



**Denton Fire Department
Fire Captain
Promotional Test Appeal**

APPEAL OF EXAMINATION QUESTION

INSTRUCTIONS: Please complete one form for each question you wish to appeal. State clearly what you believe is wrong with the question and provide a reason for your belief. The posted source material is the guide for the accuracy of any question or answer. Please type, print or write legibly. If additional space is needed, go to the bottom of this page.

EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 19

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, A is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

Neither answers are verbatim in the text. Referenced answer "B" in the book is described as a "coach when providing training to an individual or a team." Answer "A" is also correct because Leaders "influence others... including motivating, training, guiding, and directing employees." (pg. 4) The answer leaders encompass coaching.

Denton Fire Department Captain's Exam Appeals 2024 Department Response

Source: Fire Officer Principles and Practice (4th Ed.) (2021) IAFC/NFPA

Question 19 (1 appeal)

The role of the company officer is that of a _____ when developing the skills and competencies of the members of the work unit.

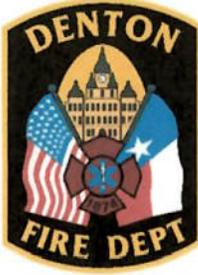
- a. leader
- b. coach
- c. guide
- d. monitor

Answer – B (page 95)

Department Response: **SUSTAIN/ACCEPT**

Reasoning: While the question is not directly from the text, it does discuss the fire officer as a “coach.” Appellant referenced page 14, which mentions leading (and also guiding), but in regard to influencing. Answer B is the best answer.

The department response is to sustain the key.



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EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 20

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, C is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

p9.44
The Book States "when Handling Routine Duties that pose little personal hazard". According to the test the correct answer is "During Routine operations that pose little hazard". Routine duties to me implies activities around the station such as daily work plans or simple cleaning, not operations which the word operation implies an emergency scene.

I believe answer "C" is a better choice because the answer better aligns with the fire service know definition of duties as daily work plans opposed to operations which implies emergency operation activities.

Question 20 (2 appeals)

Which of the following best describes a situation where the Laissez-Faire leadership style would be appropriate?

- a. During routine operations that pose little hazard
- b. During the planning phase of a project
- c. During the development of a daily company work plan
- d. During high risk emergency scene activities

Answer – A (Page 44)

Department Response: **SUSTAIN/ACCEPT**

Reasoning: Answer is verbatim from text. Verbiage from the text states to use Laissez-Faire leadership for “routine duties that pose little personal hazard.” Book also states on the same page, “The officer should use **democratic** style of leadership when planning a project or developing the daily work plan of the company.”

The department response is to sustain the key.



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EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 26

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, D is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

Page 359 states "Among the responsibilities of this section [Logistics] are ... providing food and refreshments for firefighters."

Page 235 states "Rehabilitation is the process of providing rest, rehydration, nourishment ... to members..."

Page 360 states "The logistics section may use subunits to provide the necessary support for larger incidents. These units may include a supply unit, rehabilitation unit"

Page 365 states "The fire officer may also be called on to fill a position within the logistics section... it includes a support branch and a service branch... the service branch... is responsible for communications and firefighter rehabilitation."

Conclusion

The text the question is based upon is on 235 states "Part of the incident safety officer's role is to ensure that an appropriate rehabilitation process has been established." It does not state that rehabilitation itself is his responsibility, only that he should ensure it has been established.

Rehabilitation at the incident scene is the responsibility of the logistics section, and the logistics officer.



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EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 26

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, D is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

Answer "D" is also correct. During small incidents, safety officer is responsible for rehabilitation. During expanded incidents, according to NIMS & ICS, rehabilitation falls under the logistics section and logistics chief. Figure 14-2 on page 359 shows the medical unit responsible for rehab under the logistics section. Pg. 360 also states that the "logistics section may include a supply unit, rehabilitation unit, facilities unit, etc."

Both answers are correct depending on the size of the incident, which is not stated in the question.



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EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 26

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

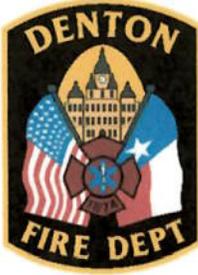
- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, _____ is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

Fire officer Book

PAGE 360 - THE Logistics SECTION MAY USE SUBUNITS to provide the NECESSARY Support for large incidents. THESE incidents UNITS MAY include AS Supply UNIT, REHABILITATION UNIT, FACILITIES UNIT, ground Support UNIT, COMMUNICATIONS UNIT, etc.

THE question did not specify small or large incidents.



