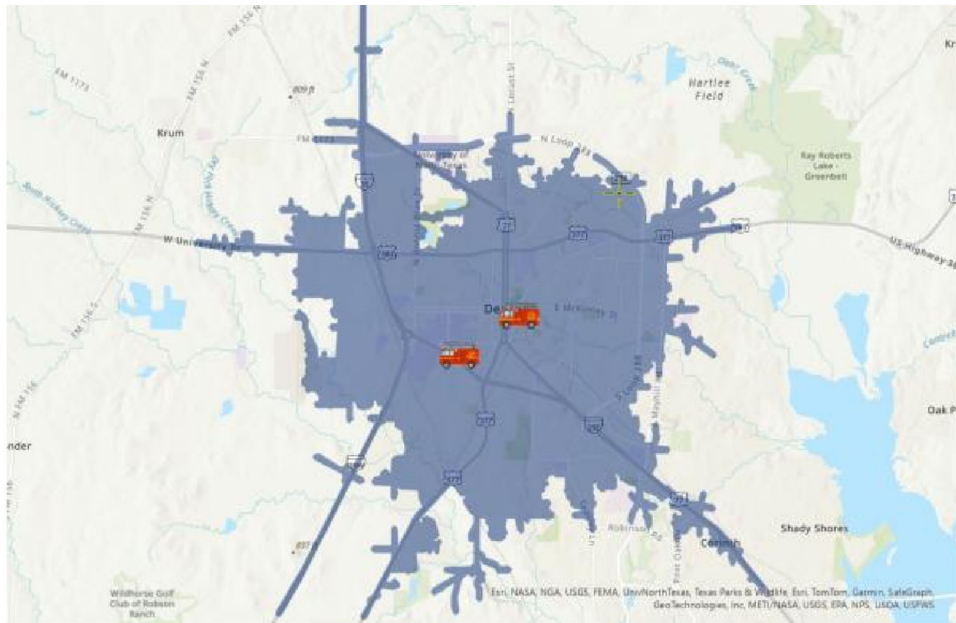
In 2024, the Denton Fire Department expanded its emergency response capabilities by placing a second aerial unit into service at Fire Station 3. Aerial apparatus, including Platform Trucks and Ladder Trucks, play a vital role in rescue operations and firefighting, providing elevated access for firefighting, ventilation, and rescues in multi-story structures. The addition of this second aerial unit enhances the department's operational efficiency, improving response times and ensuring that these critical services reach more areas of the City of Denton, ultimately strengthening public safety and emergency preparedness.

2023 Aerial Coverage



8 Minute Response Coverage

2024 Aerial Coverage



8 Minute Response Coverage



Lieutenants

In 2024, the Lieutenant rank was established in the Denton Fire Department to enhance leadership, improve span of control, and support professional development. As the department grows, the

need for optimized and structured chain of command became essential to ensure effective supervision and coordination on emergency scenes. By introducing Lieutenants, the department strengthened frontline leadership, reducing the span of control for Captains and Battalion Chiefs while providing firefighters with mentorship and a clear path for career advancement. This role fosters skill development, accountability, and operational efficiency, ultimately improving service to the community.



Staffing Announcements



Retirements

Vincent Tooley - 26 years

Mark Fleniken - 24 years

Steve Davis - 28 years

Mike Tucker - 36 years

Heath Hudson - 31 years

Chad Huff - 24 years

Greg Johnson - 15 years

Tony Brooks - 24 years

Ryan Poyner - 24 years

Terry Smith - 26 years





Promotions

- Jonathan Piatt - Captain
- Chris Lillie - Captain
- Gerald Friend - Captain
- Jeb Miller - Captain
- Kevin Tye - Lieutenant
- Brian Collins - Lieutenant
- Jayson Owen - Lieutenant
- Michael Ventrca - Lieutenant
- Brandon Hillis - Lieutenant
- Greg Johnson - Lieutenant
- Shea Enos - Lieutenant
- Ward Morton - Driver
- Casey Futch - Driver
- Dustin Blackall - Driver
- Corey Streetman - Driver
- Zachary Karns - Driver
- Jake Mataska - Driver
- Chris Phillips - Driver
- Cody Coile - Driver
- Jared Higgins - Driver
- Jefry Dulin - Driver



Swearing in ceremony.

- Matthew Dieter - Driver
- Corey Byrom - Driver
- Eric Strong - Driver
- Jacob Craver - Driver
- Jared Wells - Driver
- Kevin Anderson - Driver
- Matthew Price - Driver
- Casie Gibbs - Driver
- Chad Snider - Driver



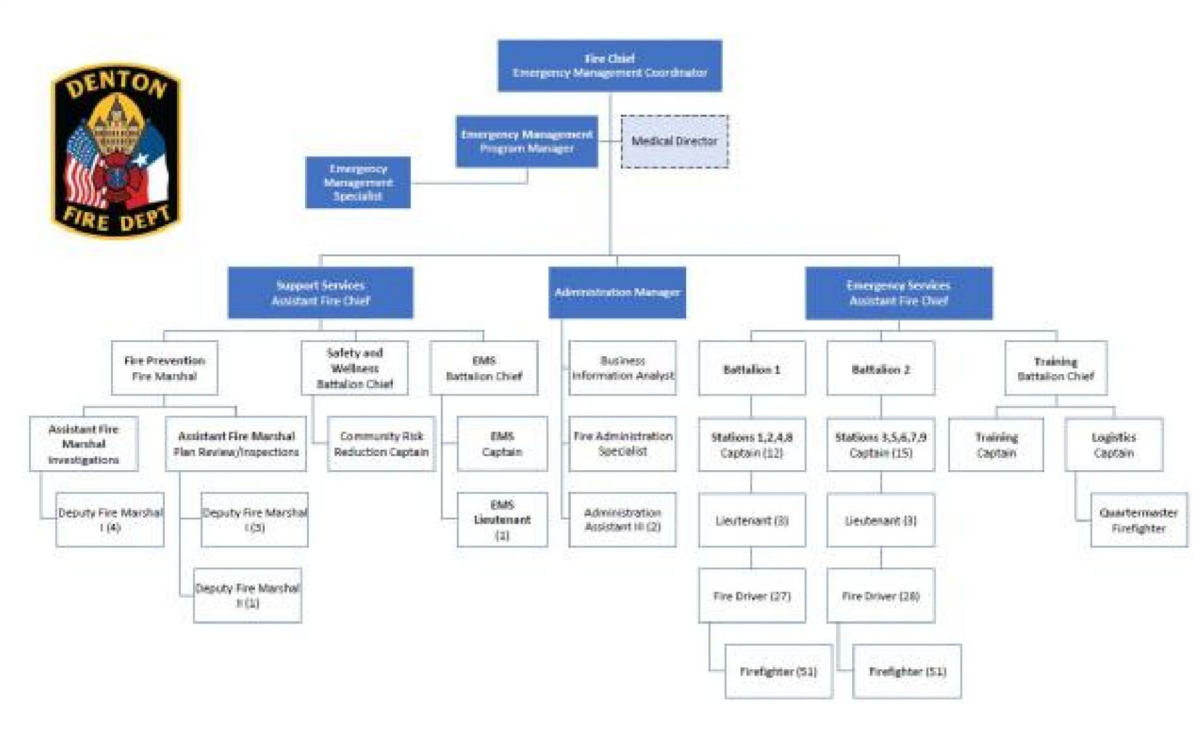
New Hires

- Tucker Eller
- Jacob Johnson
- Preston Tackett
- Judd Terry
- Jay Ward
- Harrison Bass
- Lucas Greenwood
- Diego Medina
- Carson Smith
- John Spera Jr.
- Tristan Spray
- Rocklon Welch
- Saxton Becker
- Joshua Enright
- Garrett Fenley
- Kolby Kennington
- Jacob Staneart
- Kamry Weber



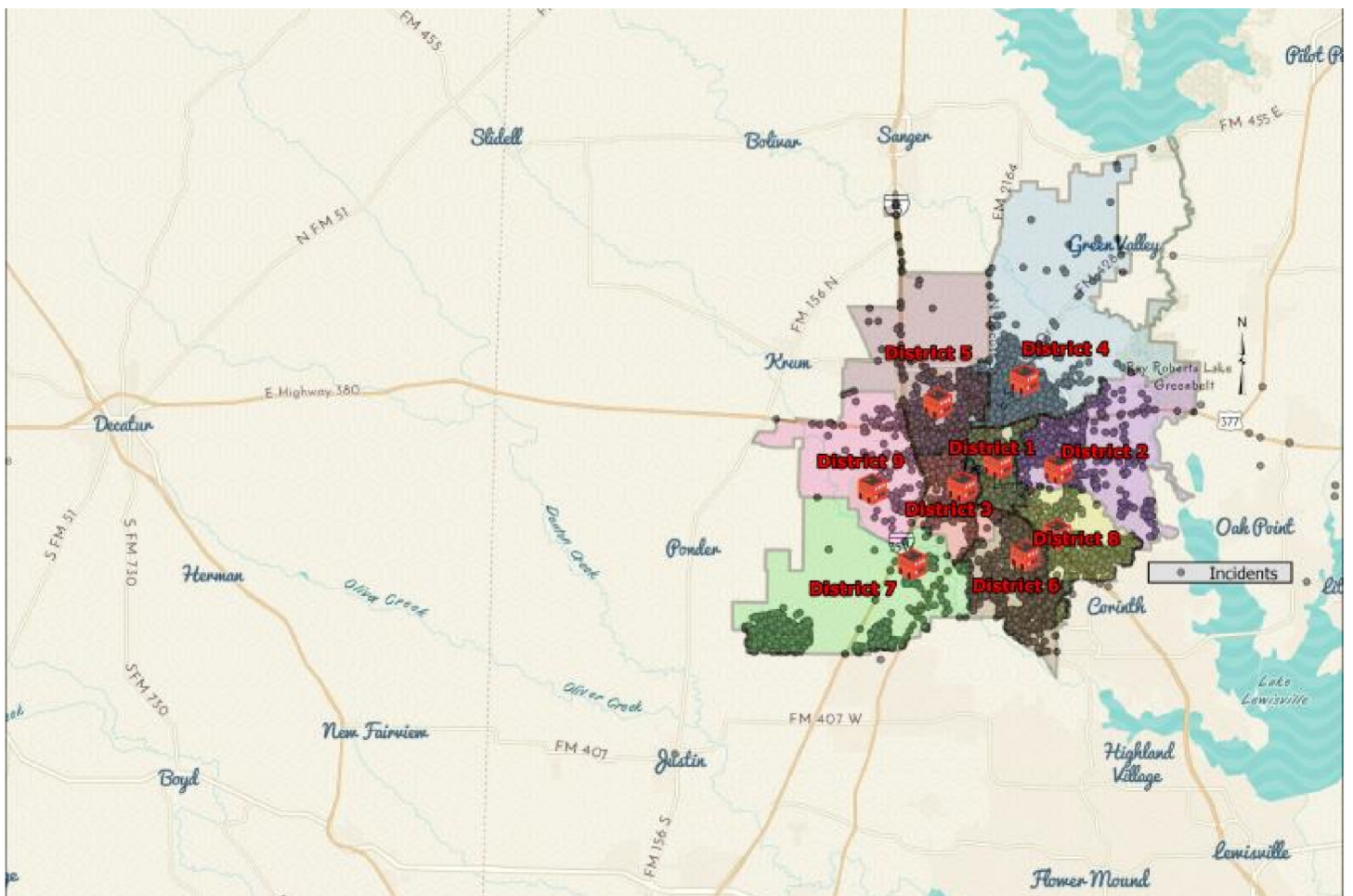
Typical rookie day!

