

## Strengths

What advantages does DPL have?	
What makes DPL unique?	
What does DPL do that is better than anyone else?	
What does DPL have that is better than anyone else?	
Technology-proactive	9-17-22 Public Input Session
Digital Collections	9-17-22 Public Input Session
Makerspaces	9-17-22 Public Input Session
Equipment	9-17-22 Public Input Session
Pandemic services	9-17-22 Public Input Session
Pivoted to keep circulation services	9-17-22 Public Input Session
Knowledgeable support for technology	9-17-22 Public Input Session
Friendly	9-17-22 Public Input Session
Helpful	9-17-22 Public Input Session
Reader's Advisory Services	9-17-22 Public Input Session
Leslie's "Yesteryear" column in the DRC	9-17-22 Public Input Session
Ancestry database	9-17-22 Public Input Session
Highly qualified staff	9-27-22 Public Input Session
Volume of resources	9-27-22 Public Input Session
3 facilities	9-27-22 Public Input Session
facilities spread out in community	9-27-22 Public Input Session
Classes	9-27-22 Public Input Session
ILL	9-27-22 Public Input Session
SRC Prize books	9-27-22 Public Input Session
Strong contribution to families	9-27-22 Public Input Session
Economical benefit	9-27-22 Public Input Session
Don't need to buy new items	9-27-22 Public Input Session
Meeting room space	9-27-22 Public Input Session
Digital Resources	9-27-22 Public Input Session
Internet	9-27-22 Public Input Session
Computers	9-27-22 Public Input Session
Equipment and access	9-27-22 Public Input Session
Open 7 days per week	9-27-22 Public Input Session
Public Art	9-27-22 Public Input Session
Staff	9-28-22 Public Input Session
Collection	9-28-22 Public Input Session
Easy processes-ex: circulation and renewal	9-28-22 Public Input Session
Online collections/formats	9-28-22 Public Input Session
Classes	9-28-22 Public Input Session
Free Access	9-28-22 Public Input Session
Virtual programs (professor's corner)	9-28-22 Public Input Session
Both live and recorded virtual programs	9-28-22 Public Input Session
Access	9-28-22 Public Input Session
Technology	9-28-22 Public Input Session
Physical space is open, welcoming, attractive	9-28-22 Public Input Session
Could be community hub with programs that connect people	9-28-22 Public Input Session

## Strengths

Staff	9-8-22 Staff Input Session
Convenience	9-8-22 Staff Input Session
3 locations	9-8-22 Staff Input Session
Strong collection	9-8-22 Staff Input Session
Bridge between "haves" and "have nots"	9-8-22 Staff Input Session
Community awareness-people who know about the library	9-8-22 Staff Input Session
Supports DEI	9-8-22 Staff Input Session
Support from community	9-8-22 Staff Input Session
Support from leadership	9-8-22 Staff Input Session
Great staff	9-8-22 Staff Input Session
Crisis operations (due to size?)	9-8-22 Staff Input Session
Community interaction	9-8-22 Staff Input Session
Programming	9-8-22 Staff Input Session
Free Access	9-8-22 Staff Input Session
Outreach	9-8-22 Staff Input Session
Innovation	9-8-22 Staff Input Session
Youth accessibility	9-8-22 Staff Input Session
Partnerships	9-8-22 Staff Input Session
You can freely exist in DPL	9-8-22 Staff Input Session
Lifelong learning	9-8-22 Staff Input Session
Whole life continuum of service	9-8-22 Staff Input Session
Community Gathering Place	9-8-22 Staff Input Session
Special Collections	9-8-22 Staff Input Session
Municipal Archive	9-8-22 Staff Input Session
Downloadable	9-9-22 Staff Input Session
Programs	9-9-22 Staff Input Session
STAFF	9-9-22 Staff Input Session
Relationships	9-9-22 Staff Input Session
Looking ahead/future thinking	9-9-22 Staff Input Session
Free fax service	9-9-22 Staff Input Session
Fine free	9-9-22 Staff Input Session
Mobile printing	9-9-22 Staff Input Session
Facilities	9-9-22 Staff Input Session
One desk/centralized service	9-9-22 Staff Input Session
Community Art	9-9-22 Staff Input Session
Makerspace (the Forge and Legacy Lab)	9-9-22 Staff Input Session
High checkout limit	9-9-22 Staff Input Session
Youth courtesy cards	9-9-22 Staff Input Session
Opportunities to help all	9-9-22 Staff Input Session
Outreach	9-9-22 Staff Input Session
Wifi--especially outside building	9-9-22 Staff Input Session
Hotspots	9-9-22 Staff Input Session
7 day per week service	9-9-22 Staff Input Session
Lots of hours of service	9-9-22 Staff Input Session
No fines	9-16-22 Staff Input Session