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EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 26

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, B is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

In the book it states "Part of the Incident Safety officers role isto ensure that an appropriate rehabilitation process is established." It says it. is his job to ensure it is established. Further down the paragraph it states the safety officer is the third line of defense after the individual firefighter and fire officer, ie operations officer, to ensure that firefighters obtain appropriate rehab. Rehabilitation is the responsibilities of both safety officer and the operations officer.



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EXAMINATION TITLE: Fire Captain

TEST QUESTION # APPEALED: 26

EXAMINATION DATE: March 7, 2024

DEPARTMENT ADMINISTERING EXAM: Fire

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer is not correct. Answer is the correct answer and should be allowed for credit instead of the keyed answer.
Another answer, D is correct in addition to the keyed answer. Both answers should be graded correct.
The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

On page 360 of the Fire Officer book, it is written that the logistics section may use subunits to provide the necessary support. It may include a supply unit, rehabilitation unit, facilities unit, ground support unit, communications unit, food unit, and medical unit

Multiple horizontal lines for additional text input.

Question 26 (5 appeals)

Incident scene rehabilitation is the responsibility of the

- a. aide.
- b. operations officer.
- c. safety officer.
- d. logistics officer.

Answer – C (Page 235)

Department Response: SUSTAIN/ACCEPT multiple answers: C & D are correct.

Reasoning: Page 235 just states it is the responsibility of the safety officer to “ensure that an appropriate rehabilitation process is established.” However, page 359-360 states that the logistics section, under the logistics chief, may provide subunits as support for large incidents, such as a rehabilitation unit. Answer B is not correct; it refers to an officer in charge of an Operations Section, not an officer in charge of a single resource.

The department response is to multiple answers; C & D are correct.



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EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 40

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, A, is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

I ~~DO~~ DO NOT DISAGREE THAT THE KEYED ANSWER "B" IS A CORRECT ANSWER TO THIS QUESTION. I AM ARGUING THAT ANSWER "A" IS ALSO A CORRECT ANSWER TO THIS QUESTION. MY ARGUMENT LIES IN THE FACT THAT ON THE QUOTED SOURCE MATERIAL PAGE #, ^{PAGE 243,} ~~THE~~ THE SENTENCE IMMEDIATELY FOLLOWING WHERE IT TALKS ABOUT HAVING A CHARGED HOSE LINE IN PLACE STATES, "IF THE FIRE IS IN A CONCEALED SPACE, HOWEVER, IT MAY NOT BE POSSIBLE TO EXPOSE IT AND PULLING IT DOWN FAST ENOUGH TO PREVENT CONSIDERABLE EXTENSION." THE WORD HOWEVER IMPLIES ANOTHER POSSIBLE ACTION IS BEST UNDER THOSE CIRCUMSTANCES. THE NEXT TWO PARAGRAPHS ON THAT SAME PAGE TALK ABOUT "CAREFULLY CONTROLLING THE VOLUME AND DIRECTION OF AIR BEING GENERATED" WHICH IS ANSWER CHOICE "A" ON OUR TEST. THAT IS WHY I CHOSE ANSWER "A" AND FEEL IT IS A CORRECT ANSWER AS WELL.

Question 40 (1 appeal)

The most serious drawback of positive pressure ventilation is the danger of fanning smoldering fire into a blaze. The best way to counteract the problem is to

- a. carefully control the volume and direction of air being generated.
- b. have a charged hose line in place and ready to operate.
- c. not use positive pressure ventilation in areas where this is likely to occur.
- d. thoroughly extinguish the fire before applying positive pressure ventilation.

Answer – B (page 243)

Department Response: SUSTAIN/ACCEPT

Reasoning: Answer is verbatim from text. The question asks for the “best way”; the text clearly states the BEST way to counteract the “most serious” drawback of PPV, is to “have a charged hose line in place and ready to operate” (Answer B).

The department response is to sustain the key.



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EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 60

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, A, is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