- Benjamin Wood
- Alison Andrews
- Heather Anderson
- Deven Holder
- Benjamin Wood
- Wesley Hughes
- Dillon Lockhart
- Adam Young



2024 DFD Org Chart

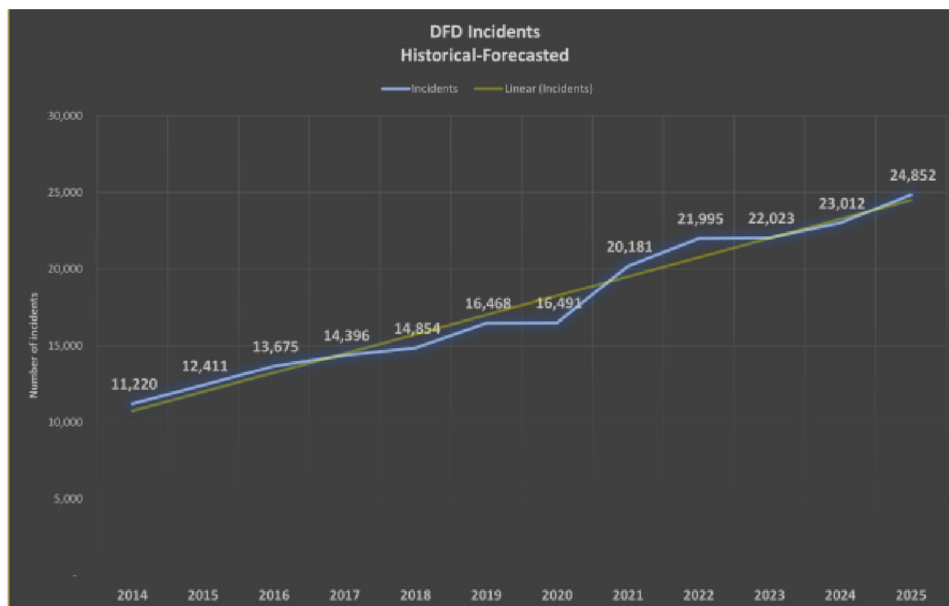
2024 By the Numbers



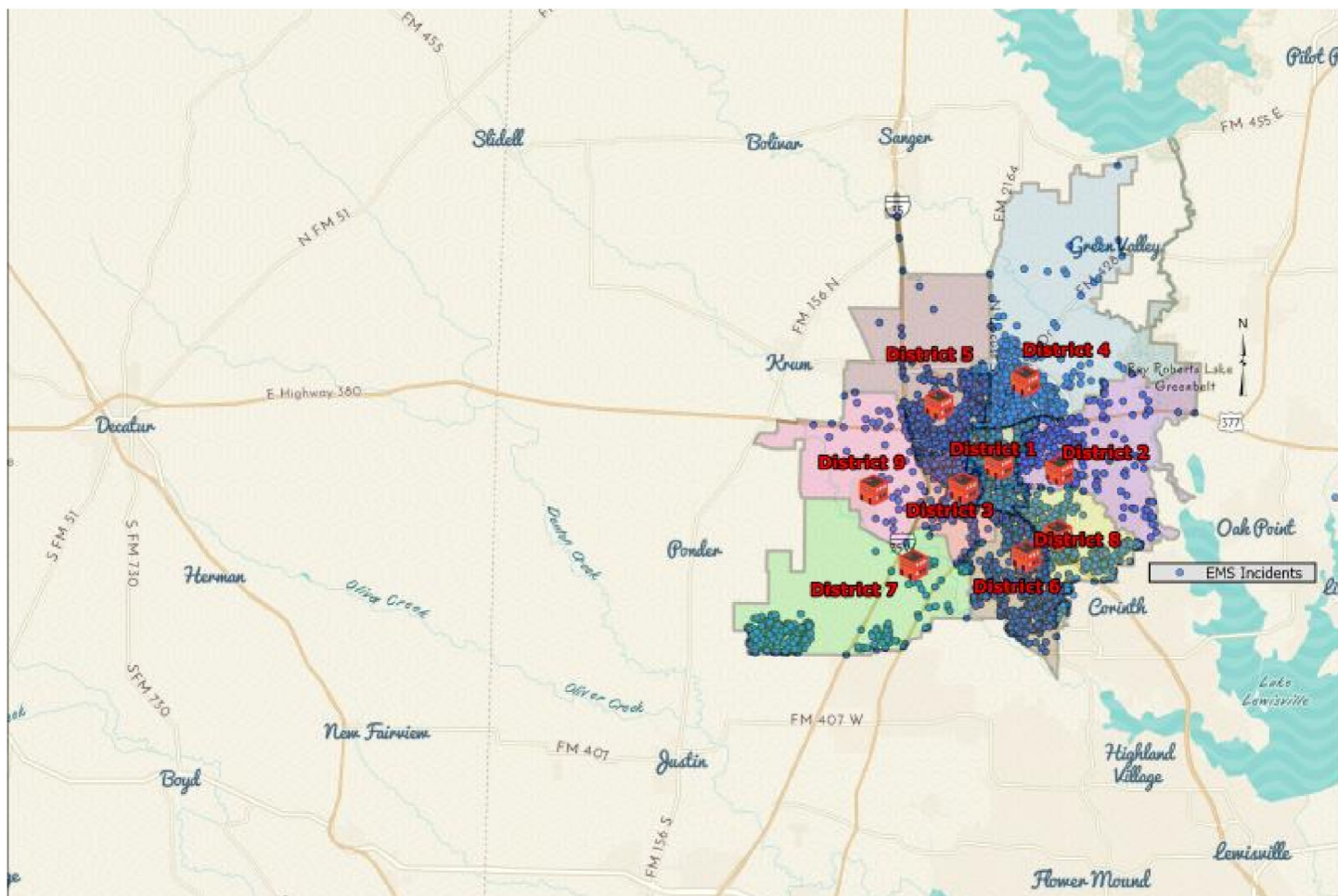
Total Incident Count

The total number of incidents for 2024 was **23,012** across all call types.

The last number in the graph is the estimated call volume for 2025, with the previous average growth rate.

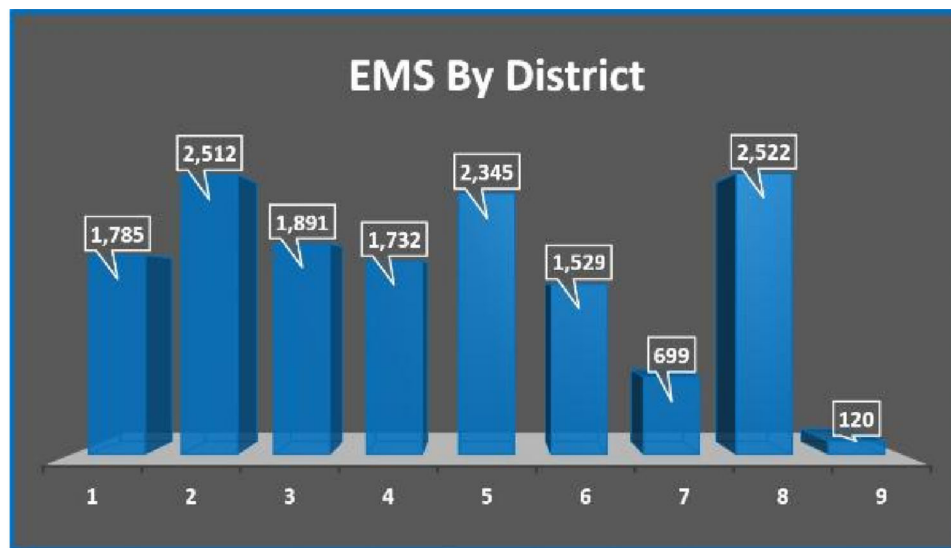


Historical and Forecasted Incident Counts (Click to Enlarge)

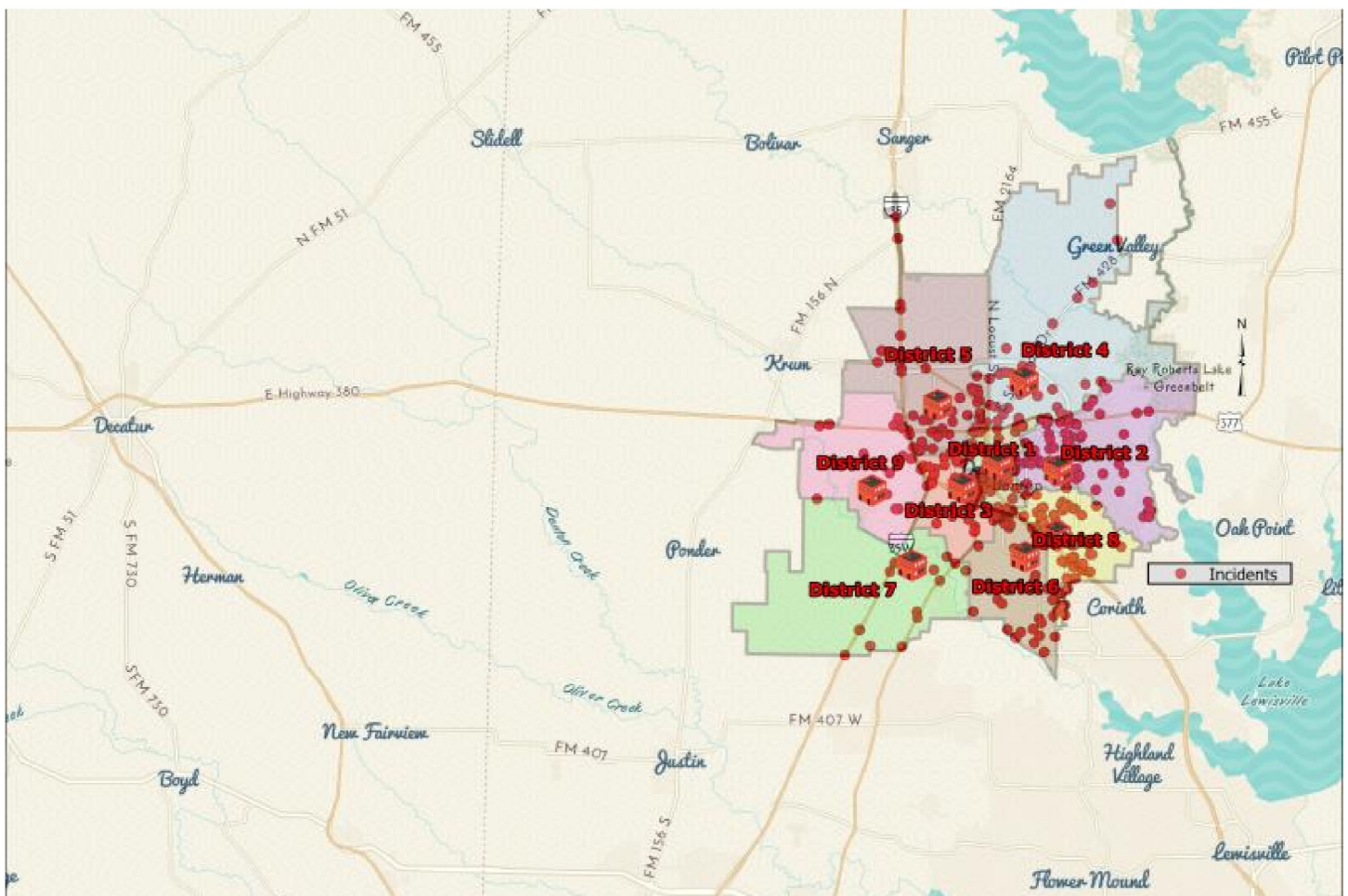


EMS Incidents

There were **14,812** calls for EMS service in 2024.