## Strengths

Customer service	9-16-22 Staff Input Session
Extensive collection	9-16-22 Staff Input Session
Can find and get what someone needs	9-16-22 Staff Input Session
Technology	9-16-22 Staff Input Session
Copiers	9-16-22 Staff Input Session
Free faxing	9-16-22 Staff Input Session
Teamwork	9-16-22 Staff Input Session
Well funded	9-16-22 Staff Input Session
Nice atmosphere	9-16-22 Staff Input Session
"A Good Place"	9-16-22 Staff Input Session
Local history	9-16-22 Staff Input Session
Ease of access and use	9-16-22 Staff Input Session
Partnerships	9-16-22 Staff Input Session
Incredibly tolerant	9-16-22 Staff Input Session
Non-judgmental	9-16-22 Staff Input Session
Community support	9-16-22 Staff Input Session
Professional development	9-16-22 Staff Input Session
Friends of the Denton Public Libraries	9-16-22 Staff Input Session
Programming--do a lot--there is a need	9-16-22 Staff Input Session
Level of community service	9-16-22 Staff Input Session
FREE for ALL community members	9-16-22 Staff Input Session
Experience of staff	9-16-22 Staff Input Session
Support from CMO, Council, Community, Other COD departments and our service to them.	9-16-22 Staff Input Session
Support of staff from library management	9-16-22 Staff Input Session
Customers and community--give energy and encouragement	9-16-22 Staff Input Session
Responsive to community needs	9-16-22 Staff Input Session
Safe	9-16-22 Staff Input Session
Staff	9-16-22 Staff Input Session
Close to school	10-4-22 Teen Advisory Board Focus Group
A place to go	10-4-22 Teen Advisory Board Focus Group
Programs for everyone	10-4-22 Teen Advisory Board Focus Group
Spaces for everyone (ex: children's area)	10-4-22 Teen Advisory Board Focus Group
Volunteer programs	10-4-22 Teen Advisory Board Focus Group
Manga	10-4-22 Teen Advisory Board Focus Group
Transit service between branches	10-4-22 Teen Advisory Board Focus Group
ILL	10-4-22 Teen Advisory Board Focus Group
Activities (color me calm)	10-4-22 Teen Advisory Board Focus Group
Forge Makerspace	10-4-22 Teen Advisory Board Focus Group
Author events	10-4-22 Teen Advisory Board Focus Group
Request to purchase materials	10-4-22 Teen Advisory Board Focus Group
Movie events	10-4-22 Teen Advisory Board Focus Group
Teen Room (don't have to be crowded with everyone else)	10-4-22 Teen Advisory Board Focus Group
Vending machine	10-4-22 Teen Advisory Board Focus Group
Staff interacts with community	10-4-22 Teen Advisory Board Focus Group

## Strengths

Broad collection	10-4-22 Teen Advisory Board Focus Group
Storytimes	10-4-22 Teen Advisory Board Focus Group
Friends of the Denton Public Libraries book store	10-4-22 Teen Advisory Board Focus Group
Something for everybody	9-12-22 Library Board Focus Group
Diversified	9-12-22 Library Board Focus Group
Community oriented	9-12-22 Library Board Focus Group
Programs	9-12-22 Library Board Focus Group
Computers for public	9-12-22 Library Board Focus Group
Internet	9-12-22 Library Board Focus Group
Outreach	9-12-22 Library Board Focus Group
Meeting rooms/space	9-12-22 Library Board Focus Group
Responsible to changing needs	9-12-22 Library Board Focus Group
Agile	9-12-22 Library Board Focus Group
Calming voice	9-12-22 Library Board Focus Group
Staff is friendly and responsive	9-12-22 Library Board Focus Group
Demonstrated professional success with awards and reputation	9-12-22 Library Board Focus Group

