

# **Update**

Pat Smith, CEO April 1, 2025

### **Our Identity**





### **Mission**

Partner with nonprofits and communities to help them better serve people in need.



### Vision

A network of centers across North Texas to help meet people's needs.



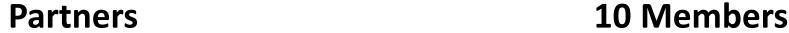
**Values** 

Collaboration
Accountability
Respect
Empathy
Service

## **Our Customers: 25 Nonprofits**



### 15 Partners



















































## Our 2024 Impact





29,922

Unique Individuals

47,828

**Client** Visits

3,356

Inter-Network Referrals



**30K** 



48K



3,400

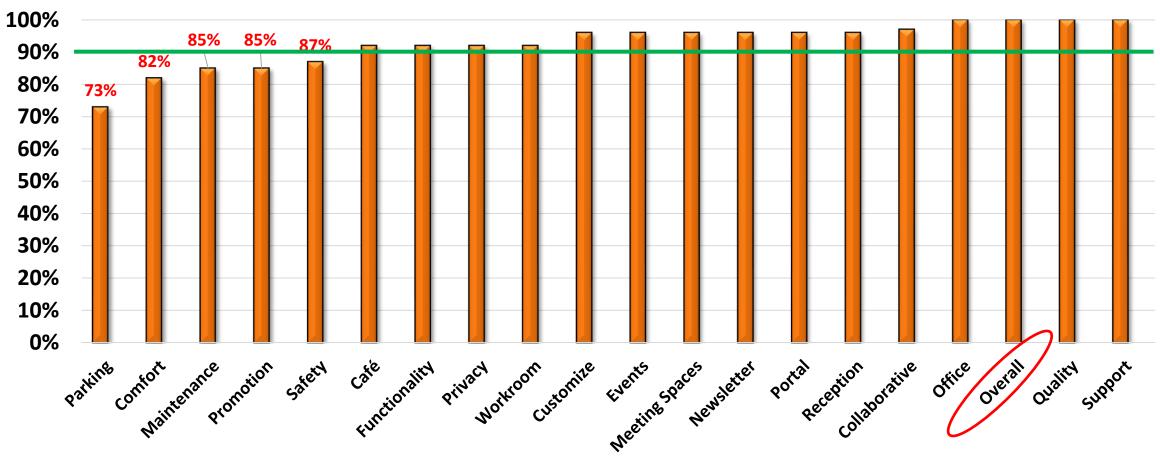
### **Our Customer Satisfaction**





5





CNM Prime certifies we use a valid methodology for collecting, analyzing and reporting program outcomes; making data-driven decisions; improving program performance; and engaging stakeholders in a meaningful way.

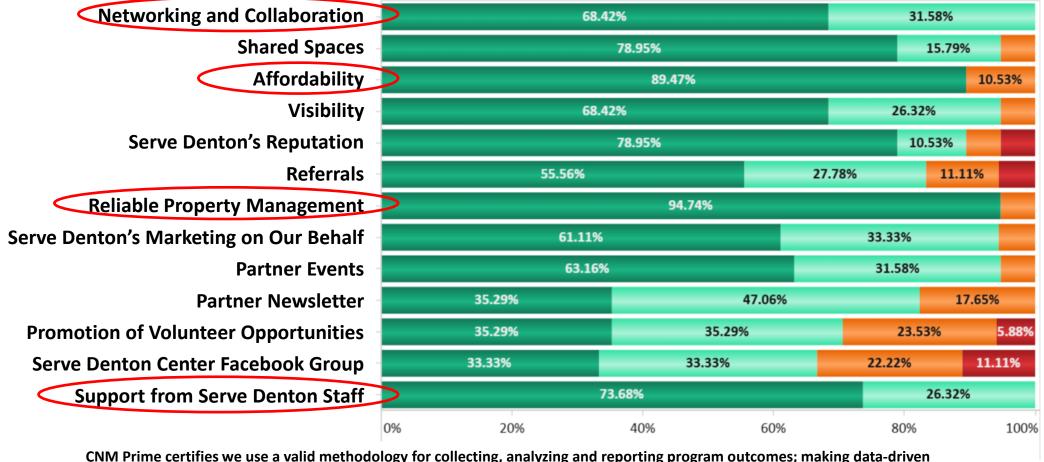
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### **What Our Customers Value**