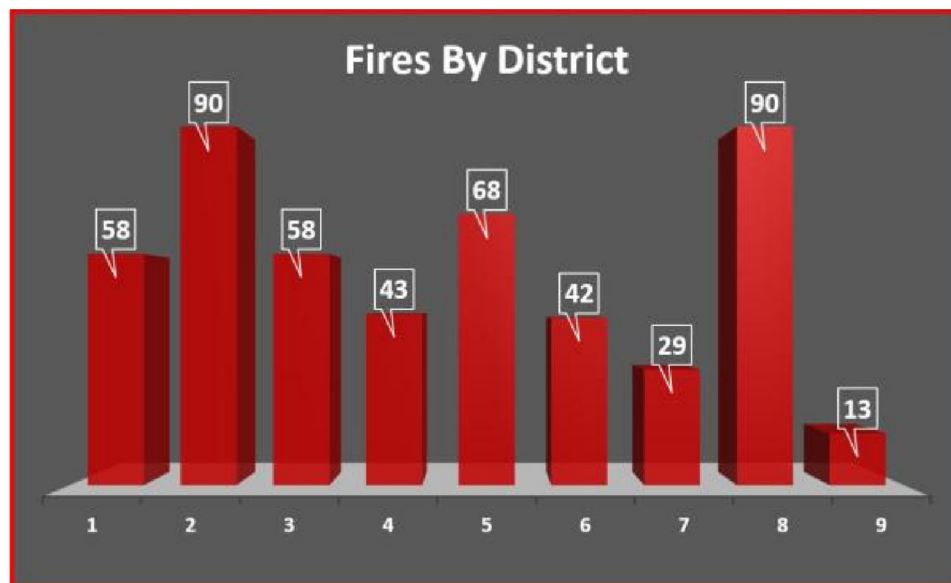


EMS Incidents by District (Click to Enlarge)

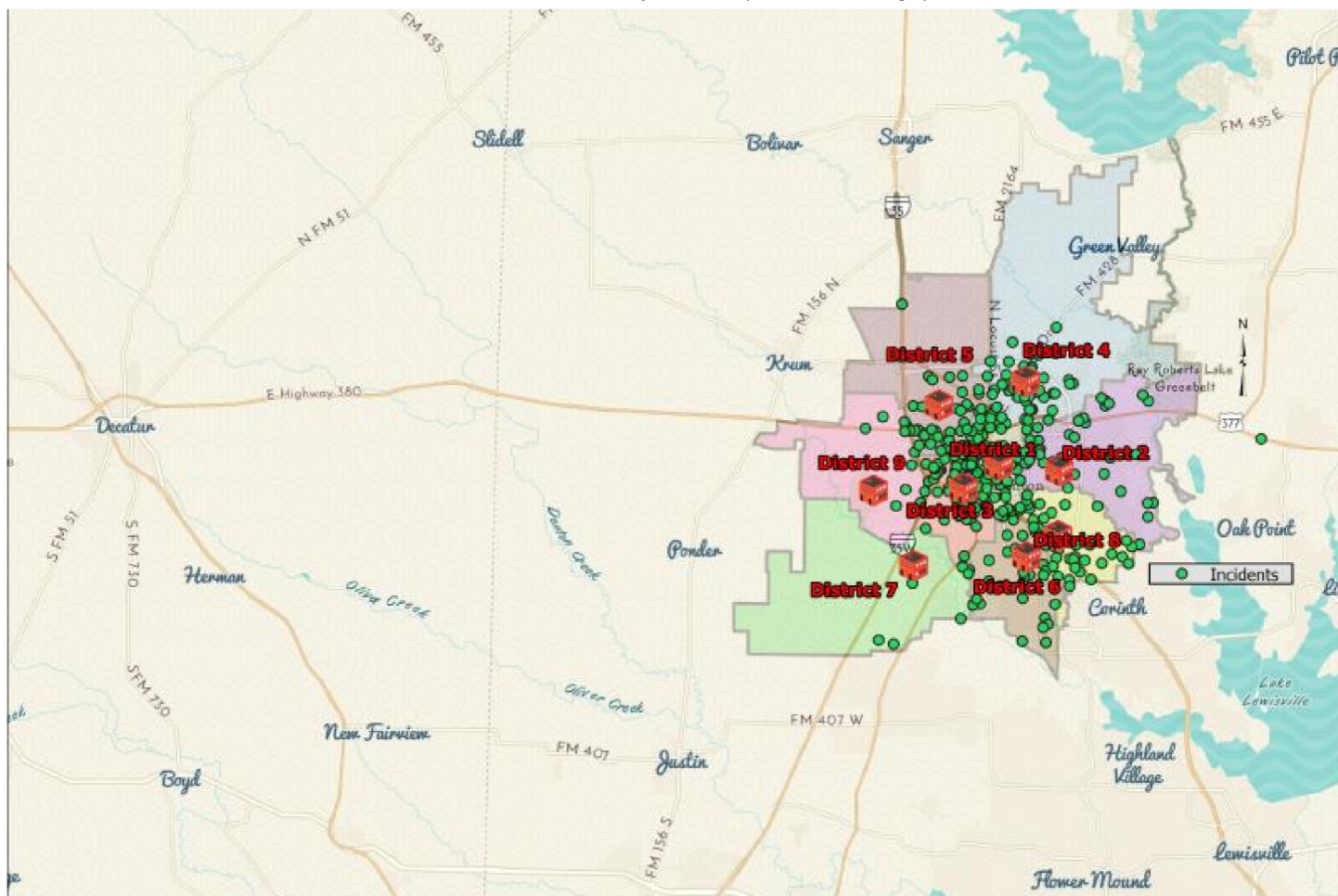


Fire Incidents

There were **497** calls for Fire service in 2024. This includes all fire types, including structure fires, cooking fires, grass fires, etc..

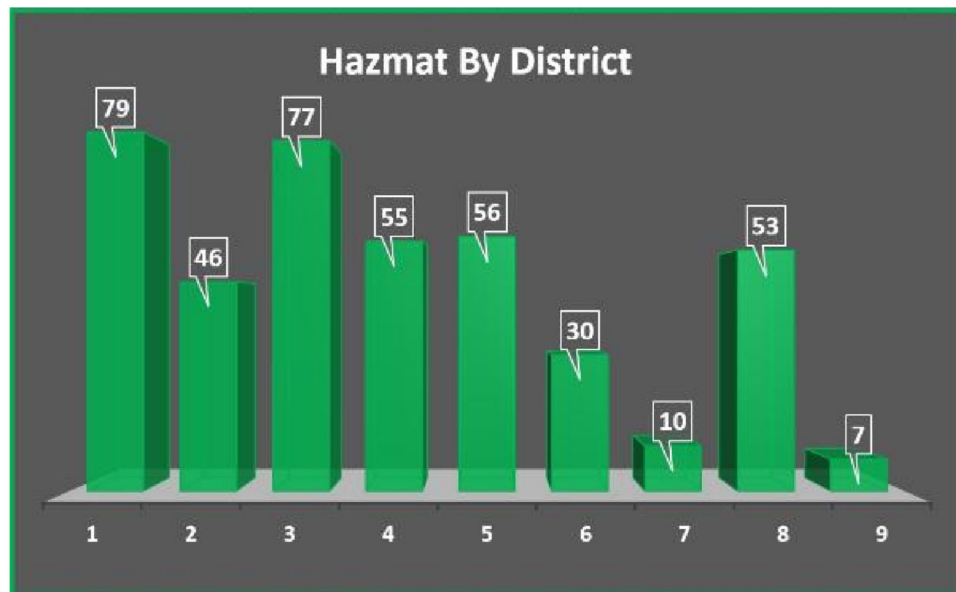


Fire Incident Count by District (Click to Enlarge)

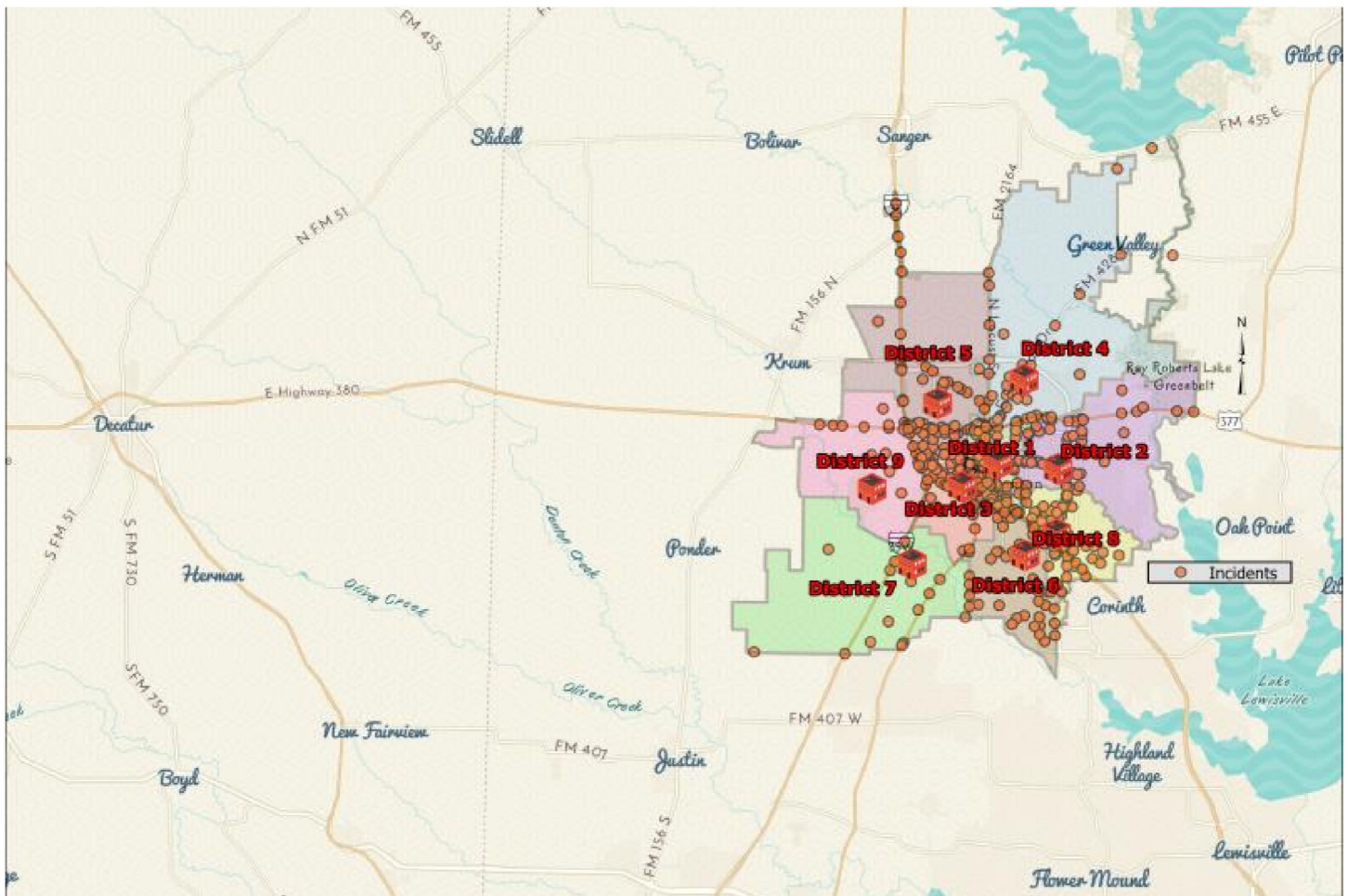


Hazardous Materials Incidents

There were 419 calls for Hazmat service in 2024.