## Opportunities

What is the community asking for? What partnerships would lead to greater success? What resources do we need to move forward? Are there gaps that the library could fulfill?	
More Outreach	9-17-22 Public Input Session
Awareness of Services	9-17-22 Public Input Session
Learning about community	9-17-22 Public Input Session
Book Clubs	9-17-22 Public Input Session
Evening/Weekend Services	9-17-22 Public Input Session
Activities for working people/families	9-17-22 Public Input Session
Partnerships with colleges	9-17-22 Public Input Session
Partnerships with DISD	9-17-22 Public Input Session
Services for students	9-17-22 Public Input Session
Programs/Demos	9-17-22 Public Input Session
Program with local businesses telling what they do and how they do it	9-17-22 Public Input Session
Basic home repair classes	9-17-22 Public Input Session
Instrument Petting Zoo for grown ups	9-17-22 Public Input Session
Drive up book drops!	9-17-22 Public Input Session
Expanded evening hours	9-27-22 Public Input Session
Remote access to DRC-not PDF but actual website	9-27-22 Public Input Session
Art classes/crafts	9-27-22 Public Input Session
Satelite locations	9-27-22 Public Input Session
Bus stops at libraries	9-27-22 Public Input Session
Voter/civic education	9-27-22 Public Input Session
More Newspapers with remote access (WAPO, NYT, FT. Worth Star Tele., Houston Chron., Wall St. J., Dallas Mn. News, etc.)	9-27-22 Public Input Session
Consumer/Demographic research	9-27-22 Public Input Session
Data analysis	9-27-22 Public Input Session
Computer/Tech Security/Privacy/Phone classes	9-27-22 Public Input Session
Information hub	9-28-22 Public Input Session
Start here for referrals	9-28-22 Public Input Session
Community hub	9-28-22 Public Input Session
Literacy/reading	9-28-22 Public Input Session
Material awareness/review resources/labels to help people identify materials	9-28-22 Public Input Session
Vets	9-28-22 Public Input Session
Continue commitment to robust diversity of materials/programs	9-28-22 Public Input Session
Non-college bound students/adults	9-28-22 Public Input Session
Career Readiness for jobs to earn a living wage	9-28-22 Public Input Session
Marketing	9-28-22 Public Input Session
Community engagement	9-28-22 Public Input Session
Personal connection of the benefit of the library	9-28-22 Public Input Session
Information Literacy (see also Texas Standard/Truth Meter)	9-28-22 Public Input Session

## Opportunities

"Ask the expert"-bring research questions or ask how to do research to librarians	9-28-22 Public Input Session
Recognize, respect, and engage with diversity	9-28-22 Public Input Session
Career Makerspace	9-28-22 Public Input Session
Encourage engaging with diversity-diversity of opinion, experiences, beliefs	9-28-22 Public Input Session
University faculty-hit up pre-tenure faculty	9-28-22 Public Input Session
Services for seniors-connect with other services	9-28-22 Public Input Session
Social wellness programs	9-28-22 Public Input Session
More staff	9-8-22 Staff Input Session
Marketing person	9-8-22 Staff Input Session
Space	9-8-22 Staff Input Session
Partnerships with mental health organizations, senior-living facilities, meals on wheels, homebound	9-8-22 Staff Input Session
Longer Forge Makerspace hours	9-8-22 Staff Input Session
Complete projects that are already in mind	9-8-22 Staff Input Session
SPANISH programs, materials, staff assistance	9-8-22 Staff Input Session
Craft programs	9-8-22 Staff Input Session
Crafting space/makerspace	9-8-22 Staff Input Session
Marketing of existing makerspaces	9-8-22 Staff Input Session
Additional VCR conversion technology machine (add a second one)	9-8-22 Staff Input Session
Communications with DISD	9-8-22 Staff Input Session
School partnerships	9-8-22 Staff Input Session
Outreach vehicle	9-8-22 Staff Input Session
Technology	9-8-22 Staff Input Session
Drive through at all locations	9-8-22 Staff Input Session
South 2.0	9-8-22 Staff Input Session
Study rooms	9-8-22 Staff Input Session
Conference rooms	9-8-22 Staff Input Session
Compact shelving	9-8-22 Staff Input Session
Makerspaces everywhere	9-9-22 Staff Input Session
Study rooms/areas	9-9-22 Staff Input Session
Partnerships with colleges (UNT/TWU/NCTC)	9-9-22 Staff Input Session
South 2.0	9-9-22 Staff Input Session
Outreach vehicle	9-9-22 Staff Input Session
Notary	9-9-22 Staff Input Session
Radio station/podcast	9-9-22 Staff Input Session
Partnerships for youth mentoring/services	9-9-22 Staff Input Session
Homebound services at retirement facilities to change out items and resources	9-9-22 Staff Input Session
Meeting room with direct external access	9-9-22 Staff Input Session
Voting space	9-9-22 Staff Input Session
Communications with cardholders re: expirations, newsletters-like constant contact/mailchimp	9-9-22 Staff Input Session