I DO NOT DISAGREE THAT THE KEYED ANSWER "B" IS A
CORRECT ANSWER TO THIS QUESTION. I AM ARGUING THAT ANSWER
"A" IS ALSO A CORRECT ANSWER TO THIS QUESTION. MY ARGUMENT
LIES IN THE FACT THAT ON THE QUOTED SOURCE MATERIAL
PAGE #, PAGE 167, AND THE PAGE FOLLOWING, PAGE 168, THE
SOURCE MATERIAL GIVES EXAMPLES OF BOTH "ACCIDENTAL"
AND "NON-ACCIDENTAL" INSTANCES WHEN REFERENCING
BATTERY. THESE EXAMPLES ARE IN THE SAME SECTION,
SECTION 7.3.1, WHERE IT TALKS ABOUT PERMITTED AND
UNPERMITTED CONTACT. THE EXAMPLES GIVEN ARE "A LIGHT
TAP ON SOMEONE'S SHOULDER TO GET HER ATTENTION," WHICH IS
NON-ACCIDENTAL; AND "WHEN PEOPLE BOARD A CROWDED SUBWAY
TRAIN, THEY IMPLICITLY CONSENT TO SOME DEGREE OF PHYSICAL CONTACT
WITH OTHER RIDERS." THIS IS ACCIDENTAL CONTACT. FOR THESE
REASONS "ACCIDENTAL" AND "NON-ACCIDENTAL" ARE USED AS SYNONYMS
IN THE QUOTED SOURCE MATERIAL FOR "PERMITTED" AND "UNPERMITTED." THAT
IS WHY I CHOSE ANSWER "A" AND FEEL IT IS A CORRECT ANSWER AS WELL.

Question 60 (1 appeal)

One of the key issues with regard to battery is differentiating between _____ and _____ contact.

- a. accidental; non-accidental
- b. permitted; unpermitted
- c. timing; coincidence
- d. relationship; age

Answer – B (page 167)

Department Response: SUSTAIN/ACCEPT

Reasoning: Answer is verbatim from text. Appellant refers to page 168 for examples of accidental vs non-accidental contact. However, those words are not used in the text and the examples on page 168 are referring to implied or express consent.

The department response is to sustain the key.



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EXAMINATION TITLE: Fire Captain TEST QUESTION # APPEALED: 63
EXAMINATION DATE: March 7, 2024 DEPARTMENT ADMINISTERING EXAM: Fire

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer is not correct. Answer is the correct answer and should be allowed for credit instead of the keyed answer.
Another answer, C is correct in addition to the keyed answer. Both answers should be graded correct.
The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

On page 274 and 276 of the Legal Considerations book states a contract is voidable if the party lacks the capacity to enter into a contract, enters into a contract out of duress, or if both parties are mistaken about a material factor.

Multiple horizontal lines for additional text input.

Question 63 (1 appeal)

When one party fails to live up to the promises made in a contract, or fails to properly execute his or her part of the agreement, the contract is:

- a. said to have been breached.
- b. enforced on a conceptual level.
- c. null and void.
- d. only valid if both parties re-affirm the contract provisions.

Answer – A (page 273)

Department Response: **SUSTAIN/ACCEPT**

Reasoning: Answer is verbatim from text. The word “null” is not used on page 274, only “voidable” or “void” contracts.

The department response is to sustain the key.



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EXAMINATION TITLE: **Fire Captain** TEST QUESTION # APPEALED: 65

EXAMINATION DATE: **March 7, 2024** DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, Burdick is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

On page 200 in the Legal Considerations book it states that the following three elements must be present:
1. An act or omission
2. Damages to the plaintiff
3. Breach of the standard of care

It does not state it has to be in that order. You can write down all 3 of these elements in any order and it will still be "The Elements of Negligence"

Source: **Legal Considerations for Fire & Emergency Services (4th Ed.) Varone**

Question 65 (1 appeal)

_____ is the second element of negligence.

- a. Damages to the plaintiff
- b. Breach of the standard of care
- c. Beyond a reasonable doubt
- d. An act or omission

Answer – A (pages 200)

Department Response: SUSTAIN/ACCEPT multiple answers: A, B, & D are correct.

Reasoning: The elements of negligence are ordered in section 8.2 on page 200; however, the text does not state that they must be in that order to determine negligence.

The department response is to multiple answers; A, B, & D are correct.



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EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 67

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, d is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

- Page 478 states "Some residency requirements limit the employees to living within a certain city, town, county, region, or state, while other residency requirements limit the distance that employees can live from their employer's community. A range of legal challenges against residency requirements have been made under both state and federal law."
- Pages 479-487 are lengthy case studies of "residency cases" that are being challenged on the basis of proximity alone, and "evidence necessary to establish residency" is never mentioned one time.

Continue on back of this form as needed.



Conclusion

Yes, as the question states, one of the common practical issues that arise in residency cases concern the evidence necessary, but proximity is definitely another common practical issue and probably a much more significant one in the text.

Please consider accepting both answers.

Source: **Legal Considerations for Fire & Emergency Services (4th Ed.) Varone**

Question 67 (1 appeal)

One of the common practical issues that arise in residency cases concerns _____.

- a. the number of employees within the entity
- b. the evidence necessary to establish residency
- c. whether requirements exist in comparable communities
- d. the proximity of the residence to the fire department facility

Answer – B (pages 487)

Department Response: SUSTAIN/ACCEPT

Reasoning: Answer is verbatim from text. The examples the appellant gives are examples of evidence necessary to establish residency. The appeal does not tie Answer D to the question.

