



City of Denton

City Hall
215 E. McKinney Street
Denton, Texas
www.cityofdenton.com

AGENDA INFORMATION SHEET

DEPARTMENT: Procurement

ACM: Cassey Ogden

DATE: March 19, 2024

SUBJECT

Consider adoption of an ordinance of the City of Denton, a Texas home-rule municipal corporation, authorizing the approval of the first amendment to a contract between the City of Denton and Integrated Computer Systems, Inc., amending the contract approved by City Council on April 9, 2019, in the not-to-exceed amount of \$3,090,863.53, for continued licensing and vendor support for the Computer Aided Dispatch (CAD) System, the Law Enforcement Records Management System (RMS), and the Mobile Data System (MDS) for the Technology Services Department, said first amendment to extend the term of the contract for one (1) year, with the option for two (2) additional one (1) year extensions; providing for the expenditure of funds therefor; and providing an effective date (RFP 6400 – providing for an additional first amendment expenditure amount not-to-exceed \$772,000.00, with the total contract amount not-to-exceed \$3,862,863.53, and extending the contract with Integrated Computer Systems, Inc., for one (1) year, with the option for two (2) additional one (1) year extensions).

STRATEGIC ALIGNMENT

This action supports Key Focus Area: Pursue Organizational Excellence and Collaborative and Respectful Leadership.

INFORMATION/BACKGROUND

The City of Denton operates and manages a public safety computer-aided dispatch/records management system (CAD/RMS), which services the City of Denton Police Department, Fire Department, and 911 Dispatch as well as internal and external agency partners. CAD/RMS is software installed on computers that facilitate the systematic tracking, processing, disposition and necessary reporting of police, fire, and animal services calls. CAD/RMS allows dispatchers to keep track of pending calls and the location and availability of police and fire personnel throughout the city. The system allows police and fire personnel in the field to access information from their vehicle computer. CAD/RMS allows staff to generate reports required internally and comply with state and federal-mandated reporting.

As the Council is aware, the recent needs assessment indicated that it would be in the City's best interest to replace the Integrated Computer Systems (ICS) software. As the RFP and system selection phase moves forward, it will be an estimated three years for a new system implementation to be complete. While the new system is being implemented, the existing ICS system will run in parallel. As such, this item will ensure the appropriate support coverage for this period on the ICS contract.

Project Description	Estimated 3-Year Expenditure
Annual Software Assurance Year 1	\$ 239,604
Annual Software Assurance Year 2	256,376
Annual Software Assurance Year 3	274,322
Contingency for additional support hours	1,698
Total	\$ 772,000

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

On April 9, 2019, City Council approved a contract with Integrated Computer Systems, Inc., in the not-to-exceed amount of \$3,090,863.53 (Ordinance 19-679).

RECOMMENDATION

Award Amendment No. 1 with Integrated Computer Systems, Inc., for continued licensing and vendor support for Computer Aided Dispatch (CAD) System, Law Enforcement Records Management System (RMS), and Mobile Data System (MDS) for the Technology Services Department, in a not-to-exceed amount of \$772,000, for a total amended contract amount of \$3,862,863.53, and extending the contract term for one (1) year, with the option for two (2) additional one (1) year extensions.

PRINCIPAL PLACE OF BUSINESS

Integrated Computer Systems, Inc.
McKinney, TX

ESTIMATED SCHEDULE OF PROJECT

This first amendment extends the contract for one (1) year, with the option for two (2) additional one (1) year extensions, with all terms and conditions remaining the same. This contract will expire on April 9, 2027.

FISCAL INFORMATION

This project will be funded from project job cost account 100228409.1360.30100. Requisitions will be entered on an as-needed basis. The total amended amount of this contract is \$3,862,863.53.

EXHIBITS

Exhibit 1: Agenda Information Sheet
Exhibit 2: Original Ordinance and Contract
Exhibit 3: Ordinance and Amendment 1

Respectfully submitted:
Lori Hewell, 940-349-7100
Purchasing Manager

For information concerning this acquisition, contact: Leisha Meine, 940-349-7823.

Legal point of contact: Marcella Lunn at 940-349-8333.