



City of Denton

City Hall
215 E. McKinney Street
Denton, Texas
www.cityofdenton.com

AGENDA INFORMATION SHEET

DEPARTMENT: Procurement

ACM: Christine Taylor

DATE: July 15, 2025

SUBJECT

Consider adoption of an ordinance of the City of Denton, a Texas home-rule municipal corporation, authorizing the City Manager to execute a contract with Questcare Medical Services, PLLC, for the performance of medical direction services for the Denton Fire Department; providing for the expenditure of funds therefor; and providing an effective date (File 8799 – awarded to Questcare Medical Services, PLLC, for three (3) years, with the option for two (2) additional one (1) year extensions, in the total five (5) year not-to-exceed amount of \$400,000.00).

STRATEGIC ALIGNMENT

This action supports Key Focus Area: Support Healthy and Safe Communities.

INFORMATION/BACKGROUND

The proposed contract is for medical direction services provided to the Denton Fire Department as required by the Texas Department of State Health Services (DSHS). The Fire Department employs Paramedics and Emergency Medical Technicians (EMT) to provide emergency medical response within the City of Denton. To perform emergency medical services, DSHS requires that Paramedics and EMTs operate under the direction and board certification of an Emergency Medical Physician.

Medical direction will be given primarily in two methods: online medical direction, which will primarily be actual communications between the Medical Director and Fire Department personnel; and off-line medical direction, which will include additional administrative duties of the Medical Director.

Essential duties of online medical direction include the ability for Paramedics and EMTs to contact the medical director or designee 24 hours per day, seven (7) days per week, and 365 days per year for receiving physicians' orders. In addition, the medical director must have the ability to receive 12-lead electrocardiogram data transmitted from the Fire Department.

Essential duties of off-line medical direction include the development of medical protocols, the provision of quarterly continuing education training, and ad hoc specialty course instruction. In addition, this contract stipulates the implementation of a clinical quality assurance and quality improvement program and the development of a skills review. Lastly, the off-line services include the Drug Enforcement Agency physician's licensure for the procurement and administration of controlled substances and related medical equipment.

RECOMMENDATION

Award a contract with Questcare Medical Services, PLLC, for the performance of medical direction services for the Denton Fire Department, in a three (3) year, with the option for two (2) additional one (1) year extensions, in the total five (5) year not-to-exceed amount of \$400,000.

PRINCIPAL PLACE OF BUSINESS

Questcare Medical Services, PLLC
Dallas, TX

ESTIMATED SCHEDULE OF PROJECT

This is an initial three (3) year contract with options to extend the contract for two (2) additional one (1) year periods, with all terms and conditions remaining the same.

FISCAL INFORMATION

These services will be funded from General Fund Fire Department operations account 320001.7890. Requisitions will be entered on an as-needed basis. The budgeted amount for this item is \$400,000. The City will only pay for services rendered and is not obligated to pay the full contract amount unless needed.

EXHIBITS

Exhibit 1: Agenda Information Sheet
Exhibit 2: Ordinance and Contract

Respectfully submitted:
Lori Hewell, 940-349-7100
Purchasing Manager

For information concerning this acquisition, contact: Lindsey Garrison, 940-349-8844.

Legal point of contact: Marcella Lunn at 940-349-8333.