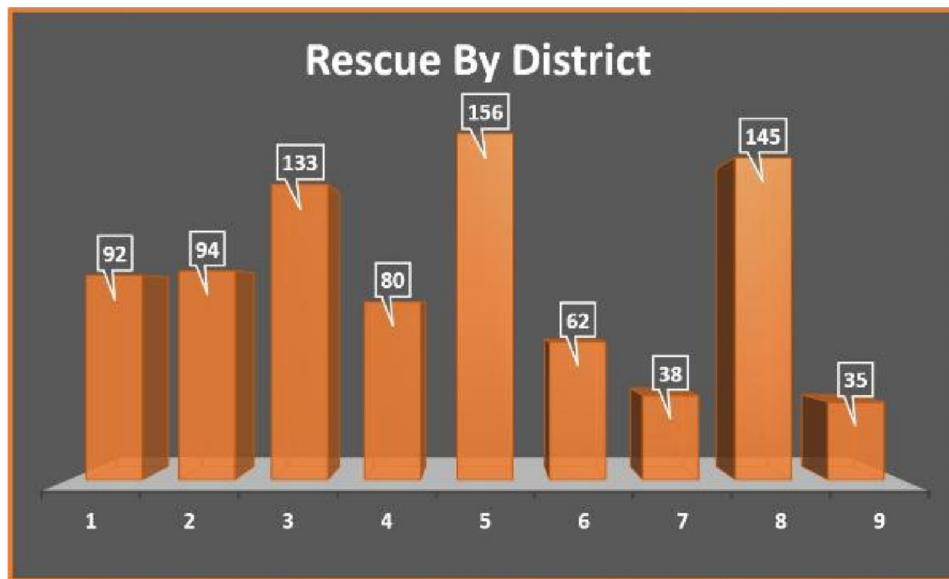


HAZMAT Incident Count by District

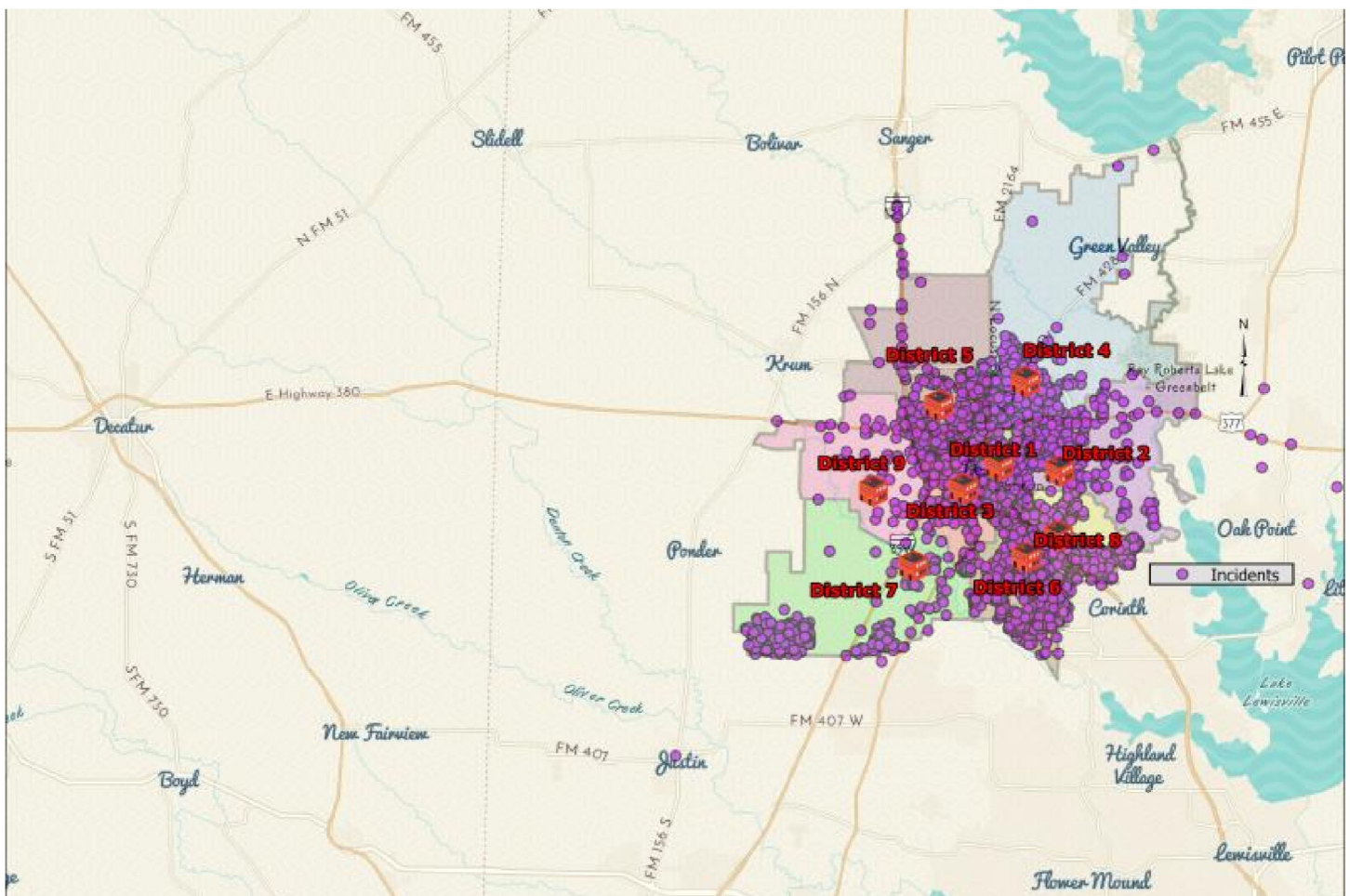


Rescue Incidents

There were **835** calls for Rescue service in 2024.



Rescue Incident Count by District



Alarms and Service Calls

There were **6,939** calls for Alarms and Service Calls service in 2024.



Alarms Incident Count by District



Find your Fire District

Use the tool below to find which fire district you are in. This will tell you which Denton Fire Station provides services to your neighborhood for both fire and emergency medical services.

Experience

Fire Operations



Fire Suppression

In 2024, Denton Fire Department improved fire protection services to the community by adding its 9th fire station. Each fire station is staffed 24 hours a day, 365 days a year by 229 highly trained, uniformed personnel.

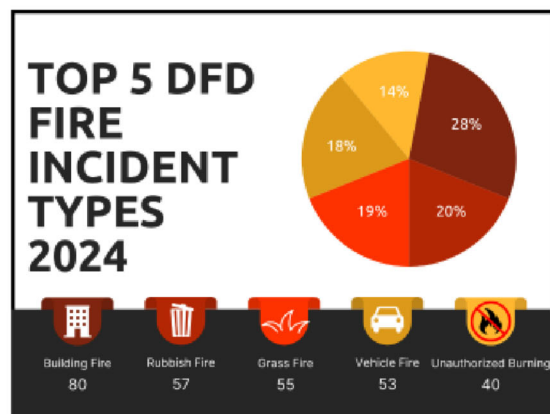
Stations divided into 2 Battalions

- 9 Engines
- 2 Aerials
- 8 Medics
- 4 Brush Trucks
- 2 Aircraft Rescue and Firefighting (ARFF) Trucks
- Variety of specialized vehicles



Fire Incidents

Denton Fire Department responded to **497** incidents considered Fire Incident Types by the **National Fire Incident Reporting System (NFIRS)**.



The top 5 most common Fire incident types in 2024 were Building Fire, Rubbish Fire, Grass Fire, Vehicle Fire, and Unauthorized Burns.



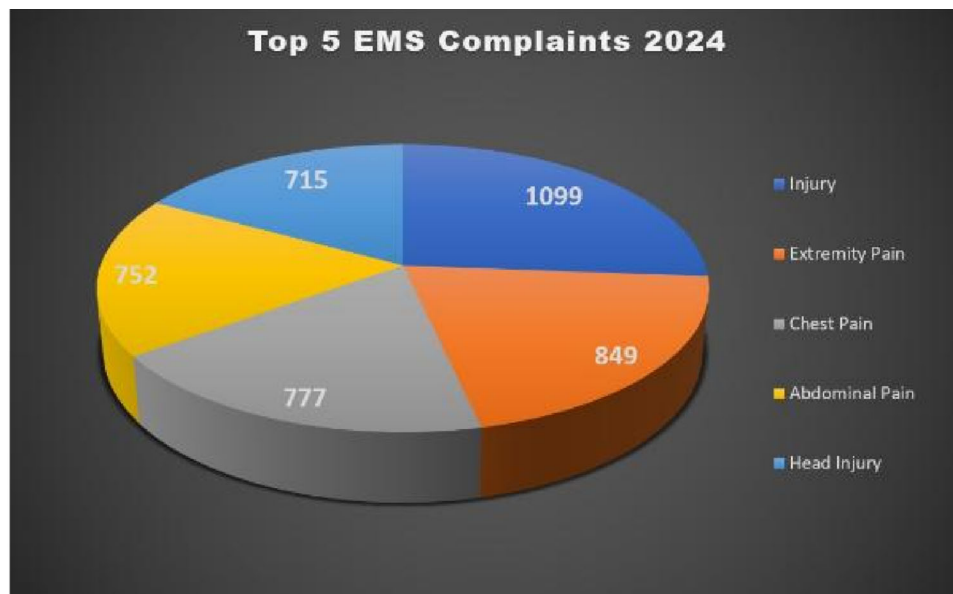
Photos of some of 2024's notable fires

EMS Division



EMS Incident Data

In **2024**, the Denton Fire Department once again saw an overall increase in responses. Total calls: **14,812** in 2024 up from 2023's total of 14,227 for an overall increase of **4%** or 585 calls. Out of that we transported **11,706** times, which is an increase of **7%** or 829 from 10,877 transports last year.



CAAS

Commission on Accreditation of Ambulance Services (CAAS): In 2024, the Denton Fire Department has applied for a National EMS accreditation that should be completed in 2025. The accreditation will ensure the Denton Fire Department is complying with industry best practices for service and patient care. If successful, the Denton Fire Department will be one of a handful in Texas to accomplish this.



Firefighter Steve Athey delivered his **18th** baby!



EMS Projects: Automatic External Defibrillators

AED expansion continues to place more AED's for public access in City owned buildings. This has also been enhanced by the use of Pulse Point. It is a system that lets 911 operators' direct people to the nearest AED location, to help in the early treatment of a cardiac arrest. Narcan has been included in the AED program to help combat possible overdoses and improve patient outcome by earlier administration.



EMS Bike Teams

The department added 2 paramedic bikes to help with special events. This will help with getting access to patients more quickly and efficiently.



New Paramedics

In 2024, Denton Fire Department had **20** new paramedics graduate from school.



Brookhaven College

Rescue Program



Technical Rescue

The Technical Rescue Team (TRT) is based out of Station #1 and consists of fire operations personnel with advanced training in multiple technical rescue disciplines. Consistent and relative

training is the cornerstone of this specialized team. In addition to regular company training, the team is tasked with completing a monthly TRT drill and conducting quarterly continuous education to all department members. Additionally, all team members attend biannual Team Musters in order to provide scenario-based training evolutions that simulate more complex applications.

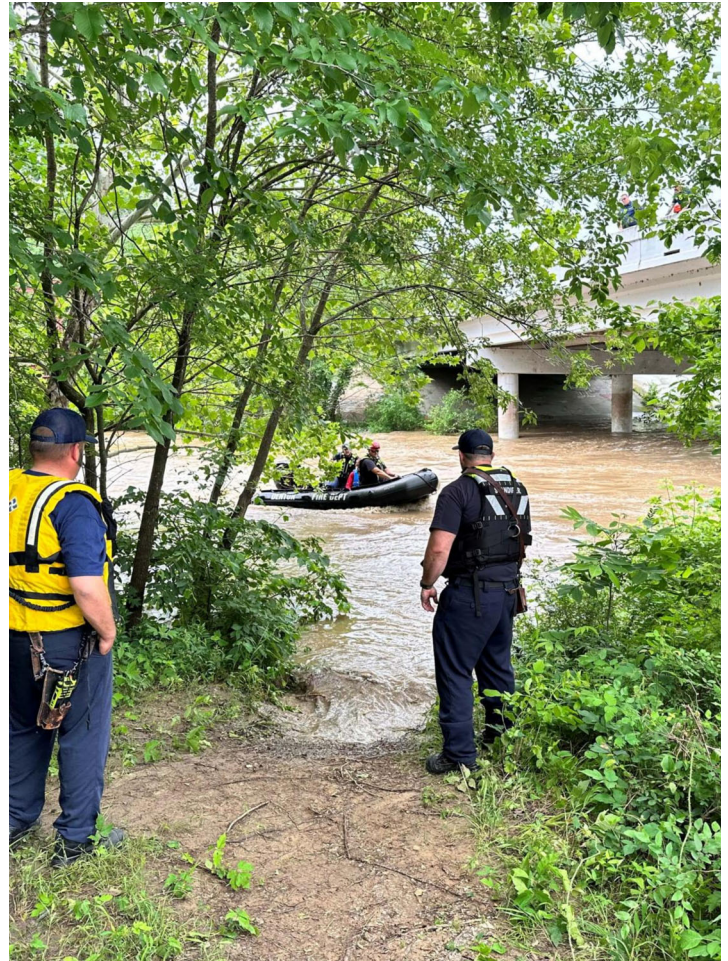


Rescue Week 2024

Each year, the TRT hosts an annual Rescue Week as well as provides quarterly Rescue continuing education to all operations personnel with the goal of maintaining the skills of first due companies who supplement the response to technical rescue incidents.

