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## Denco Area 9-1-1 District

1075 Princeton Street • Lewisville, Texas 75067  
Phone: 972-221-0911 • Fax 972-420-0709 • Denco911.gov

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TO: Denco Area 9-1-1 District Participating Municipal Jurisdictions  
FROM: Greg Ballentine, Executive Director  
DATE: June 1, 2026  
RE: Appointment to the Denco Area 9-1-1 District Board of Managers

On April 1, 2026, the Denco Area 9-1-1 District requested municipalities to nominate a representative to the district board of managers for the two-year term beginning October 1, 2026. Denco received the following nominations by the May 29, 2026 deadline:

<u>Nominee</u>	<u>City/Town Making Nomination</u>
Jim Carter	City of Highland Village City of Lewisville City of The Colony
Ann Martin	Town of Flower Mound

The Denco Area 9-1-1 District requests that each municipality vote for one of the candidates and advise the district of its selection by **5 p.m. on July 31, 2026**. No votes will be accepted after that time. If a nominating municipality does not formally vote, it's nomination will automatically count as a vote for its nominee. Please send a copy of the resolution recording council action. We have provided candidate resumes and a list of current Denco board members.

Please send a copy of your council's official action to the Denco Area 9-1-1 District, 1075 Princeton Street, Lewisville, TX 75067 or to Melinda Camp at [melinda.camp@denco911.gov](mailto:melinda.camp@denco911.gov). We will acknowledge receipt of all votes.

Thank you for your assistance in this matter.

**JIM CARTER**

204 Fresh Meadow Drive  
Trophy Club, TX 76262

(817) 239-7791  
[Email Jim Carter](#)

**EDUCATION**

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College Degree: University of Georgia, B.B.A. Finance  
Postgraduate: Georgia Tech, University of Tennessee, University of Michigan, Texas Women’s University, American Management Association

**PROFESSIONAL EXPERIENCE**

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Department Head, Finance General Motors Corporation  
Zone Vice-President Frito-Lay, Inc., International and Domestic Development  
President, C.E.O. Mercantile Corporation  
Responsible for 3 Banks, developed 2,000 prime commercial acres in Fort Worth adjacent to I-35W,  
Current: Principal James P. Carter & Associates – Consultant & Mediator  
To business and governmental entities  
Professional Licenses Texas Real Estate License, Certified Mediator

**PUBLIC SERVICE EXPERIENCE**

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Mayor Trophy Club, Texas – 14 year  
Municipal Court Judge Trophy Club, Texas – 12 years  
Emergency Manager Trophy Club, Texas – 14 years  
County Commissioner Denton County, Texas – 8 years  
Vice President Texas Association of Counties  
Former President Denton County Emergency Services District #1 15 years  
Fire and Emergency Medical over 65 square miles  
Serving 5 Argyle, Bartonville, Copper Canyon,  
Draper, and Northlake, Robson Ranch,  
Lantana Freshwater Supply Districts #6 and #7  
and unincorporated areas of Denton County  
Former Texas State Board Member- State Association Fire and Emergency Service Districts –  
Trains Emergency Services District Commissioners

Board Member Denco 911-  
Current

Emergency telecommunications system that assists its member jurisdictions in managing police, fire and medical emergency calls.

Mission Leader – Guatemala

Constructed purified water system in remote villages, shared the “Good News” of Jesus’s love.

Team Leader

Provide housing and food to victims of Hurricane Katrina.

Team Leader

Made several trips to Sabine Pass to aid victims of Hurricane Rita.

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### **COMMUNITY AND CHARITY SERVICES**

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Baylor Healthcare System

Trustee – 10 Years

University of North Texas

President’s Council

Texas Student Housing Corp

Chairman – 20 Years, providing Residential Scholarships at UNT, A&M, UT Austin

Boy Scouts of America

Longhorn Council, District Chairman

First Baptist Church, Trophy Club

Chairman, Stewardship Committee and Senior Bible Teacher

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### **US MILITARY**

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US Navy

11 years – active and reserve service

**Honors: Who’s Who in the South and Southwest, Who’s Who in U.S. Executives, Honorary Fire Chief Argyle Fire District**

# Ann G. Martin, ARM

Flower Mound TX · 972-977-2142 · [agraceffomartin@hotmail.com](mailto:agraceffomartin@hotmail.com)

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## Flower Mound Town Council *Mayor Pro-Tem, Place 5*

Flower Mound, TX Nov '20- May '26

Serving the Town of Flower Mound (approx. 81,000 residents) in a legislative capacity to help fulfill the Town's Mission, Vision and Goals