## Opportunities

Partnerships with non-profits-goodwill	9-9-22 Staff Input Session
New employee engagement packet	9-16-22 Staff Input Session
Staff!!	9-16-22 Staff Input Session
Cannot do more without staff	9-16-22 Staff Input Session
Marketing and initiating marketing efforts	9-16-22 Staff Input Session
Programming-more needs	9-16-22 Staff Input Session
Services for teen parents	9-16-22 Staff Input Session
Coffee & conversation programs	9-16-22 Staff Input Session
Visibility in community	9-16-22 Staff Input Session
"One system" across branch	9-16-22 Staff Input Session
Communication and engagement	9-16-22 Staff Input Session
Partnerships-leveraging existing entities and services	9-16-22 Staff Input Session
Space	9-16-22 Staff Input Session
Facilities	9-16-22 Staff Input Session
Consistency in Summer Reading Challenge planning and execution	9-16-22 Staff Input Session
Hours-expand South branch to add Monday mornings	9-16-22 Staff Input Session
Visiting other City of Denton departments	9-16-22 Staff Input Session
Expanded technology services across branches	9-16-22 Staff Input Session
Makerspaces	9-16-22 Staff Input Session
Easy to get accounts	9-16-22 Staff Input Session
Volunteer coordination/management	9-16-22 Staff Input Session
Outreach staffing	9-16-22 Staff Input Session
Technology classes vs. on-demand need--niche videos, teen/college volunteer tutors, "everything you wanted to know about..."	9-16-22 Staff Input Session
Burnout prevention	9-16-22 Staff Input Session
Compassion fatigue	9-16-22 Staff Input Session
Staff recovery	9-16-22 Staff Input Session
Outdoor decorations	10-4-22 Teen Advisory Board Focus Group
Multi-year forms for volunteering	10-4-22 Teen Advisory Board Focus Group
Box with stuffed animals for children to use during storytimes	10-4-22 Teen Advisory Board Focus Group
Free snacks	10-4-22 Teen Advisory Board Focus Group
Mario Cart tournaments	10-4-22 Teen Advisory Board Focus Group
Theme days at the library with décor, activities, and programs	10-4-22 Teen Advisory Board Focus Group
Update the Teen Room Scavenger Hunt at North Branch monthly	10-4-22 Teen Advisory Board Focus Group
Open computers that don't require a login	10-4-22 Teen Advisory Board Focus Group
Outdoor area connected to teen room	10-4-22 Teen Advisory Board Focus Group
Décor in the program room	10-4-22 Teen Advisory Board Focus Group
Music playing on building speakers	10-4-22 Teen Advisory Board Focus Group
Marketing posters and signs	10-4-22 Teen Advisory Board Focus Group
Hammocks	10-4-22 Teen Advisory Board Focus Group
Indoor plants	10-4-22 Teen Advisory Board Focus Group
Seating in an outdoor space	10-4-22 Teen Advisory Board Focus Group

## Opportunities

Fix the clock on the teen volunteer computer during Summer Reading Challenge (it was off by a bit last summer)	10-4-22 Teen Advisory Board Focus Group
Age specific Friends of the Denton Public Libraries book sales (ie: teen book sale, children's book sale)	10-4-22 Teen Advisory Board Focus Group
Bean bags	10-4-22 Teen Advisory Board Focus Group
Comfortable study table chairs	10-4-22 Teen Advisory Board Focus Group
More video games and controlers	10-4-22 Teen Advisory Board Focus Group
Read Across Texas/Denton program	9-12-22 Library Board Focus Group
Encourage Curiosity	9-12-22 Library Board Focus Group
Staff advocacy and marketing	9-12-22 Library Board Focus Group
Friends raising-relationship building, especially with people who are underserved	9-12-22 Library Board Focus Group
Outreach and marketing	9-12-22 Library Board Focus Group
Leveraging the tallents and skills of the community	9-12-22 Library Board Focus Group
Fast paced growth and the changes with that	9-12-22 Library Board Focus Group
Different housing trends/impacts	9-12-22 Library Board Focus Group
Friends of the Denton Public Libraries	9-12-22 Library Board Focus Group
Emily Fowler Library Foundation	9-12-22 Library Board Focus Group
Library Board	9-12-22 Library Board Focus Group
Expansion of library of things	9-12-22 Library Board Focus Group
nonprofit partnerships	9-12-22 Library Board Focus Group
Higher education-students as users and resources	9-12-22 Library Board Focus Group
New residents-coming in highly education via economic development and from new cultural backgrounds	9-12-22 Library Board Focus Group
Growing a community of influencers--build people in the community who can make positive outcomes on libraries	9-12-22 Library Board Focus Group
Advocates	9-12-22 Library Board Focus Group
Information literacy and media	9-12-22 Library Board Focus Group
Civics education-how does government work, rights, engagement	9-12-22 Library Board Focus Group