Specific training for 2024 included Confined Space Rescue, Collapse Rescue Shoring, Lifting and Cribbing, Advanced Secondary Vehicle Stabilization, Swift Water Skills Refreshers, and Rope Rescue and Haul Systems.

Personnel also received outside training through grant funds in High-Angle Rescue, Commercial Vehicle Rescue, Confined Space Rescue, and Structural Collapse Rescue during 2024.



Water Rescue

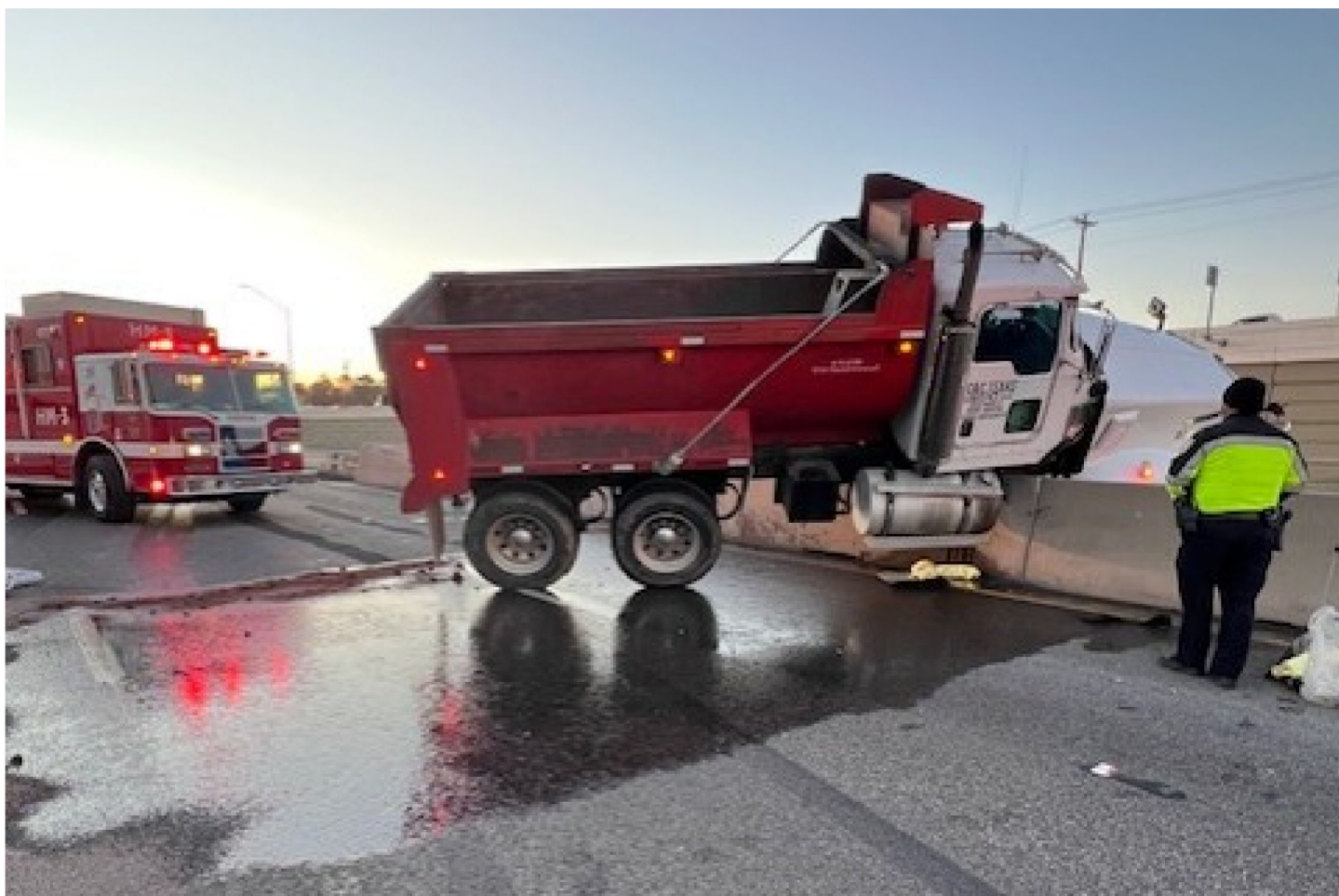
The Water Rescue Team for the Denton Fire Department is housed at Station 5 and operated by the crews assigned to the station. Over the last year, the Water Rescue Team has made significant strides in preparing and training for water rescue events. We held a basic water response class for all operations personnel, as well our annual boat operator training at Lake Lewisville for the Water Rescue Team crews.

In addition to these group training events, the Water Rescue Teams work daily to better themselves at training and preparing for water rescue events on a company level. A study of water bodies within the department's response area was conducted and led to

the development of an application that can be utilized in water rescue events.

Hazardous Materials Program





Hazardous Materials

The Denton Fire Department Hazmat Response Team (HMRT) is based out of Fire Station #3. It is continuously staffed with 6 Hazmat technicians to respond to hazardous material incidents within the City of Denton and surrounding counties. The team is assisted by additional Hazmat technicians and a specialized Decon vehicle at Fire Station #7.

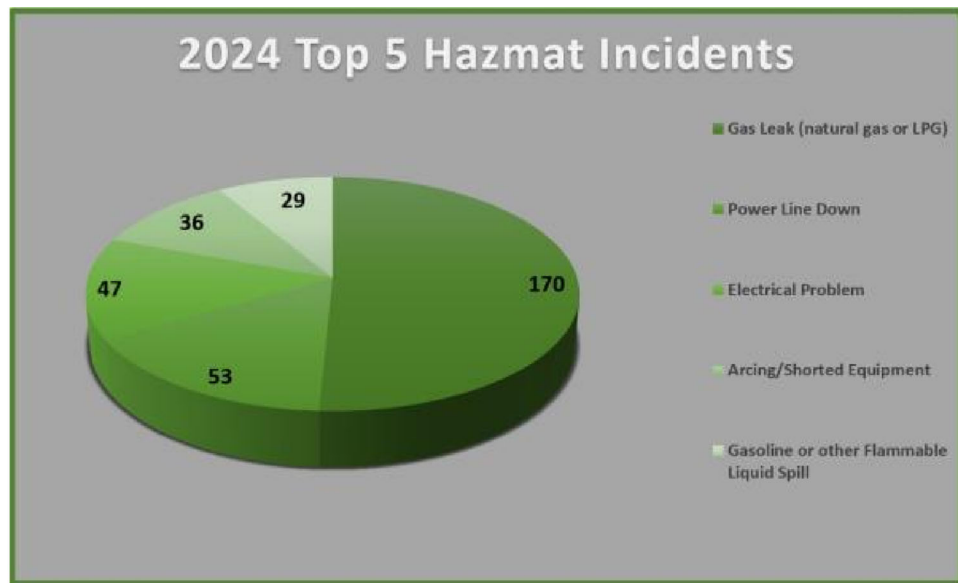
In 2024, the HMRT moved to station 3 from station 5. There are now approximately 10 personnel stationed daily at station 3 that are hazmat technician certified. New chemical release training props were purchased and utilized for practical team exercises. A new gas identifying monitor was purchased with grant funding and placed into service on Hazmat 3. The improved capability of hazard identification has made the community safer.

In 2025, the HMRT plans to continue a focus on hazmat training to stay competent on all the many evolving obstacles in hazardous materials emergency responses. Outside training opportunities will be utilized to advance the team's knowledge and skills in hazardous materials response.



HAZMAT Incidents

- Denton Fire Department responded to **419** incidents considered Hazardous Materials Incident Types by the **National Fire Incident Reporting System (NFIRS)**.
- Natural gas leaks continue to be the most common hazardous materials incident encountered in the City of Denton.