#### **Extremely Important Moderately Important Slightly Important Not Important**

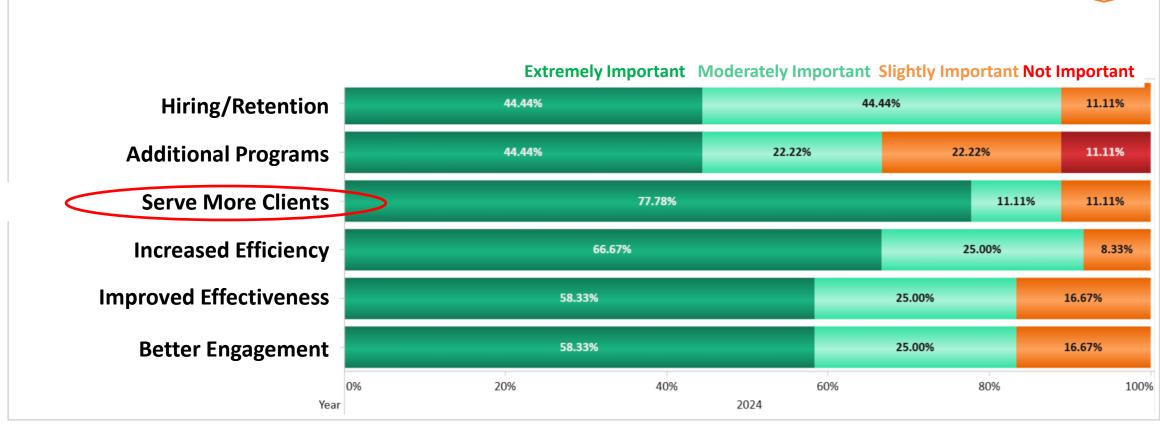


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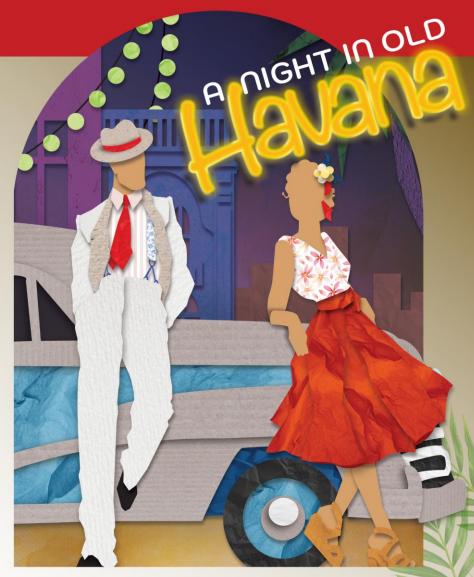
## **Impact on Our Customers**







## Benefiting Serve Denton and Serve Lewisville



Honorary Chairs Corey and Vanessa Van Trease



OLD Havana- \$25,000 (Reserved Huffines Subaru) 500 (Reserved H

TROPICANA- \$15,000

Sporsored

EL CUBANO- \$10,000

One

**Salsa - \$7,500** 

Needl

Mamba- \$5,000

Caribe- \$2,500



Saturday, April 12<sup>th</sup>
Circe R Ranch
6:30pm – 10:30pm

Individual Tickets \$150

> VIP Upgrade + \$125

Couples Package \$525 (save \$25)

### Van Trease VIP Tropicana Patio

- Dominoes
- Rum Tasting
- Cigar Rolling
- Cuban Quartet
- Firepits
- Private Bar

#### Attire:

- Latin Flare
- Fedoras
- Guayaberas
- Flowing Dresses
- Floral Hair Pieces

# **Operating with Excellence Seminar**

- Open to both nonprofits and businesses.
- **LEARN BY DOING--**Learn the principles of the Toyota Production System (TPS) through simulations and exercises.
  - \$300 for nonprofits
  - \$500 for businesses



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# **Developer Management Services**

- Sharing our model across North Texas.
  - Garland, Plano, and Bonham are under contract.
  - Contracts for Dallas County and Kaufman County are currently under development.
- Developing a rural community model with UNT.



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