- Participated in Council Meetings, Work sessions, and Ad Hoc meetings with Developers, Business Owners and Staff
- Met with Constituents to hear concerns and promote collaborative solutions
- Attended Community meetings and events to promote town unity and goodwill
- Testified at House and Senate hearings in Austin TX during Legislative Sessions (2025)
- 2022 Graduate, *Leadership Flower Mound*, The Flower Mound Chamber of Commerce
- 2020 Graduate, *Citizens Academy*, The Office of the Town Secretary, The Town of Flower Mound

## Town of Flower Mound Boards and Commissions

- Tax Increment Reinvestment Zone #1, Chair Flower Mound, TX – July '24 to present
- Animal Service Board, Commissioner Flower Mound, TX May '21- Sept '25
- Tax Increment Reinvestment Zone #2, Board Member Flower Mound, TX Nov '20- May '26

## Town of Flower Mound Executive and Steering Committees

- 2023-24: Blue Ribbon Bond Committee, Vice Chair
- 2023-24 Charter Review Committee, Member
- 2023-24 Health Sciences Feasibility Committee, Member
- 2023-24 Community Activity Center Expansion, Executive Steering Committee Member

## *Sr. Service Director, Risk Control Services (Retired July 2021)* *Service Director I and II, Risk Control Services*

Plano, TX '12-'21  
Irving, TX '99-'12

Account Management, Acquisition, Retention: Designed, developed, and managed overall delivery of service to lower total cost of risk for premier customers in the National Market. Key Industries: Retail, Hospitality, Healthcare, Transportation, Manufacturing, Aviation, Business Services, Public Entities/Schools

- Account Team Member: strategic acquisition of new business and retention of premier accounts
- Collaborated closely with customers, brokers, and internal stakeholders to define and achieve success
- Created detailed Service Instructions to guide location level service delivery
- Monitored service quality to ensure the team met or exceeded expectations and drove results
- Utilized process, progress and outcome metrics to communicate results to Sr Mgmt. and C-Suite customer contacts
- Evaluated risk (account level) for Underwriting on new and renewal business
- Coached service team members toward continuous improvement

## Professional Development and Affinity Group Leadership

- Mentored entry level and aspiring Service Directors; Risk Control Department Lead: Plano Career Fairs
- Pilot Participant, inter-departmental mentors for military and families (*VALOR*)
- Leader for *WERC* (Women Employees in Risk Control) Team; NTX Region Employee Advisory Committee Member
- Regional New Underwriter Training: "Risk Control Services Engagement and Utilization"

## *Loss Prevention Consultant, Sr. Consultant* *Loss Prevention Representative, Sr. Loss Prevention Representative* *Service Supervisor, Sales Representative (licensed)*

Irving, TX '98-'99  
Albany, NY '91-'97  
Albany, NY '88-'91

## COMMUNITY

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The Flower Mound Arts League, *President '25 to present* Neighborhood HOA, *Architectural Comm., '15 to present*  
Friends of the FM Public Library, '06 and *President, '12 to present* Troop 451 BSA, *Comm. Member, Merit Badge Instructor, '07 to '12*  
NTX Wounded Warrior Golf, *Volunteer, '18 to '22* LISD, *Volunteer, Marcus Band Booster, '01-'06 and '10 to '12*

## EDUCATION

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**Southern Methodist University**  
*Candidate: Masters in Nonprofit Leadership (2025 to present)*

**The Institutes**  
*Associate in Risk Management (ARM)*

**Hamilton College, Clinton NY**  
*Bachelor of Arts, Sociology, Minor in Biology*  
*Study Abroad: "Sweden, Democracy in the Workplace"*

## **Denco Area 9-1-1 District Board of Managers FY2026**

### **Bill Lawrence, Chairman**

- Appointed by Denton County Commissioners Court
- Member since October 2006
- Term expires September 2027
- Former Mayor of Highland Village
- Businessman, Highland Village

### **Jim Carter, Secretary**

- Appointed by member cities in Denton County
- Member since October 2014
- Term expires September 2026
- Former President of Emergency Services District #1
- Former Mayor of Trophy Club and Denton County Commissioner

### **Jason Cole**

- Appointed by Denton County Commissioners Court
- Member since October 2020
- Term expires September 2026
- Businessman, Denton

### **Chief Eric Schlotter**

- Appointed by Denton County Fire Chiefs Association
- Member since November 2024
- Term expires September 2027
- Chief, Aubrey Fire Department

### **Steve Southwell**

- Appointed by member cities in Denton County
- Member since October 2025
- Term expires September 2027
- Businessman, Lewisville

All voting members serve two-year terms and are eligible for re-appointment.