

Agenda Information Sheet

DEPARTMENT: **Solid Waste & Recycling Department**

CM/ ACM: **Mario Canizares**

Date: **June 26, 2017**

SUBJECT

..Title

Receive a report, hold a discussion, and give staff direction regarding a review of the Solid Waste Department's landfill and collections operations by Blue Ridge Services, Inc.

..Body

BACKGROUND

Staff recently executed a professional services agreement with solid waste consulting firm Blue Ridge Services, Inc. to conduct an operational review and staffing assessment of the Solid Waste Department's landfill and collections operations. Blue Ridge Services is a recognized industry leader in training and safety education. The firm has over 50 years of experience in the industry and has provided consulting services to hundreds of landfills and associated solid waste operations.

As part of the engagement, Blue Ridge performed a thorough review of Solid Waste's operational data and examined the department's policies, standard operating procedures, and organizational structure. The firm recently spent several days onsite conducting interviews with Solid Waste staff, observing critical processes, and evaluating the effectiveness and efficiency of the department's operations.

The results of Blue Ridge's evaluation include recommendations to eliminate underperforming programs, increase efficiency in core operations, and reorganize the department's reporting structure. The purpose of this presentation is to brief the City Council on Blue Ridge's findings and recommendations.

STRATEGIC PLAN RELATIONSHIP

The City of Denton's Strategic Plan is an action-oriented road map that will help the City achieve its vision. The foundation for the plan is the five long-term Key Focus Areas (KFA): Organizational Excellence; Public Infrastructure; Economic Development; Safe, Livable, and Family-Friendly Community; and Sustainability and Environmental Stewardship. While individual items may support multiple KFAs, this specific City Council agenda item contributes most directly to the following KFA and goal:

Related Key Focus Area: **Public Infrastructure**

Related Goal: **2.3 Promote superior utility services and facilities**

EXHIBITS

1. Agenda Information Sheet
2. Blue Ridge Presentation
3. Staff Presentation

Respectfully submitted:
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Director of Solid Waste