## Aspirations

What should the library care deeply about? Where should DPL go in the future? What should DPL look like in the future? What projects, programs, or processes support our desired achievements?	
Library/Parks facilities in one building	9-17-22 Public Input Session
Engaged with local colleges	9-17-22 Public Input Session
Engaged with DISD	9-17-22 Public Input Session
Community awareness of everything the library has to offer	9-17-22 Public Input Session
Access to ANY information anyone needs	9-17-22 Public Input Session
Continue providing online resources (ex: Ancestry)	9-17-22 Public Input Session
#1 hotspot for Denton, TX	9-27-22 Public Input Session
"If I want to know something, I go there!"	9-27-22 Public Input Session
Open longer hours	9-27-22 Public Input Session
Large collection-physical and digital	9-27-22 Public Input Session
Familiarity	9-27-22 Public Input Session
Comfortable	9-27-22 Public Input Session
Home	9-27-22 Public Input Session
Relaxed	9-27-22 Public Input Session
Welcome	9-27-22 Public Input Session
Connections with businesses	9-27-22 Public Input Session
Connections with nonprofits	9-27-22 Public Input Session
Programs that connect with businees and nonprofits	9-27-22 Public Input Session
Higher checkout limits for Hoopla	9-27-22 Public Input Session
Everything that was in "Strengths" and "Opportunities"	9-28-22 Public Input Session
Responsive to community	9-28-22 Public Input Session
Open doors	9-28-22 Public Input Session
"Expand Horizons"	9-28-22 Public Input Session
Career Readiness	9-28-22 Public Input Session
Professional Development	9-28-22 Public Input Session
Vocational Guidance	9-28-22 Public Input Session
Awareness of All Service (ex: ILL)	9-28-22 Public Input Session
Patrons	9-8-22 Staff Input Session
Gret rid of DVDs and use Blu Ray	9-8-22 Staff Input Session
Identifying high needs in the community and responding to those needs	9-8-22 Staff Input Session
More outreach and staff for outreach	9-8-22 Staff Input Session
Access-have the things people want	9-8-22 Staff Input Session
Compensation	9-8-22 Staff Input Session
Representation-staff/partnerships/collections	9-8-22 Staff Input Session
Involvement with library profession organizations (esp: in work plans and including paraprofessional staff)	9-8-22 Staff Input Session
Circulate video games	9-8-22 Staff Input Session
Strong social media presence	9-8-22 Staff Input Session
Win awards and grants	9-8-22 Staff Input Session
More diverse staff in professional roles	9-8-22 Staff Input Session

Professional development-internal and external training	9-8-22 Staff Input Session
Leverage staff recruitment with UNT/TWU partnerships	9-8-22 Staff Input Session
Leverage staff recruitments with professional organizations to encourage youth to go into library work	9-8-22 Staff Input Session
Modern looking facilities	9-8-22 Staff Input Session
Adult spaces for adult patrons	9-8-22 Staff Input Session
Climate controlled archival space	9-8-22 Staff Input Session
Media room to watch, listen to media or make video, music, audio recordings	9-8-22 Staff Input Session
Community Hub (space)	9-8-22 Staff Input Session
Social worker on staff	9-8-22 Staff Input Session
Community/patron professional or trade related classes and resources	9-8-22 Staff Input Session
Embraces diversity	9-9-22 Staff Input Session
Welcoming	9-9-22 Staff Input Session
Outdoor space	9-9-22 Staff Input Session
Flexible, functional space	9-9-22 Staff Input Session
Library-specific space to maintain operations without interruption	9-9-22 Staff Input Session
Outside lockers for 24/7 access	9-9-22 Staff Input Session
Theater/Auditorium for author events/programs/discussions	9-9-22 Staff Input Session
Marketing-digital signs	9-9-22 Staff Input Session
Visibility (of locations-eas of finding the libraries)	9-9-22 Staff Input Session
Furniture and fixtures should be mobile and flexible	9-9-22 Staff Input Session
Full time social worker--partner agencies	9-16-22 Staff Input Session
Facility building with a recreation center	9-16-22 Staff Input Session
Opportunities for library accounts for everyone who wants one	9-16-22 Staff Input Session
Homeless Outreach Team/PD	9-16-22 Staff Input Session
More bilingual staff at all levels (especially Spanish and ASL)	9-16-22 Staff Input Session
More engaged outreach in community	9-16-22 Staff Input Session
Engage with families to promote early literacy--FROM BIRTH	9-16-22 Staff Input Session
Updated furniture	9-16-22 Staff Input Session
Larger South Branch	9-16-22 Staff Input Session
Manager and Assistant Manager at each location	9-16-22 Staff Input Session
Interactive movement elements sharing other organization's activities (monitor streaming zoo feed)	9-16-22 Staff Input Session
Art installations, exhibits, sculptures	9-16-22 Staff Input Session
Mindfull of sensory needs	9-16-22 Staff Input Session
Quiet spaces	9-16-22 Staff Input Session
Outdoor space	9-16-22 Staff Input Session
Storywalks	9-16-22 Staff Input Session
Community connector	9-16-22 Staff Input Session
Visible marketing that sticks	9-16-22 Staff Input Session
Space for different needs and purposes	9-16-22 Staff Input Session
A place to read in peace	10-4-22 Teen Advisory Board Focus Group
A place to be with your friends	10-4-22 Teen Advisory Board Focus Group
A place for self reflection	10-4-22 Teen Advisory Board Focus Group
A safe place	10-4-22 Teen Advisory Board Focus Group

