



Animal Services Department Update

February 11, 2026



ASAC25-013, February 11, 2026

Animal Services Performance Metrics FY 25

Measure	2023-24 Actual	2024-25 Actual	2025-26 Actual
Live Animal Intakes	5,608	4,274	956
Animal Adoptions	2,888	2,674	779
Animal Transfers	280	162	95
Calls for Service	6,175	5,722	1,496
Live Release Rate (Average Cats and Dogs)*	87.8%	93.1%	90.7%
Volunteer Hours Worked**	-	6,400**	2,786**
Volunteer Impact***	-	\$213,707**	\$97,510**
Foster Homes	-	1,451	356
Spay/Neuter performed	2,341	2,232	650
Microchips	3,225	2,410	506

**Data collected for this measure is from April 2023 forward.*

***Data collected for this measure is from October 2024 forward.*

****Data collected for this measure is from November 2024 forward.*

- [Website Link to Performance Scorecard Dashboard](#)

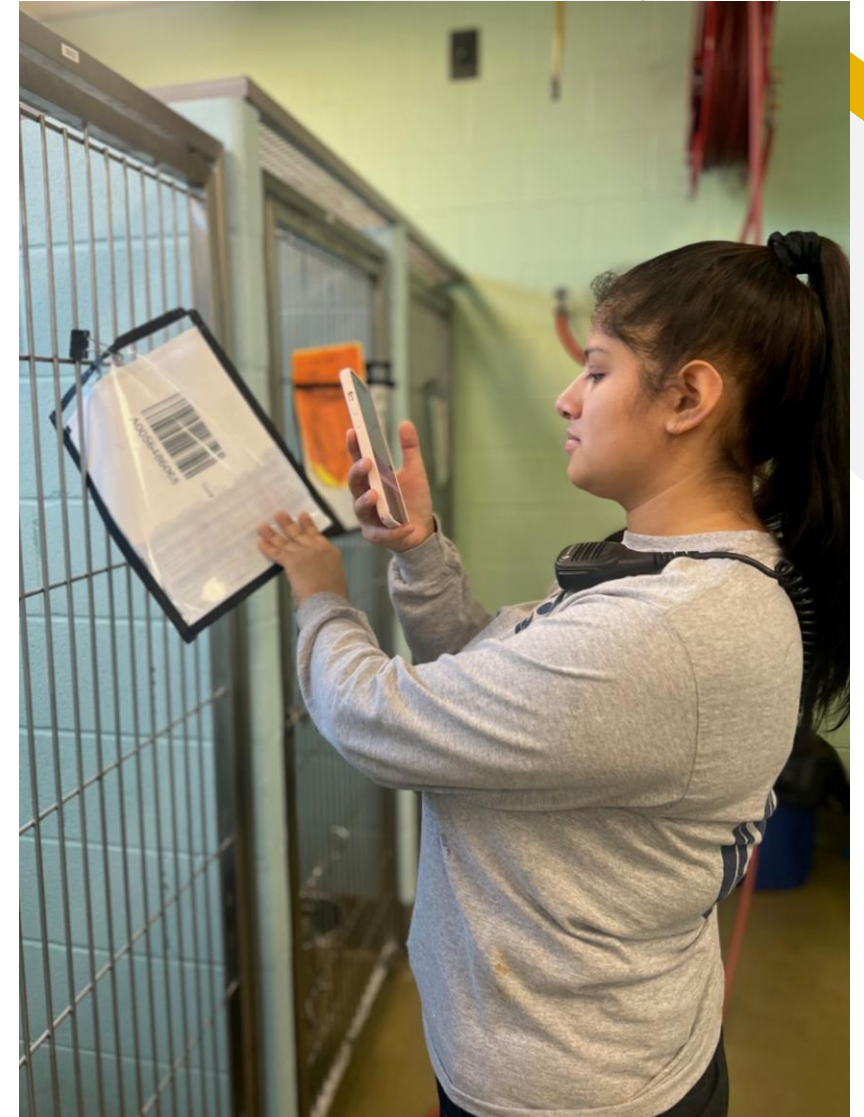
Fiscal Year 25 in Review

- **FY 25 Accomplishments**

- Developed Robust Animal Services Volunteer Program to Expand Capacity, Community Engagement, and Animal Welfare
- Expanded Community Outreach and Education to Strengthen Public Engagement with Animal Services
- Expanded Foster Care Program to Improve Animal Welfare and Shelter Efficiency
- Initiated Comprehensive Staff Training Program to Enhance Animal Care and Operational Excellence
- Developed Responsible Euthanasia Policy to Ensure Humane, Transparent End-of-Life Decisions
- Implemented Daily Health and Wellness Monitoring System to Improve Animal Care and Operational Efficiency
- Updated Interlocal Agreement with County to Reflect Modern Practices and Operational Needs