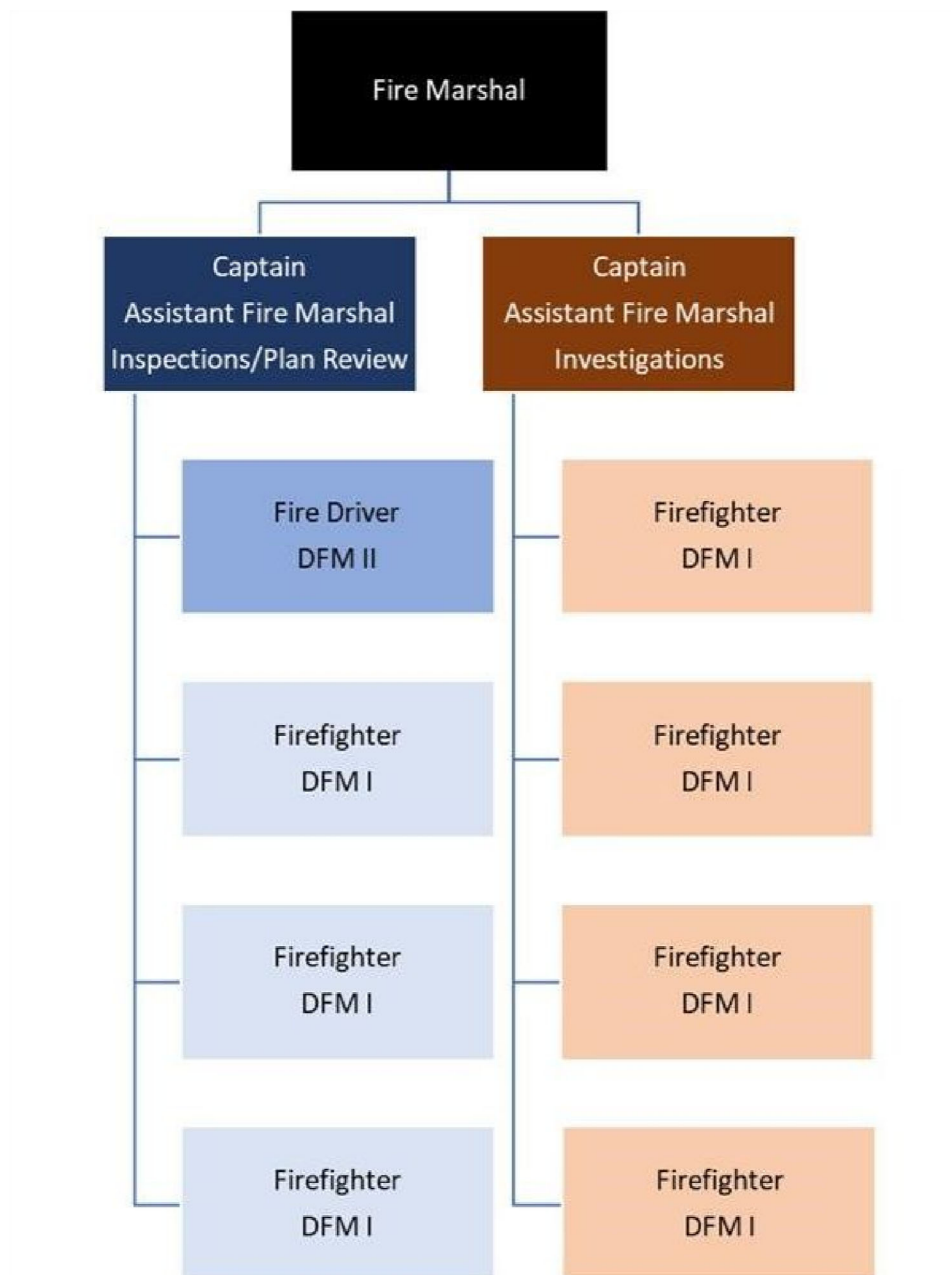
Top 5 Hazmat Incident Types

Fire Prevention Division

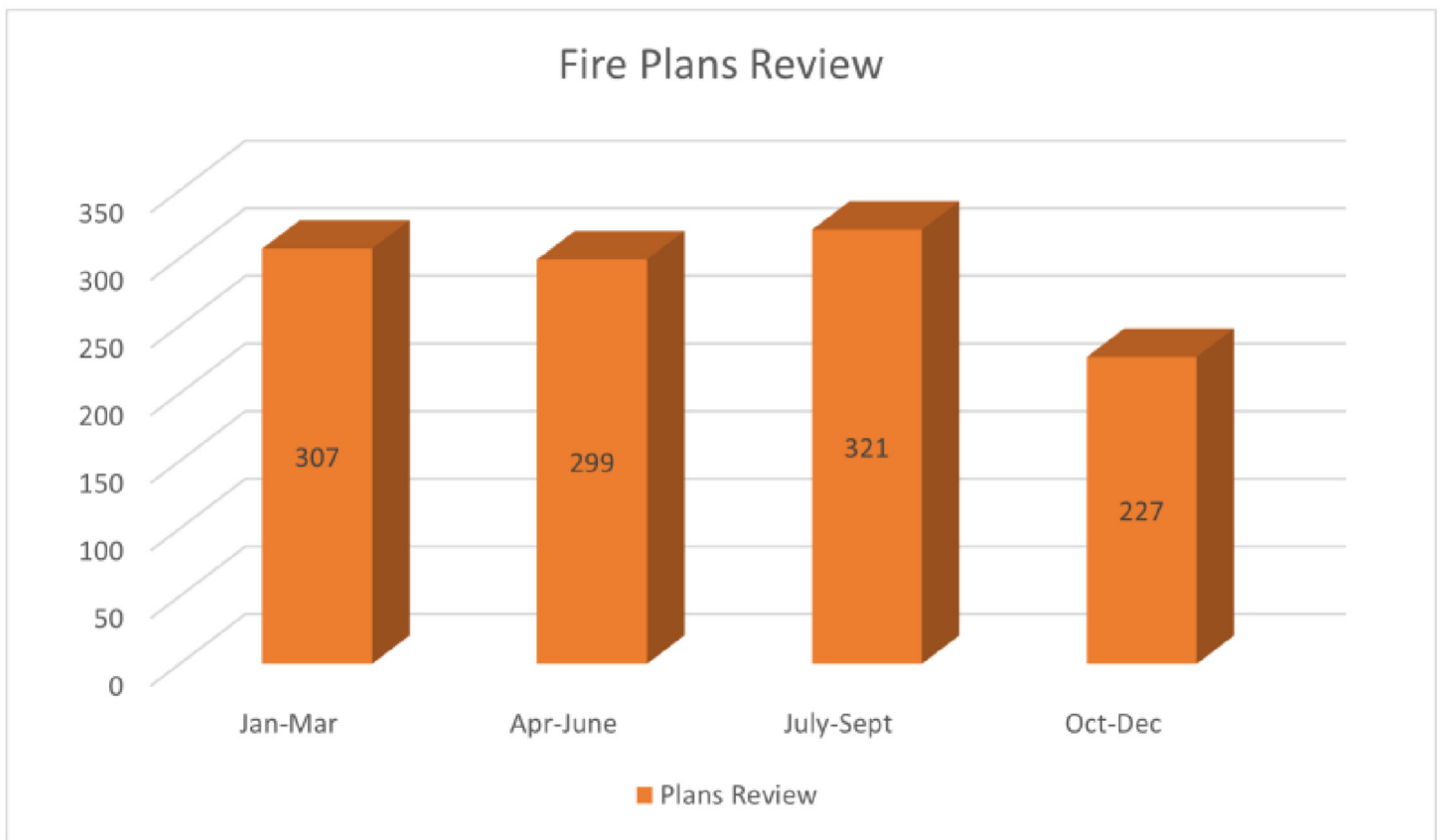


Fire Marshal's Office Overview

The Fire Prevention Division of the Denton Fire Department (also known as the Fire Marshal's Office) works to prevent fires through education, engineering, and enforcement. The Fire Marshal's Office (FMO) is responsible for: reviewing building plans, site plans, and fire protection system plans; issuance of fire code permits and conducting associated permit inspections; life safety inspections for all businesses within city limits; and conducting origin and cause investigations for fires occurring in Denton city limits.

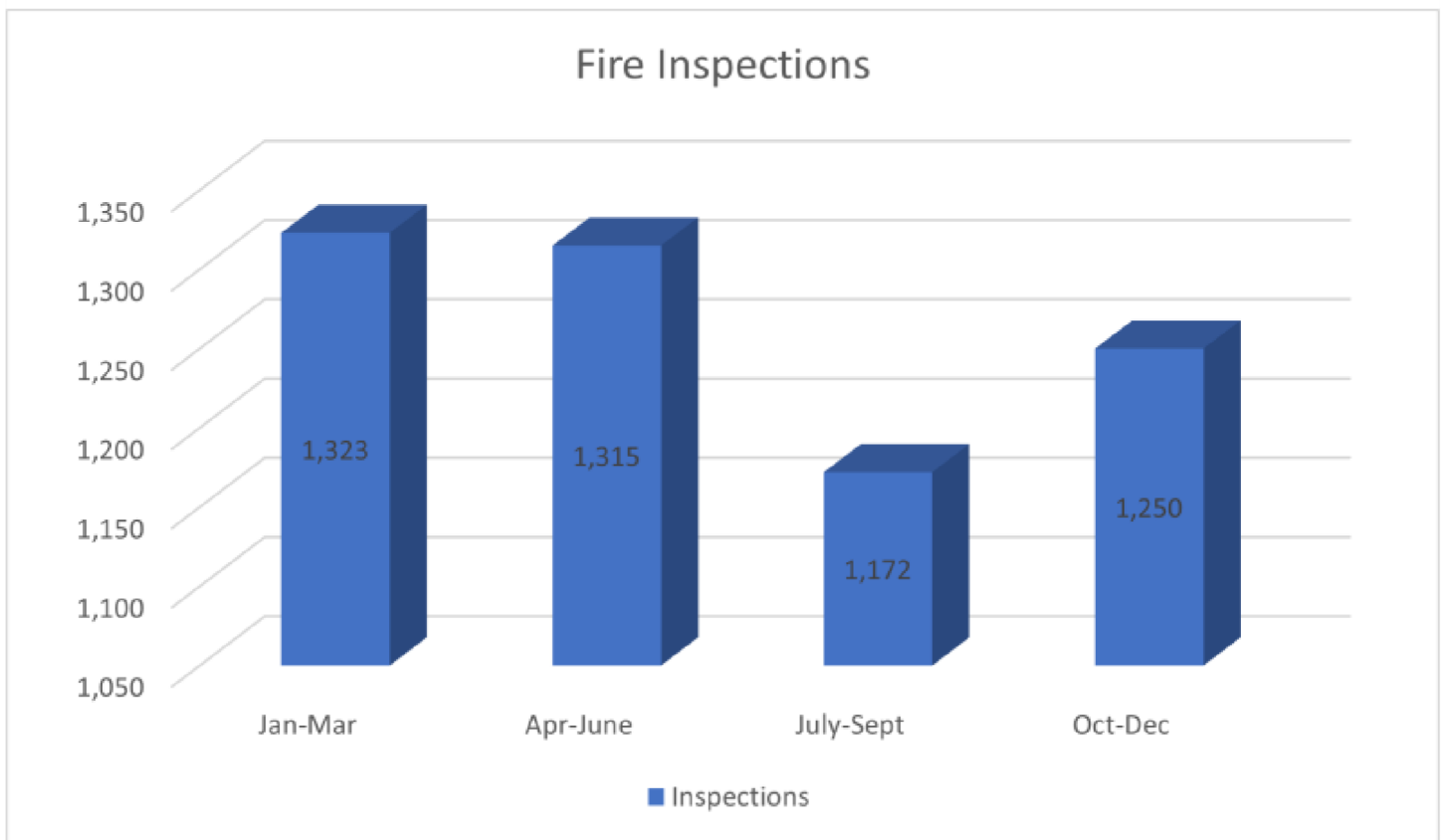


Fire Prevention Organizational Chart



Plans Review

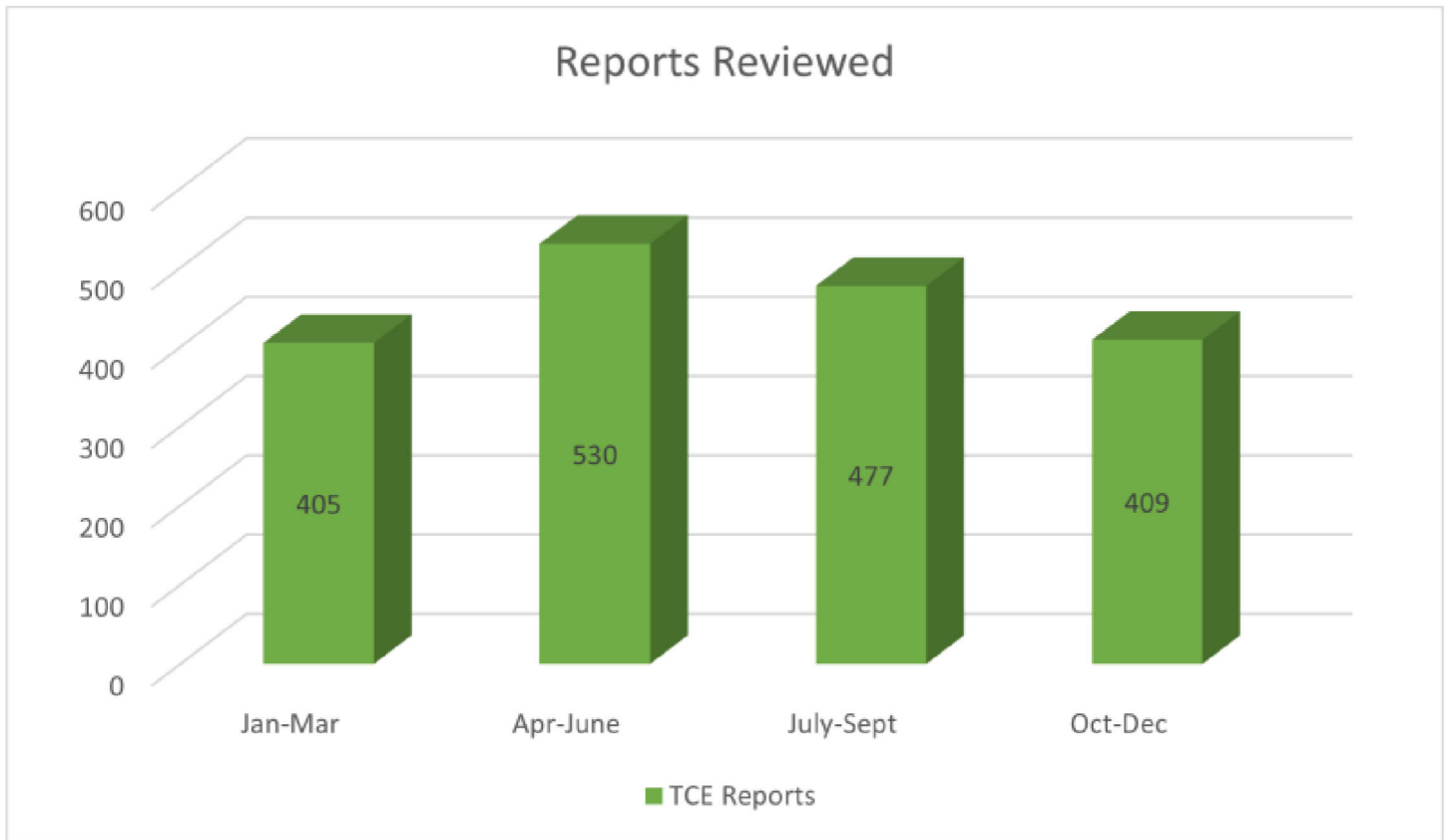
The FMO is involved in development review through every step of the development process. In 2024, the FMO solicited the assistance of HR Green (a civil engineering firm contracted by the City of Denton) with fire department reviews of development projects. This allows deputy fire marshals to better focus their efforts on fire permit reviews and inspections. The FMO conducts plans review on all new construction building permits, commercial alteration building permits, and all fire permits. To better streamline fire permit reviews, the FMO also began requiring all fire plans be stamped by a third party prior to submittal. **In 2024, the FMO completed 1,154 plans review.**