Pride books	10-4-22 Teen Advisory Board Focus Group
A calming place	10-4-22 Teen Advisory Board Focus Group
Connecting people with interests (like clubs)	10-4-22 Teen Advisory Board Focus Group
Available materials	10-4-22 Teen Advisory Board Focus Group
Meet with people with same interests AND exposure to new interests	10-4-22 Teen Advisory Board Focus Group
Library is a driving force for a thriving community: employable workforce, healthy families, and informed citizenry	9-12-22 Library Board Focus Group
Diversified funding sources	9-12-22 Library Board Focus Group
Library is the #1 defender of democracy	9-12-22 Library Board Focus Group
Speakers	9-12-22 Library Board Focus Group
Authors	9-12-22 Library Board Focus Group
Big public events	9-12-22 Library Board Focus Group
Partner with entities and organizations	9-12-22 Library Board Focus Group
Increase creativity	9-12-22 Library Board Focus Group
Community inclusive storytelling to build community: ex: human library	9-12-22 Library Board Focus Group
Social dialogue and engagement	9-12-22 Library Board Focus Group
Facilitator of community conversations	9-12-22 Library Board Focus Group
Engine to local economic development	9-12-22 Library Board Focus Group
Library as part of economic development	9-12-22 Library Board Focus Group
Extend commitment to social services-connect with agencies	9-12-22 Library Board Focus Group
Staff advocating for and marketing themselves and the library	9-12-22 Library Board Focus Group

## Results

How does DPL know when it succeeds?  
 What meaningful measures would indicate the library is on the right track?  
 What resources are needed to implement projects?  
 What do stakeholders expect?

Statistics	9-17-22 Public Input Session
Trends	9-17-22 Public Input Session
# of programs attended	9-17-22 Public Input Session
Web traffic	9-17-22 Public Input Session
Surveys-general and directed	9-17-22 Public Input Session
Regular and recurring surveys	9-17-22 Public Input Session
Program surveys	9-17-22 Public Input Session
Increase usage (visits, circ., program attend.)	9-27-22 Public Input Session
Hours extended	9-27-22 Public Input Session
More materials	9-27-22 Public Input Session
New collection reports/marketing	9-27-22 Public Input Session
Action list available online with updates	9-28-22 Public Input Session
Transparency	9-28-22 Public Input Session
List or ideas of "Needed from Community" (ex: volunteer recruitment resources)	9-28-22 Public Input Session
Feedback opportunities, especially positive/appreciation feedback for marketing and to demonstrate success	9-28-22 Public Input Session
Stats	9-28-22 Public Input Session
Trends	9-28-22 Public Input Session
Share data	9-28-22 Public Input Session
Data analysis	9-8-22 Staff Input Session
Quantitative and qualitative data	9-8-22 Staff Input Session
Positive media attention	9-8-22 Staff Input Session
Surveys and Polls	9-8-22 Staff Input Session
Adequate staffing to meet demand	9-8-22 Staff Input Session
Usage stats (website, social media, visits/specific area use, circulation, accounts)	9-8-22 Staff Input Session
Staff input and assessment	9-8-22 Staff Input Session
Are we saying "yes" more than "no, sorry"	9-8-22 Staff Input Session
Set standards/goals and follow up to make sure we meet those goals (ex: collection diversity=% of material change and % of circulation growth)	9-8-22 Staff Input Session
Continued AND new partnerships	9-8-22 Staff Input Session
Continued growth and evolution	9-8-22 Staff Input Session
Completion reports (quarterly, annual)-easily accessible and viewable by all	9-8-22 Staff Input Session
Data dashboard	9-8-22 Staff Input Session
Connecting with non-users in general community (Discover Denton or social media flash votes)	9-8-22 Staff Input Session
Library growth matches with demographic and economic change	9-8-22 Staff Input Session
Patron feedback	9-9-22 Staff Input Session

