



Request For Proposal 8601 Credit Card Processing

Finance Department

RFP Information

- June 21, 2024, RFP Issued
- July 17, 2024, RFP Closed
- Six Proposals Received
- Incumbent Wells Fargo Merchant Services received the highest evaluation scores

Evaluation Criteria	Weighted Score
Project Schedule	5%
Specifications	25%
Price	45%
Probable Performance	25%
Total	100%

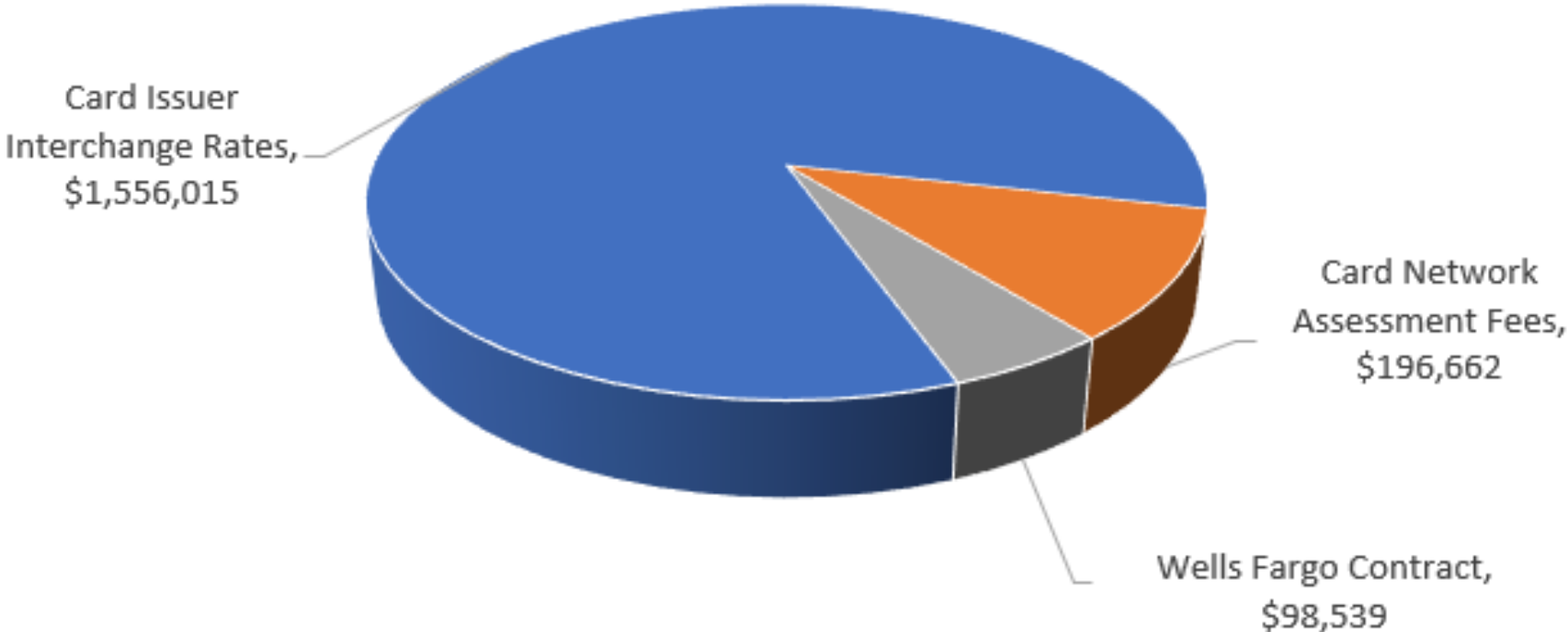
Card Transaction Details

- 39 Locations
- Point of sale, telephone and internet
- Annual Volumes, 2023 Actuals

Department	Volume	Transactions
Police	\$ 23,536	959
Libraries	77,834	3,011
Animal Services	183,914	961
Fire EMS	244,957	762
Beneficial Reuse	757,104	4,494
Municipal Court	2,976,552	17,054
Parks	4,076,801	74,528
Landfill with HCC	5,278,800	39,723
Building Safety	15,987,184	9,143
Customer Service	120,393,318	566,142
Total	\$ 150,000,000	716,777

Contract Cost Breakdown

2023 Total Contract Fees \$1,851,216



Proposed Contract Award

- Wells Fargo Merchant Services, LLC
- Not to exceed \$10 million over a 5-year term
- Shared budgeted expenditures

Fund	Estimated 5-Year Total
Customer Service	\$7,237,000
General Fund	\$2,300,000
Solid Waste	\$400,000
Wastewater (Beneficial Reuse)	\$63,000



Questions