- **FY 26 Initiatives**

- Develop and Implement a Thorough Intake Diversion Program
- Develop a Community Cat Program



January 2025 Audit Follow Up

- Presented to Council on 10/14/25
 - [ID 25-1537](#)
- Progress update on audit recommendations from January 2025
- Audit project evaluated animal care activities, officer response, asset management, and fee accuracy and appropriateness
- Follow up review found significant animal monitoring and live outcome improvements; most recommendations in progress
- Second follow up review likely in FY 27

Animal Services Follow-Up Summary: Significant Improvements Made; Add'l Refinement Needed

Audit Area	Recommendations	Implemented	In Progress	Not Implemented
Daily Care Activities	4	25%	75%	0%
Medical Care	5	0%	80%	20%
Education & Outreach*	6	0%	100%	0%
Euthanasia Procedures	2	0%	100%	0%
Officer Response	5	0%	100%	0%
Asset Management	7	29%	71%	0%
Fees	3	67%	33%	0%
All:	34	15%	82%	3%

Recommendation Not Implemented:

9. Work with the veterinary care contractor to establish inventory management procedures over non-euthanasia drugs to reduce the risk of loss or theft.

Updated Fee Structure Impacts

- Updated Schedule of Fees
 - Approved 6.17.25
 - Effective 7.1.25
- Notable changes
 - Reduced adoption fee
 - Owner surrender fee

	FY 24	FY 25	FY 26 (YTD)
Owner Surrender Intakes	1,072	691*	204

**Increased LOS = decreased space for owner surrender intakes*

Revenue Type	FY 24	Prior to Fee Update (Oct 24-June 25)	Post Fee Update (July 25- Nov 25)	FY 25 (Oct 24-Sep 25)
Adoption Fees	\$134,185	\$88,085	\$32,052	\$109,083
Impound/Holding Fees	\$17,211	\$6,702	\$4,435	\$9,637
Owner Surrender Fees	\$200	\$0	\$6,060	\$3,525
TOTAL Revenue	\$272,111	\$132,875	\$61,116	\$175,663

Bond Project Update


Projected Project Timeline

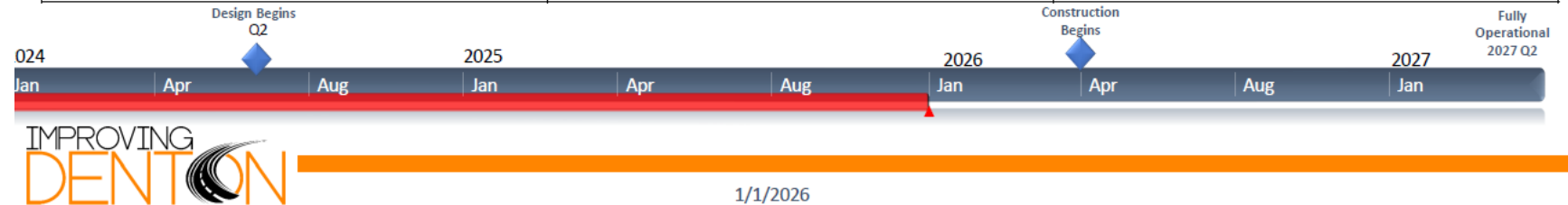
- 1/27/26- Architect issues 100% Bid Documents- drawings and specs
- 2/1/2- Bid Advertisement
- 2/11/26- Pre-Bid meeting at Shelter
- 2/26/26 Bid date
- 3/23/26- Final GMP presented
- 4/7/26-Contract to Council
- 4/17/26-Notice to Proceed issuance
- **4/29/26-Groundbreaking**