The department response is to sustain the key.



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EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 87

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, C is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

Based on the definition of cue, (pg 4) - An indicator, a red flag, a sign that certain conditions exist or certain results will occur if conditions persist. A cue has a high degree of certainty, answer "C" potential of flying embers starting exposure fires, is correct. On page 234, paragraph three, relates overhaul to extinguishment. Paraphrased... deep-seated fires for final extinguishment make overhaul time-consuming and labor intensive. Under the title "Cue-Based Predictions," ... Flying embers are a problem down wind. The title on page 96 Confinement/Extinguishment Decision-making Cues, lists "potential of flying embers starting exposure fires" as a cue. Potential of flying embers must be extinguished during the overhaul phase, or "certain results will occur if conditions persist" (definition). Extinguishment is part of overhaul, and must be performed on the potential of flying embers, which is cue based,

Continue on back of this form as needed.

Source: Command and Control: ICS, Strategy Development and Tactical Selections, Book 1 (2nd Ed.) IFSTA

Question 87 (1 appeal)

Select the overhaul decision-making cue from the following choices:

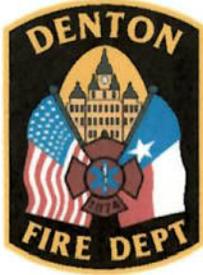
- a. Weather forecast; potential for windshift
- b. Type of roof construction, preburn time
- c. Potential of flying embers starting exposure fires
- d. Utilities still activated

Answer – D (page 96)

Department Response: **SUSTAIN/ACCEPT**

Reasoning: Answer is verbatim from text. The paragraph from page 234 the appellant cites does not mention cues and is very specific to lumberyard fires. The best answer is D.

The department response is to sustain the key.



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EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 89

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, _____ is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

Question - Considerations for incidents involving ground transportation include all of the following except. The keyed answer, "approaching from the site from multiple directions," is also a consideration. (Page 302)
Under the title "Special considerations" on page 303, the text says
"If you elect to transport rescuers into a tunnel by vehicle, always back in to allow for rapid escape. You may have to enter the tunnel from both ends or perhaps through utility holes."
Having to enter the tunnel from both ends, is approaching the site from multiple sides, therefore the keyed answer, B, is also a consideration. Also, approaching from the utility holes, would be another direction. = multiple.

Source: Command and Control: ICS, Strategy Development and Tactical Selections, Book 1 (2nd Ed.) IFSTA

Question 89 (1 appeal)

Considerations for incidents involving ground transportation include all of the following EXCEPT:

- a. available resources.
- b. approaching the site from multiple sides.
- c. risk to occupants.
- d. traffic hazards.

Answer – B (page 292-293)

Department Response: **SUSTAIN/ACCEPT**

Reasoning: Answer is verbatim from text. The question specifically references the section “Ground Transportation Incidents” and the cited reference from the appellant on page 302 is from a different section titled, “Railroad Incidents.” These two incidents have different considerations.

The department response is to sustain the key.



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EXAMINATION TITLE: **Fire Captain**

TEST QUESTION # APPEALED: 95

EXAMINATION DATE: **March 7, 2024**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- The keyed answer _____ is not correct. Answer _____ is the correct answer and should be allowed for credit instead of the keyed answer.
- Another answer, _____ is correct in addition to the keyed answer. Both answers should be graded correct.
- The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

Question - With regard to command options, _____
is generally associated with a critical fast attack situation
or known rescue. The keyed answer is misworded
misworded. "passing command mode," is not a mode.
The text refers to this situation as "passing command."
There is not a mode until command is established.
The text of this book uses passing command multiple
times, but never passing command mode. This
distractor of "mode" made the question
confusing, when the text does use the phrase
"command mode," on the very same page.

Source: Command and Control: ICS, Strategy Development and Tactical Selections, Book 1 (2nd Ed.) IFSTA

Question 95 (1 appeal)

With regard to command options, _____ is generally associated with a critical fast attack situation or known rescue.

- a. command mode
- b. nothing showing mode
- c. defensive mode
- d. passing command mode

Answer – D (page 55)

Department Response: SUSTAIN/ACCEPT

Reasoning: While the word “mode” is not included in “Passing Command,” the other verbiage is directly from the text. The appellant stated that “passing command” is not considered a mode; however, the “passing command” bullet, along with the other command bullets, are all listed under the following sentence:

“The type of incident, conditions, and available resources will guide the officer’s direct involvement and **mode of operation** such as the following:”

Therefore, the bulleted item “passing command” is considered a mode of operation.

The department response is to sustain the key.