



DENTON PUBLIC LIBRARY

DPL2Go OUTREACH SERVICES POLICY

Approved by Library Management Team, March 2, 2023

Pending Library Board review/approval – March 2023

DPL2Go Outreach Services focuses on building visibility, providing equitable access, and strengthening relationships within the City of Denton community. Library staff initiate, develop, and strengthen community relationships to enrich the lives of Denton residents through outreach services and programs.

DPL2Go Outreach Services prioritizes equitable opportunities to community members who are unserved or underserved due to physical, economic, social, transportation, geographic, or other barriers.

Outreach services are an extension of Denton Public Library. All policies that govern Denton Public Library also govern outreach activities and events.

Outreach Services must take place within the service area of Denton City limits or at Denton ISD campuses. No library outreach events may take place at private residences.

Recurring or new outreach service activities in partnership with local businesses or organizations may require the completion of the DPL2Go Outreach Services Partner Agreement.

Outreach service request forms must be received at least two weeks prior to the date requested. A request does not guarantee library participation. A library staff member will respond to requests submitted within two business days.

The level of outreach services provided is dependent on library resources available, including staff time. Resources dedicated to each event will be considered on a case-by-case basis as staffing levels and supplies are available.

DPL2Go Outreach Services may participate in events that are free or open to the public.

The library reserves the right to cancel or modify outreach activities on short notice if an activity conflicts with the primary purpose of library outreach services, poses a safety risk to library staff or outreach participants, or participation drops below a sufficient number to justify the outreach effort.

Regular communication with community partners and library staff is essential to outreach services. Event specific goals for outreach services will be routinely reviewed by partners and library staff. Partnerships that are not mutually beneficial to all parties may be modified or discontinued.