

ORDINANCE NO. _____

CONSIDER ADOPTION OF AN ORDINANCE OF THE CITY OF DENTON AMENDING CHAPTER 26 OF THE CODE OF ORDINANCES TO UPDATE SECTION 26-23(4) AMENDING UTILITY BILLING ADJUSTMENT PERIOD PROVISIONS; AND PROVIDING A SEVERABILITY CLAUSE; PROVIDING A SAVINGS CLAUSE; PROVIDING FOR CODIFICATION; AND AN EFFECTIVE DATE.

WHEREAS, on December 11, 2018 by Ordinance No. 18-1520, the City Council of the City of Denton, Texas adopted policy for the adjustment of utility billings; and

WHEREAS, Chapter 26 of the Denton Code of Ordinances presently addresses the subject of utility bill adjustment of all City utility customers; this ordinance clearly provides amended and updated procedures for City utility customers that reflect changes in industry practice over time. This ordinance implements enhancements to adjustment period standards within Denton Municipal Utilities; and

WHEREAS the City Council now desires to amend the utility billing adjustment period to align with industry practice; NOW THEREFORE,

THE COUNCIL OF THE CITY OF DENTON HEREBY ORDAINS:

SECTION 1. The following sections of the City of Denton Code of Ordinances, Chapter 26, "Utilities" are hereby amended to read as follows:

Refer to Exhibit "A" incorporated herewith and attached hereto, which sets forth the provisions of Section 26-23(4) as said Section is now amended by this ordinance.

SECTION 2. This ordinance shall become effective immediately upon its passage and approval.

SECTION 3. Provisions of this ordinance shall be applied to accounts identified in a general service account audit from July 2025.

SECTION 4. To the extent not otherwise provided, this ordinance shall repeal every prior ordinance in conflict herewith, but only insofar as the portion of such ordinance shall be in conflict; and as to all other sections of the ordinance not in direct conflict herewith, this ordinance shall be and is hereby made cumulative except as to such prior ordinances or portions thereof as are expressly repealed hereby.

SECTION 5. If any provision of this ordinance or the application thereof to any person or circumstance is held invalid by any court, such invalidity shall not affect the validity of any other provisions or applications, and to this end the provisions of this ordinance are severable.

SECTION 6. The City Secretary is hereby directed to record and publish the above regulations in the City's Code of Ordinances.

The motion to approve this ordinance was made by _____ and seconded by _____. This Ordinance was passed and approved by the following vote [___ - ___]:

	Aye	Nay	Abstain	Absent
Mayor Gerard Hudspeth:	_____	_____	_____	_____
Vicki Byrd, District 1:	_____	_____	_____	_____
Brian Beck, District 2:	_____	_____	_____	_____
Suzi Rumohr, District 3:	_____	_____	_____	_____
Joe Holland, District 4:	_____	_____	_____	_____
Brandon Chase McGee, At Large Place 5:	_____	_____	_____	_____
Jill Jester, At Large Place 6:	_____	_____	_____	_____

PASSED AND APPROVED this the _____ day of _____, 2026.

GERARD HUDSPETH, MAYOR

ATTEST:
INGRID REX, CITY SECRETARY

BY: _____

APPROVED AS TO LEGAL FORM:
MACK REINWAND, CITY ATTORNEY

BY: Dewin Q. Alexander

Exhibit A

Sec. 26-23. Utility billing adjustments policy.

- (4) *Adjustment period.* The city shall also have the right to provide billing adjustments, consisting of overbilled or underbilled statement. These prior period billing adjustments must be based on actual meter readings, verifiable evidence, or proration based on actual readings. Correction of overbilled and underbilled accounts may consist of statement recreation or the addition of itemized charges to the current bill.
- (a) Correction of underbilled statements shall not exceed the 6 billing periods prior to the billing period when correction is made.
 - (b) Correction of overbilled statements shall be corrected for the entire period of the overbilling.