



## Denton Fire Department Fire Lieutenant Promotional Test Appeal

Name SHANE ROBERT DFD ID# 233 DATE 3/12/2025

### APPEAL OF EXAMINATION QUESTION

INSTRUCTIONS: Please complete one form for each question you wish to appeal. State clearly what you believe is wrong with the question and provide a reason for your belief. The posted source material is the guide for the accuracy of any question or answer. Please type, print or write legibly. If additional space is needed, go to the bottom of this page.

EXAMINATION TITLE: **Fire Lieutenant**

TEST QUESTION # APPEALED: 14

EXAMINATION DATE: **March 6, 2025**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- ☐ The keyed answer \_\_\_\_\_ is not correct. Answer \_\_\_\_\_ is the correct answer and should be allowed for credit instead of the keyed answer.
- ☒ Another answer, C is correct in addition to the keyed answer. Both answers should be graded correct.
- ☐ The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

The question on the test has the word "two fold" removed from what the book says.

The question also reads "The "goal" (not goals) of a health program is \_\_\_\_\_?"

In the book it literally reads "First, the goal is to ensure that employees and volunteers personnel are fit to perform in physically intense fire and emergency services."

I keyed this answer due to the wording "The goal", not multiple goals.

## ***Denton Fire Department Lieutenant Exam Appeals 2025***

### ***Chief Officer Review***

**Source: Occupational Safety, Health, and Wellness**

14. The goal of a health program is\_\_\_\_\_.

- a. reduced health related costs for the employer
- b. provide statistics for annual reporting
- c. to ensure that employees are fit to perform in physically intense fire and emergency services
- d. both answers a. and c. are correct

**Correct answer (d) Pg.116 (1 appeal)**

**Department Response: Sustain the key.**

On page 116, the first sentence in the paragraph states that the goal of most health programs is twofold. Then it goes on to state, "First, the goal is to ensure that employees and volunteer personnel are fit to perform in physically intense fire and emergency services," and then a sentence later it states, "This helps to meet the second goal: reduced health-related costs for the employer." So the text is quite clear that both answers work to be the goal of the health program.



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EXAMINATION TITLE: **Fire Lieutenant**

TEST QUESTION # APPEALED: 17

EXAMINATION DATE: **March 6, 2025**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- ☐ The keyed answer \_\_\_\_\_ is not correct. Answer \_\_\_\_\_ is the correct answer and should be allowed for credit instead of the keyed answer.
- ☐ Another answer, \_\_\_\_\_ is correct in addition to the keyed answer. Both answers should be graded correct.
- ☒ The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

**Reason(s) supporting your appeal:** (If appropriate, give the page number of the source that supports your claim.)

I looked at pg 370 where this question was created, and could not find  
to any "steps" to the "risk management process". At the very bottom of  
page (370) it lists NFPA 1500 and then has "five elements," and has  
them listed "Identification, evaluation, prioritization, control, & monitoring."

The paragraph above this one on pg 370 ~~in the~~ states the NFPA requirements of:  
"A minimum, risk identification, risk <sup>prioritization</sup> ~~prioritizing~~, risk evaluation, risk control, risk monitoring."  
In a completely different order, again none of them placed in any type of  
numerical priority.

p 371 Figure 11.7 states that "The risk management plan cycles through  
five steps". There is no numeric order to this, it is just a circle.

**Source: Occupational Safety, Health, and Wellness**

17. The third step in the risk management process is:

- a. Prioritization
- b. Monitoring
- c. Identification
- d. Evaluation

**Correct answer (a) Pg.370 (1 appeal)**

**Department Response:** **Accept all answers.**

The risk management process is never described in sequential “steps,” and it is not described as a “process.” The text states on page 370, “At a minimum, the plan shall include risk identification, risk prioritization, risk evaluation, risk control techniques, and risk monitoring.” Then later on the page, the text states, “NFPA 1500, 4.2.3 contains the five elements of a risk analysis: identification, evaluation, prioritization, control, and monitoring.” Then on page 371, there is a graphic depicting a “risk management process” showing a circle with words identification, evaluation, priorities for action, control techniques, and monitoring (no steps) and the text for the graphic states, “The risk management plan cycles through five steps outlines in NFPA 1500.”



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EXAMINATION TITLE: **Fire Lieutenant** TEST QUESTION # APPEALED: 21  
EXAMINATION DATE: **March 6, 2025** DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- ☐ The keyed answer \_\_\_\_\_ is not correct. Answer \_\_\_\_\_ is the correct answer and should be allowed for credit instead of the keyed answer.
- ☒ Another answer, A is correct in addition to the keyed answer. Both answers should be graded correct.
- ☐ The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

**Reason(s) supporting your appeal:** (If appropriate, give the page number of the source that supports your claim.)

I do realize that the Civil Rights Act of 1964 covers practices relating to hiring, but it also covered voting and education.