Approval rating in City bi-annual customer service survey	9-9-22 Staff Input Session
Surveys	9-9-22 Staff Input Session
Visits	9-9-22 Staff Input Session
# of checkout sessions (ex: 1 visit checking out 20 items)	9-9-22 Staff Input Session
Annual reports	9-9-22 Staff Input Session
Quarterly newsletters	9-9-22 Staff Input Session
Staff and public updates	9-9-22 Staff Input Session
Social media	9-9-22 Staff Input Session
Increased circulation and library card usage and visits	9-16-22 Staff Input Session
Statistics that demonstrate visibility, adequate space, and resources	9-16-22 Staff Input Session
Customer satisfaction rating	9-16-22 Staff Input Session
Increased donations and oral histories with Special Collections	9-16-22 Staff Input Session
More stakeholder and customer presence at libraries	9-16-22 Staff Input Session
Organizations SEEK out partnerships with the library	9-16-22 Staff Input Session
More partnerships	9-16-22 Staff Input Session
Reduction in incidents-ex: increase in referral use of social services	9-16-22 Staff Input Session
Staff satisfaction surveys	9-16-22 Staff Input Session
Staff retention and number of applicants	9-16-22 Staff Input Session
Marketing-like kroger ads--with target audience and locally made	10-4-22 Teen Advisory Board Focus Group
Goals lists with check boxes	10-4-22 Teen Advisory Board Focus Group
Fun facts--like circulation #s, # of teen visits, etc	10-4-22 Teen Advisory Board Focus Group
Most popular checkouts	10-4-22 Teen Advisory Board Focus Group
First aid and safety kits and awareness	10-4-22 Teen Advisory Board Focus Group
Flags and cultural representation and celebrations	10-4-22 Teen Advisory Board Focus Group
Relaxing programs on test days	10-4-22 Teen Advisory Board Focus Group
Program participation	9-12-22 Library Board Focus Group
TSLAC Return on Investment (ROI) calculator	9-12-22 Library Board Focus Group
Create a dashboard to show how DPL contributes: investment we put in, relationships we build, \$ we contribute into community through family income growth	9-12-22 Library Board Focus Group
Put the information out there--TRANSPARENCY	9-12-22 Library Board Focus Group
Ex: in 5 years, DPL contributed to # job growth, reduced the K-12 dropout rate by ##, or housing or health/mental health measures	9-12-22 Library Board Focus Group
DPL librarians are movers and shakers of community development and community services	9-12-22 Library Board Focus Group

## Vision

Where will DPL be in the future?	
What should DPL look and feel like in the future?	
What do we want DPL to become?	
What is the long term view for the library?	
One stop shop for information and learning	9-17-22 Public Input Session
Education	9-17-22 Public Input Session
FUN	9-17-22 Public Input Session
Literacy	9-27-22 Public Input Session
Access	9-27-22 Public Input Session
Community	9-27-22 Public Input Session
Technology	9-27-22 Public Input Session
Community hub-stronger	9-28-22 Public Input Session
Expanding horizons	9-28-22 Public Input Session
Encourage discovery	9-28-22 Public Input Session
Evolving	9-8-22 Staff Input Session
Source of life	9-8-22 Staff Input Session
Heart of the community	9-8-22 Staff Input Session
Informational	9-8-22 Staff Input Session
Entertainment	9-8-22 Staff Input Session
Welcoming	9-8-22 Staff Input Session
Representative of community	9-8-22 Staff Input Session
Diverse	9-8-22 Staff Input Session
Employment resource	9-8-22 Staff Input Session
Remaining relevant	9-8-22 Staff Input Session
multi-facited	9-8-22 Staff Input Session
Crafty (like the Forge)	9-8-22 Staff Input Session
Use all the things listed in "Aspirations"	9-8-22 Staff Input Session
Welcoming	9-9-22 Staff Input Session
Safe space for community	9-9-22 Staff Input Session
Defining the community	9-9-22 Staff Input Session
Technology Hub	9-9-22 Staff Input Session
Technology access	9-9-22 Staff Input Session
Fun environment	9-9-22 Staff Input Session
Access to knowledge and other ideas or perspectives	9-9-22 Staff Input Session
non-judgmental/impartial	9-9-22 Staff Input Session
Welcoming to all	9-16-22 Staff Input Session
Accessible	9-16-22 Staff Input Session
Engagement with community	9-16-22 Staff Input Session
Safe	9-16-22 Staff Input Session
It's a library	10-4-22 Teen Advisory Board Focus Group
We help you while you also get the books you desire	10-4-22 Teen Advisory Board Focus Group
DPL is a leader in enabling a thriving community with a passionate commitment to freedom of information	9-12-22 Library Board Focus Group