Considerations

- Budget dollars and value opportunities
 - Kennel replacements
 - Solo tubes
 - Noise buffering

Linda McNatt Animal Care & Adoption Center

<p>PROJECT INFORMATION:</p> <p>Project Description</p> <ul style="list-style-type: none"> • Expand shelter capacity • Replace heating & air system • Relocate veterinary services • Relocate/Add exercise yards <p>Status: Design Architect: Quorum Architecture Inc Construction Manager: Steele & Freeman</p>	<p>BUDGET RECAP:</p> <p>FY 2023-24: \$15,850,000 FY 2025-26: \$ 4,500,000 Total: \$20,350,000</p>	
<p>ACHIEVEMENTS:</p> <ul style="list-style-type: none"> ✓ GeoTechnical Survey ✓ Design Development Documents ✓ Design Development Estimate ✓ Development Review 	<p>NEXT STEPS:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Construction Documents <input type="checkbox"/> GMP Approval from Council <input type="checkbox"/> Construction Begins 	<p>RISKS/ NEEDS:</p> <ul style="list-style-type: none"> <input type="checkbox"/> 100% Operational <input type="checkbox"/> Regulations <input type="checkbox"/> Long lead items <input type="checkbox"/> Budget / Schedule impacts <input type="checkbox"/> Phased Construction



Shelter Events & Community Engagement

Community Cat Program

- Recommendation from the audit
- Sept 2025- Updated TNR SOP
 - Outlines process for intake, vetting, examination, & return
- Free spay/neuter of feral and community cats for Denton residents
- Wednesdays beginning in November
- Targeting high prevalence areas
 - Officers handing out fliers and knocking on doors
- Goal of reducing abandoned/unwanted kitten litters and overpopulation

COMMUNITY CAT SPAY/NEUTER ASSISTANCE



Requirements:

- ✓ Proof of Residency
- ✓ Cats must be in humane trap or hard sided carrier
- ✓ All cats must weigh a minimum 2 pounds
- ✓ Scheduled Appointment with Denton Animal Shelter

Services include:

- ✓ Spay / Neuter & Ear Tip
- ✓ Microchip
- ✓ Rabies & FVRCP Vaccine
- ✓ Dewormer & Flea/Tick Prevention



📞 940-349-7594
✉ animal.services@cityofdenton.com
To schedule your free appointment call or email today!

*Free-roaming cats only.
*Humane traps strongly preferred. Service not guaranteed to cats in carriers if our staff cannot safely handle.

Rescue Placements and Notable Adoptions

- 28 animals transferred out in January. Starting 2026 off strong!
- Pup Smoke transported by staff to Austin Bulldog Rescue in Austin, TX. He had some medical concerns, and now he is receiving tons of love, treats, and medical aid.

Outcome Summary Report

Print Date		Thursday, January 29, 2026		Outcome StartDate		1/1/2026 12:00 AM		Outcome Type		Transfer Out					
				Outcome EndDate		1/29/2026 11:59 PM		Outcome SubType		All					
				Species		All		Jurisdiction		All					
				Age Group		All		TransferOut Reason		All					
				Site		All		Outcome Status		Completed					
Animal#	Name	↕	Species	Primary Breed	↕	Age	Sex	Alter	Outcome Type	↕	Outcome SubType	Outcome By	↕	Recorded By	↕
ARN#	↕	Secondary Breed		Danger		Danger Reason			Jurisdiction	↕	TransferOut Reason	Outcome Date/Time		Mobile Checkout	
☐ Transfer Out												Total Outcomes: 28		Total Unique Animals: 28	



Volunteer Program Update

- Collaborated with the behavior program to develop and launched a volunteer-led in-kennel enrichment program, enhancing animal welfare and increasing volunteer engagement
- Engaging with local schools and civic groups to expand group and team-building volunteer opportunities
- Initiated research to develop an improved volunteer program focused on enhancing training and the overall volunteer experience.
- Partnered with local businesses, including a photographer and groomer, to secure ongoing donations of professional services for shelter animals
- Worked with volunteers to develop engaging, personalized profiles for adoptable dogs, enhancing their appeal to potential adopters





Questions?