Fire Inspections

In addition to plans review, the FMO ensures compliance with the adopted fire code through conducting: code checks; annual life safety inspections; certificate of occupancy inspections; foster home and other courtesy inspections; follow up reinspection's; and

inspections for all issued permits. **In 2024, the FMO completed 5,060 inspections.**



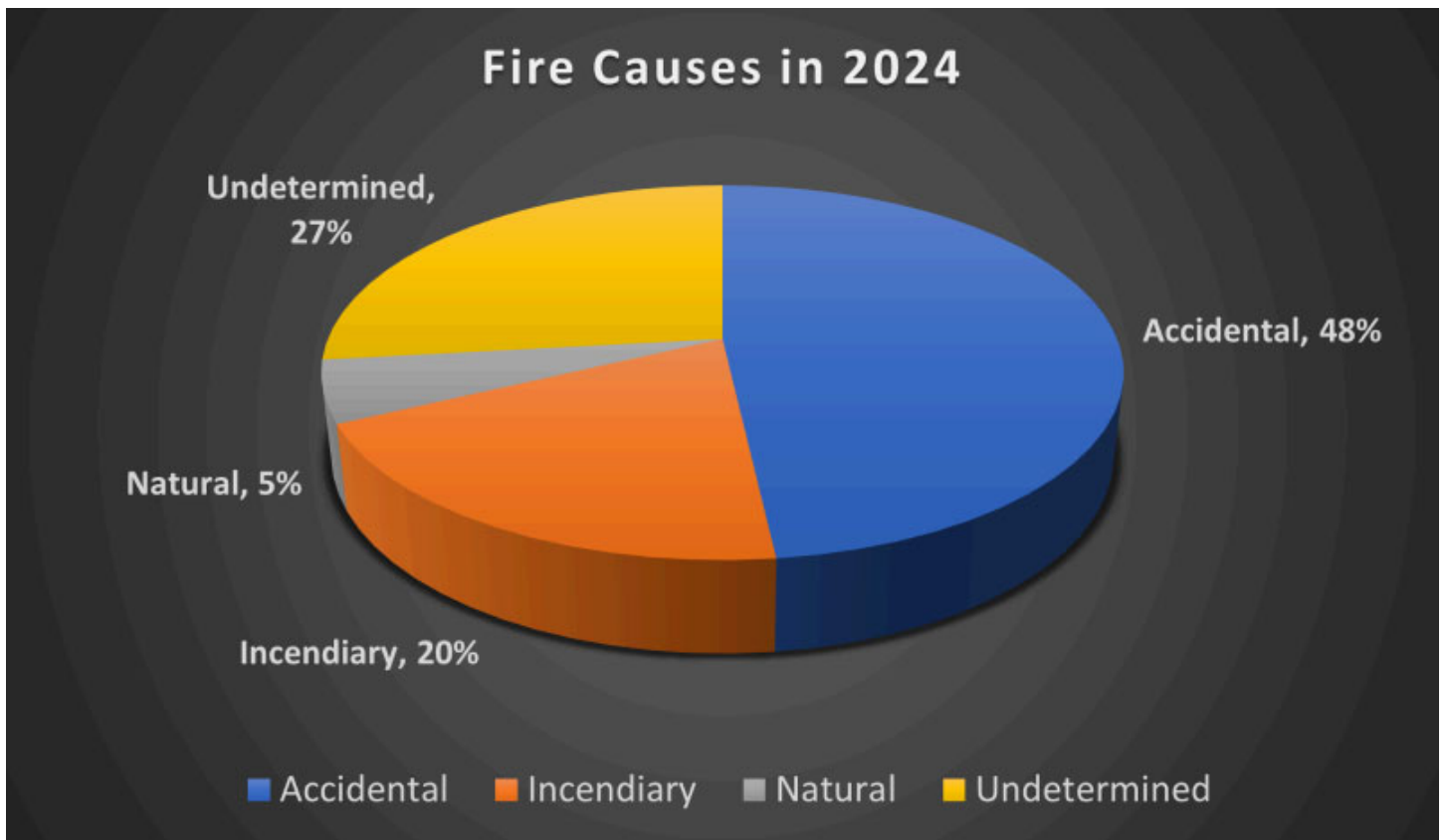
The Compliance Engine

In 2020, the FMO adopted The Compliance Engine (TCE), an internet-based tool to track and drive code compliance, reduce false alarm activity, and provide a safer community. Fire contractors are required to submit inspection, testing, and maintenance reports of fire protection systems to TCE's web portal. The FMO reviews each report submitted and tracks code compliance of fire protection systems across the city. Deputy fire marshals follow up on any deficiencies reported. **In 2024, the FMO reviewed 1,821 reports and currently 92% of fire protection systems in Denton are compliant.**



Fire Investigations

The Fire Marshal's Office is also responsible for fire investigations in conformance with the NFPA 921: *Guide for Fire and Explosion Investigations* to determine the origin and cause of fires in the City of Denton. Most deputy fire marshals are certified fire or arson investigators. They respond to fires and conduct investigations under the following conditions: when a fire is incendiary; when there is a substantial dollar loss; when the fire causes an injury or death; or anytime the incident commander requests an investigator response.



Fire Causes

Fire investigation findings play a vital role in identifying community risks from fire and when creating and assessing community risk reduction programs. Whenever the cause of a fire cannot be scientifically proven, the fire is classified as undetermined. The most common causes of accidental fires in Denton are unattended cooking/candles and unextinguished smoking materials (typically cigarettes). In 2024, deputy fire marshals conducted 56 fire investigations.



Emergency Management

The City of Denton Office of Emergency Management (OEM) is charged with coordinating the City's emergency management program, developing emergency plans, offering disaster preparedness training, conducting drills and exercises, and participating in public education programs.

The program operates through the four phases of emergency management in order to properly prepare for disasters, coordinate response efforts, provide timely recovery assistance, and implement projects to try to prevent and/or lessen the impacts of disasters. OEM works with numerous public, private, and nonprofit agencies in order to help ensure the city of Denton is a safe place to live, work, and visit.



Emergency Management in 2024

Strengthened Community Resilience: Engaged with residents at six community events, providing valuable emergency readiness

and disaster preparedness information and supplies. This included partnering with the American Red Cross for the national "Sound the Alarm" event and installing 200 free smoke detectors in homes to enhance fire safety.

Fostered Key Collaborations: Participated in over 120 meetings with vital partners, including neighboring Emergency Management Departments, Public Safety, local ISDs and Colleges, Hospitals, Denton County partners, non-governmental organizations, non-profits, and regional/state/federal agencies.

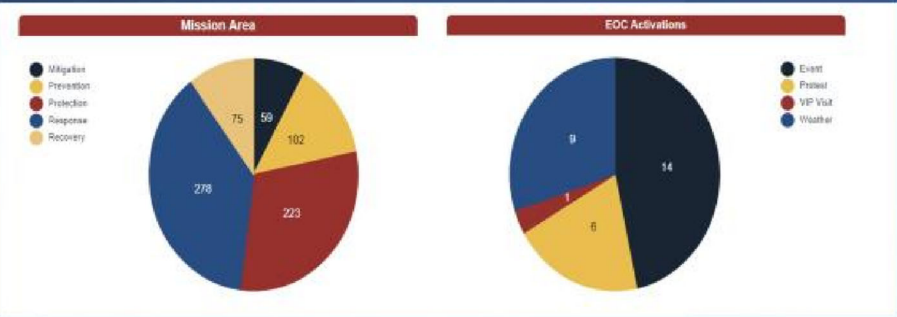
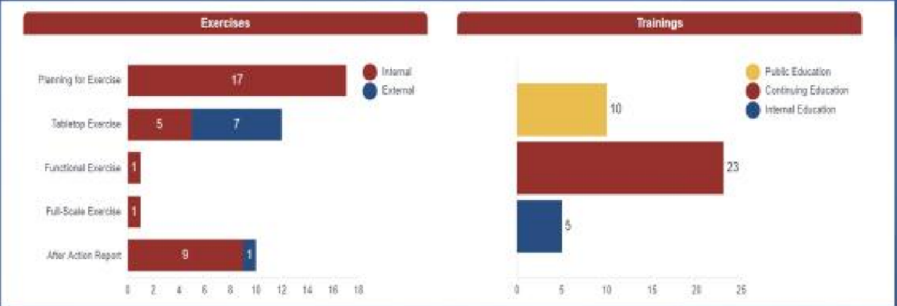
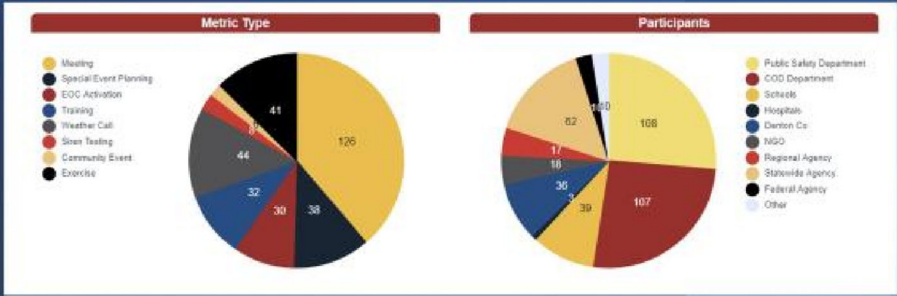
Successfully Supported Large-Scale Events: Played a crucial role in the planning and execution of nearly 40 large-scale events, including the successful inaugural Denton Halloween festivities.

Empowered Community Preparedness: Delivered 10 public education classes, equipping residents with the knowledge and skills to prepare for emergencies.

Invested in Professional Development: Staff members completed 23 continuing education training classes, focusing on emerging trends and hazards to maintain expertise.

Improved Interagency Coordination: Conducted a full-scale exercise with 200 volunteers and staff from the community, UNT, TWU, and Denton County, demonstrating a strong commitment to preparedness.

Enhanced Response Capabilities through Training: Facilitated a functional exercise with the Type 1 Hazmat team and Water Department, and a tabletop exercise with police and fire focusing on the Downtown Denton Square, strengthening collaborative response efforts.





Training Division



Training Mission

Training Division's mission is to equip City of Denton firefighters with the knowledge and skills needed to mitigate any emergency.

This is accomplished using a cadre of instructors from all ranks of the fire department and a training facility capable of providing a safe and stimulating learning environment for a variety of training needs.

The DFD training facility is composed of a six-story building with two gas props, a two-story class A burn building, a flashover chamber, a residential/commercial ventilation prop, a vehicle extrication pad, and an outdoor classroom.

In 2024, this state of the art facility was also utilized by **11** additional departments from Denton, Tarrant, and Cooke counties, logging **31** full days of training.



Every year, the training division develops a comprehensive training plan for the department. This plan contains quarterly multi-company drills, monthly formal training, and required safety and compliance training to be facilitated by the training division throughout the year. Department members are also provided opportunities to attend outside training classes such as Driver/Operator, Fire Officer, Hazmat Technician, Instructor, Investigator, and various Rescue disciplines. In 2024, **92 outside classes and conferences** were attended by **130 personnel**.