## Values

What are the guiding principles driving all DPL efforts?

What qualities are embodied by DPL?

What does DPL stand for?

What is important to the library as an organization?

Open mindedness	9-17-22 Public Input Session
Comfortable	9-17-22 Public Input Session
Welcoming	9-17-22 Public Input Session
Inclusive	9-17-22 Public Input Session
Reactive to changing needs in community	9-17-22 Public Input Session
Accessibility	9-27-22 Public Input Session
Integrity	9-27-22 Public Input Session
Equality	9-27-22 Public Input Session
Ethics	9-27-22 Public Input Session
Freedom to Read	9-27-22 Public Input Session
Community	9-27-22 Public Input Session
Flesh out the existing Values	9-28-22 Public Input Session
Access for everyone	9-28-22 Public Input Session
Inclusion for all	9-28-22 Public Input Session
Freedom of information	9-28-22 Public Input Session
Continue to grow (in terms of community services-stretch concept of what a library is-ongoing learning)	9-28-22 Public Input Session
Lifelong learning-hands on	9-28-22 Public Input Session
Access to information	9-8-22 Staff Input Session
Community--meeting the needs of the people	9-8-22 Staff Input Session
Service-excellence in customer service	9-8-22 Staff Input Session
Quality training	9-8-22 Staff Input Session
Inclusivity	9-8-22 Staff Input Session
Being intentional	9-8-22 Staff Input Session
Innovation	9-8-22 Staff Input Session
Integrity	9-8-22 Staff Input Session
Good stewards of tax dollars	9-8-22 Staff Input Session
Transparency	9-8-22 Staff Input Session
High Quality	9-8-22 Staff Input Session
The Best	9-8-22 Staff Input Session
Community	9-9-22 Staff Input Session
Diversity	9-9-22 Staff Input Session
Promoting literacy	9-9-22 Staff Input Session
Knowledge	9-9-22 Staff Input Session
Ethical	9-9-22 Staff Input Session
Kindness	9-9-22 Staff Input Session
Helpful	9-9-22 Staff Input Session
Freedom	9-9-22 Staff Input Session
Equity	9-9-22 Staff Input Session
Accessibility	9-9-22 Staff Input Session
Literacy	9-16-22 Staff Input Session

Lifelong learning	9-16-22 Staff Input Session
Inclusive	9-16-22 Staff Input Session
Community	9-16-22 Staff Input Session
Preservation	9-16-22 Staff Input Session
Community Place	9-16-22 Staff Input Session
Innovation	9-16-22 Staff Input Session
Customer Service	9-16-22 Staff Input Session
Resources	9-16-22 Staff Input Session
Something for everyone	9-16-22 Staff Input Session
Literacy	10-4-22 Teen Advisory Board Focus Group
Health-emotional and physical	10-4-22 Teen Advisory Board Focus Group
Integrity	10-4-22 Teen Advisory Board Focus Group
Access	10-4-22 Teen Advisory Board Focus Group
Learning	10-4-22 Teen Advisory Board Focus Group
Inclusion for all	10-4-22 Teen Advisory Board Focus Group
Collaboration	9-12-22 Library Board Focus Group
Accessibility	9-12-22 Library Board Focus Group
Freedom of information	9-12-22 Library Board Focus Group
Inclusiveness	9-12-22 Library Board Focus Group
Community	9-12-22 Library Board Focus Group

## **Other comments made during Input Sessions**

### **9-28-22 Public Input Session wanted to include a list of "Threats" to libraries**

Book banning

Threats to library's commitment to diversity of collections/programs

Defunding

Censorship with discussions/materials

Intellectual freedom

### **9-9-22 Staff Input Session wanted to share additional input**

More staff

Clarity about roles at one-desk--training and how to make smooth transitions

Transit/courier service future