



City of Denton

City Hall
215 E. McKinney Street
Denton, Texas
www.cityofdenton.com

AGENDA INFORMATION SHEET

DEPARTMENT: City Manager's Office
ACM: Cassey Ogden, Assistant City Manager
DATE: May 26, 2023

SUBJECT

Receive a report and hold a discussion regarding an update on the City's organizational performance management tools and resources.

BACKGROUND

The purpose of this meeting is to provide an overview of the City's Strategic Plan Dashboard. This dashboard was created through the use of a purpose-built performance management software for tracking and reporting on key planning documents across the organization including citywide and department-level strategic plans as well as master plans. This platform is also being used for the creation of data visualizations for both department data analytics and planning dashboards.

Leadership identified the need for a purpose-built performance management software to:

- Improve public service delivery through deliberate planning and an emphasis on accountability, transparency, and results.
- Increase public trust and confidence in the city government by holding the city and its departments accountable for the successful achievement of goals and performance targets.
- Bolster the use of data in assessing organizational performance and informing the decision-making process.

A demonstration of the software will be provided.

EXHIBITS

Exhibit 1 – Agenda Information Sheet

Respectfully submitted:
Aimee Kaslik
Chief Strategy Officer