Between outside training opportunities, training facilitated by the training division, and company level training conducted daily, the Denton Fire Department logged 56,968 training hours in 2024!



Training Hours 2024

Shift	Hours
A	16,955
B	18,322
C	19,180

Average Annual Hours per Person (266)



Administration & Prevention

2,511 Hours



In addition, Training Division conducted a record, 4 separate "Rookie" Indoc classes. Training 27 new recruits in 2024.

Public Education



Community Risk Reduction

The Denton Fire Department's focus on community risk reduction is primarily served through Public Education/Outreach, Fire Plans Review, Fire Inspections and Pre-Incident Planning. These programs are key to identifying and reducing potential risks within the city. In addition, they focus on improving the safety of our citizens and department personnel.



Community Education

As a component of risk reduction, the education program works with the Operations Division to ensure effective and consistent delivery. These programs are provided on request to individuals, schools, businesses and other City of Denton departments. One of the most effective educational delivery methods to children is through the Clowns on Fire program.

The DFD also participates in public events such as parades, career days, National Night Out, local school visits and conducts station tours. Some safety topics and programs include, but aren't limited to, the following: smoke alarm installation, smoke alarm battery replacement, exit drills in the home, fire extinguisher training, and many other safety topics that go beyond strictly fire-related programs.

Public Education Events

In 2024, the Denton Fire Department conducted **202 public education events** that were attended by a total of **45,146 citizens**.





Clowns on Fire



In 2024, the "Clowns on Fire" conducted **35** educational classes for elementary schools, performing for **11,770** students.







Citizens Fire Academy

Following a successful return in 2023, the Denton Fire Department was proud to host its second consecutive Citizens Fire Academy. This 9-week program continues to offer residents an up-close look at the challenges and skills involved in providing fire, EMS, and specialized services to our community. These committed volunteers gained hands-on understanding of the DFD's unwavering service to Denton.

Join us and sign-up for the next class to experience the DFD in action!"



Fire Camp

DFD conducted Fire Camp in the summer of 2024. This is a week-long day camp for rising 5th graders in Denton ISD who are referred by school counselors.

Students are taught various firefighter skills such as knot tying, teamwork, and physical agility.





Recruiting

Recruiting for future firefighters of the DFD is important to ensure the department's continued success.

In 2024, our recruiter connected with **92,032 people** through a combination of in-person recruiting events and multiple social media platforms.

829 interested parties signed up for information about our **2025** Civil Service Exam, the first formal step in the hiring process. We had **222 individuals** take our 2024 exam from which.

We hired **27 new rookies in 2024.**





Safety and Wellness



Safety and Wellness

The Safety and Wellness Division is guided by an NFPA 1500 Occupational Health and Safety Program that was created and implemented in 2020. This focuses on the elimination and reduction of accidents, injuries, medical and hazardous material exposures, as well as damage to equipment and facilities.

The OSH Program is supported by several committees that meet quarterly:

- Accident Review Board that reviews accidents and injuries
- Safety Committee
- Health & Wellness Committee
- Peer Support Committee
- Personal Protective Equipment Committee

2024

Physical

Wellness

164

164

Firefighters Tested (TWU)

52

52

Own Physician

216

216

Total Firefighters

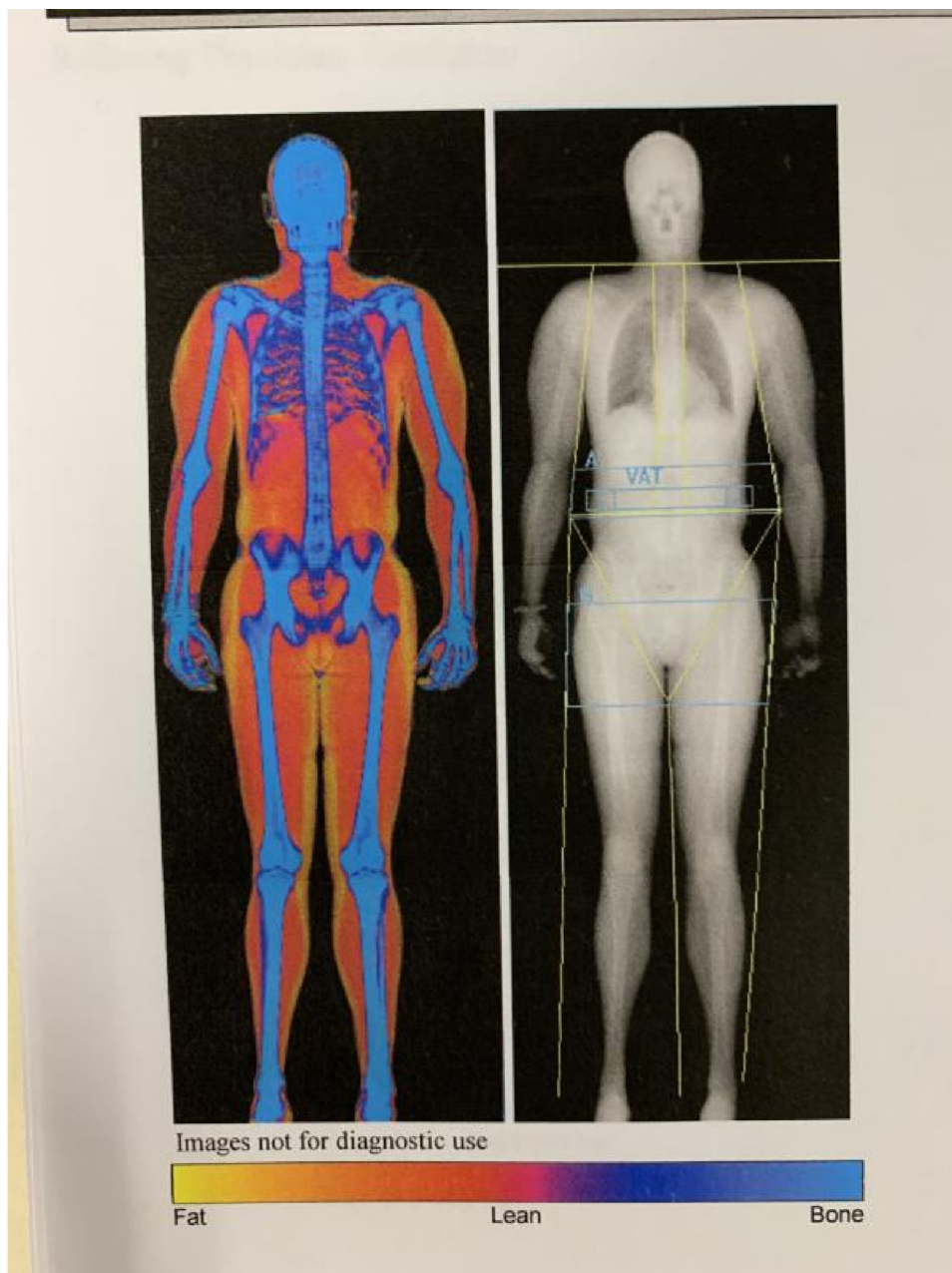
Firefighter Physicals

DFD Personnel are required to get annual medical physical examinations as well as annual physical fitness testing.

The medical physical examinations are given in the spring through a joint agreement with Texas Woman's University. TWU has advanced body composition screening technology using Dual-Energy X-ray Absorptiometry (DEXA) and also conducts VO2 max and metabolic rate testing to ensure the firefighters are physically fit for duty.



TEXAS WOMAN'S
UNIVERSITY



In 2024, 75% of firefighters utilized TWU for their annual physical (staff may opt to visit their own physician for physicals). Firefighters are scored based on Physical aspects (strength) as well as Wellness aspects (lab work and body fat composition). More firefighters scored **Superior** or **Excellent** than ever before.



***127 firefighters earned fitness bonuses in 2024,
equaling \$59,350***

Age range	# tested	Better/yr	Worse/yr	Fastest ladder	Fastest Course	Fastest combined	Average total time
21-24	8	4 (50%)	0	0:45	1:34	2:23 Beare	2:57
25-29	31	11 (35%)	5 (16%)	0:43	1:19	2:03 W Evans	3:02
30-34	32	22 (69%)	5 (16%)	0:34	1:11	1:48 Byrom	2:54
35-39	34	26 (76%)	6 (18%)	0:38	1:06 (Piatt)	1:46 Piatt	2:58
40-44	31	17 (55%)	12 (39%)	0:44	1:24	2:22 Fouts	3:15
45-49	26	16 (62%)	10 (38%)	0:32 (Mayo)	1:31	2:19 RV	3:19
50-54	29	17 (59%)	10 (34%)	0:47	1:35	2:34 Hedges	3:42
55-59	13	8 (62%)	5 (38%)	0:43	1:39	2:22 Miller	4:08

Field Readiness Fitness Test

Our annual Field Readiness Fitness Test, or FRFT, takes place in the fall and measures the firefighter's ability to do the job using seven different tasks. These tasks include a ladder climb, hose drag, ladder carry, hose hoist, pike pole simulator, dummy drag, and forcible entry.





Public Information Officer

The Safety & Wellness Battalion Chief also handles the duties of Public Information Officer for the department and takes care of social media posting. In 2024, the department reached over 23,700 followers on Facebook, 2,500 on Instagram, and 3,200 on X followers..

Logistics Program

Fleet Additions

In 2024, the DFD took delivery of 1 Engine, 1 Blocker truck, 1 EOC truck, and 1 Quartermaster van.



New Fleet additions/replacements in 2024. (click to enlarge)

Fleet Maintenance

During 2024, our 3 EVT's (Emergency Vehicle Technicians) completed 508 **Work Order Tickets** with a combined **4,222 man hours, servicing 73 vehicles, including 47 Frontline Fire apparatus and 26 staff vehicles.**

All three EVT's have their Master Technician Certifications for Emergency Vehicles



Can you find all 3 Emergency Vehicle Technicians?

Quartermaster

The quartermaster's office is responsible for keeping the department updated with new flame resistant (FR) technologies, safety equipment, and uniforms that allow the Denton Fire Department to be ready for every call. The Quartermaster chairs the Uniform and Personal Protective Equipment (PPE) committee, which meets every quarter and discusses any issues related to health & safety in the PPE and uniforms the operational personnel wear. The quartermaster is a key component of the Denton Fire Department's cancer reduction program, maintaining and cleaning gear to national standards.



Public Safety Communications



New in 2024!

- Public Safety Communications overhauled fire training to include a more detailed curriculum for classroom training.
- Launched a more in depth quality assurance program to queue calls along with radio traffic.
- Hired and implemented secondary fire incident dispatchers which will be implemented upon completion of their training program on all 4 shifts.
- Fully staffed again this year.

2024 Total Calls Handled: 333,025

Total Calls Dispatched for Services in 2024: 222,584

(Emergency and non-emergency calls)



Denton Firefighters Association





Fill the Boot for Muscular Dystrophy Association

Since 1954, firefighters across the country have collected critical funds in the community – one dollar at a time – as part of the Fill the Boot program to raise money for Muscular Dystrophy Association (MDA). Every year DFD members, in collaboration with the Denton Firefighters Association, stand and collect donations from the community. In 2024, **\$23,649** was raised by our members.



Goals for 2025

1. Take delivery and place into service new Engine 1, a Pierce Volterra Electric Fire Engine. The first electric fire engine in the State of Texas.

2. Complete design and commence construction of Fire Stations 5 & 6 rebuild projects.
3. Complete testing, interviews and the hiring process of firefighter candidates to fill 8 new full-time employee (FTE) positions.
4. Complete Commission on Accreditation of Ambulance Services (CAAS).
5. Improve the community Insurance Service rating from ISO 2 to ISO 1.
6. Develop the position of EMS Lieutenant to:
 - a. Research and Design a Community Paramedic Program
 - b. Create a dedicated Incident Safety Officer Program
7. Implement new Computer Aided Dispatch (CAD) software.
8. Implement and install digital communication dashboards in all fire stations.
9. Create and publish a new DFD 5 year Strategic Plan.