I realize what this specific book says, but in our Legal Considerations book with over 600 pages to study, on page 358 the last sentence reads "The Civil Rights act of 1964 addresses a broad range of issues, including voting rights, public accommodation, education, and employment."

I study by making note cards, this is what I memorized based on the Civil Rights act of 1964 out of our law book.

"Voting" choice "A" is also a correct answer to this question.

Continue on back of this form as needed.

**Source: Fire Officer: Principles and Practice**

21. The Civil Rights Act of 1964 covers state and local government practices relating to

- a. voting.
- b. hiring.
- c. housing.
- d. education.

**Correct answer (b) Pg.28** (1 appeal)

**Department Response:** **Sustain the key.**

The answer is word for word from the tested material. Voting is not mentioned in this reference on this page. The appellant has used a reference from a different source material.



## Denton Fire Department Fire Lieutenant Promotional Test Appeal

Name Matthew Mitchell DFD ID# 268 DATE 3/11/25

### APPEAL OF EXAMINATION QUESTION

INSTRUCTIONS: Please complete one form for each question you wish to appeal. State clearly what you believe is wrong with the question and provide a reason for your belief. The posted source material is the guide for the accuracy of any question or answer. Please type, print or write legibly. If additional space is needed, go to the bottom of this page.

EXAMINATION TITLE: **Fire Lieutenant**

TEST QUESTION # APPEALED: 31

EXAMINATION DATE: **March 6, 2025**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- ☐ The keyed answer \_\_\_\_\_ is not correct. Answer \_\_\_\_\_ is the correct answer and should be allowed for credit instead of the keyed answer.
- ☐ Another answer, \_\_\_\_\_ is correct in addition to the keyed answer. Both answers should be graded correct.
- ☒ The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

Ch 4 pg 122 - Customer Satisfaction Focuses on meeting the customer expectations (b)

① Explicit - "I called for an ambulance why did a fire truck respond?"

(c) educating and informing the public about the goals of the fire service

② Implicit - "I expect that the fire ~~department~~ will quickly be extinguished after the fire company arrives -

(a) increased efficiency and effectiveness in the fire service

All of the above focus on customer satisfaction.

**Source: Fire Officer: Principles and Practice**

31. Customer satisfaction focuses on

- a. increased efficiency and effectiveness in the fire service.
- b. meeting the expectations of the customer.**
- c. educating and informing the public about the goals of the fire service.
- d. all of the above

**Correct answer (b) Pg.122 (1 appeal)**

Department Response: **Sustain the key.**

Answer is verbatim from text on page 122, "Customer satisfaction focuses on meeting the customer's expectations." The two detractors are not mentioned in the text.





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EXAMINATION TITLE: **Fire Lieutenant**

TEST QUESTION # APPEALED: 85

EXAMINATION DATE: **March 6, 2025**

DEPARTMENT ADMINISTERING EXAM: **Fire**

General nature of objection: (Check one of the following and explain fully below.)

- ☐ The keyed answer \_\_\_\_\_ is not correct. Answer \_\_\_\_\_ is the correct answer and should be allowed for credit instead of the keyed answer.
- ☒ Another answer, A is correct in addition to the keyed answer. Both answers should be graded correct.
- ☐ The question is faulty because there is no correct answer among the choices. All answers should be graded correct.

Reason(s) supporting your appeal: (If appropriate, give the page number of the source that supports your claim.)

Ch. 8 pg 223 - "Brick veneer walls are laid up from the Foundation in one wythe (one thickness of brick in a wall)."

Ch. 8 pg 223 - 2nd ~~extra~~ column - In a bearing wall headers can be seen, usually every seventh row.

The ?? does not specify whether the vertical section of a wall is load bearing or non load bearing. Headers are utilized to identify a vertical section of wall which is a wythe (one thickness of a brick in a wall).

**Source: Building Construction for the Fire Service**

85. A vertical section of a wall, one brick or one masonry unit thick, is known as a

- a. header.
- b. pairing.
- c. wythe.
- d. mote.

**Correct answer (c) Pg.255 (1 appeal)**

Department Response: **Sustain the key.**

Answer is verbatim from text on page 255. The page contains definitions of masonry construction terms. It states, "Wythe. A vertical section of a wall, one brick or masonry unit thick."