



Animal Services Department Update

May 14, 2025

Staffing Update

Recent Placements

Mark Jackson-Administration Manager

- Former admin supervisor, City of Plano Fleet Dept.
- Several years of experience in municipal procurement process, working with vendors, managing contracts, managing and developing budgets, asset tracking and management, and capital improvement project management.

Jenny McGee-Volunteer Coordinator

- Over 20 years of management and program development experience
- Founding member of Love Pacs- Denton Chapter
- Marketing background

Morgan Stumbaugh-Shelter Manager

- Shelter Supervisor for City of Sherman since 2020
- Additional 10 years in animal welfare- ACO for Grayson County, Frisco, Plano
- Experience as vet technician
- BASIC ACO Certification

Active Recruitment

- Full Time In-House Veterinarian

Bond Project Update

- 9/23/24 received 100% schematic drawings
- 10/30/24 received initial cost estimate from CMAR team- \$9.5 million over budgeted \$15.8 (\$13.8 construction funds)
- 12/17/24 Council approved additional \$4.5 mill to project
- Revision of schematic drawings to fit new budget
- CMAR to provide OPC (Opinion of Probable Cost) in Q2
- Interiors proposal received 4/3/25
- Next Steps
 - Construction Drawings
 - Bid solicitation for construction
 - Council Approval of contracts (tentatively October 25)
 - Break ground (tentatively January 26)
 - 18 months of construction
 - Phased approach
 - Will require reduction in service levels which will be communicated to public



Animal Services Performance Scorecard

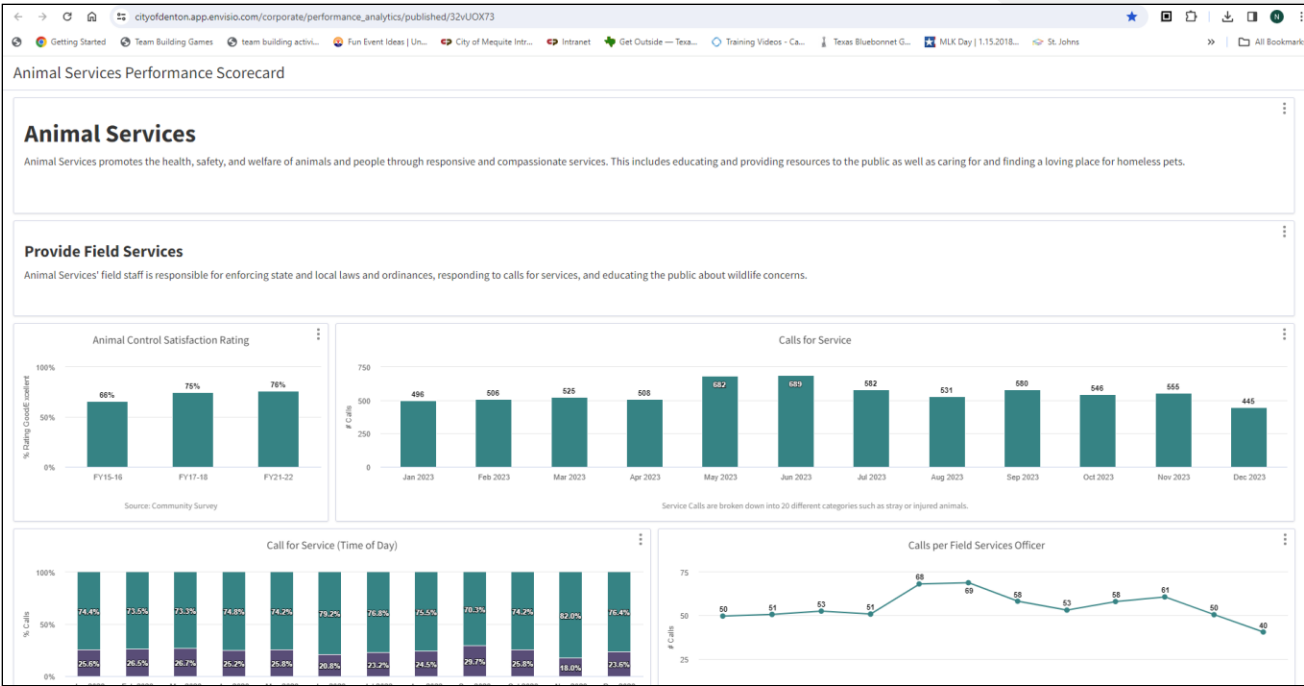
Live Release Rate

89.1%

Average Live Release Rate since Apr 2023 when new software was implemented.

**as of April 27, 2025*

- Data Review



Vet Clinic Spay/Neuter Stats

Species	FY '25	FY '24	FY '23	FY '22
Cat	706	1,505	1,069	1,055
Dog	355	1,179	865	1,183
Other	4	16	13	21
TOTAL	1,065 YTD	2,341	1,947	2,259



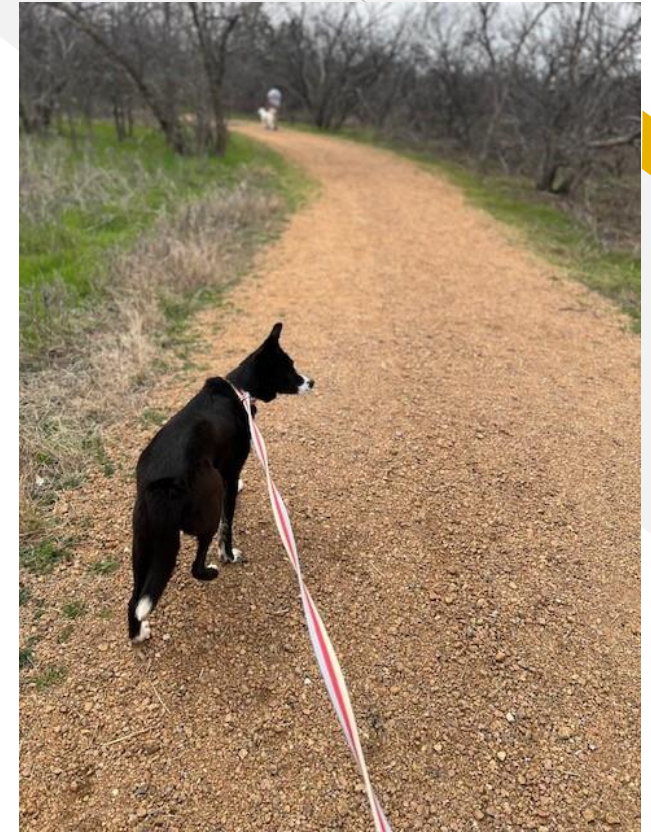
Foster Program Update

- Active recruitment of fosters underway
- Involving long time volunteers in recruitment
- Utilization of social media
- Resources for fosters complete – independent training successful so far
- Efficiency improved since routing through alternative communication pathways



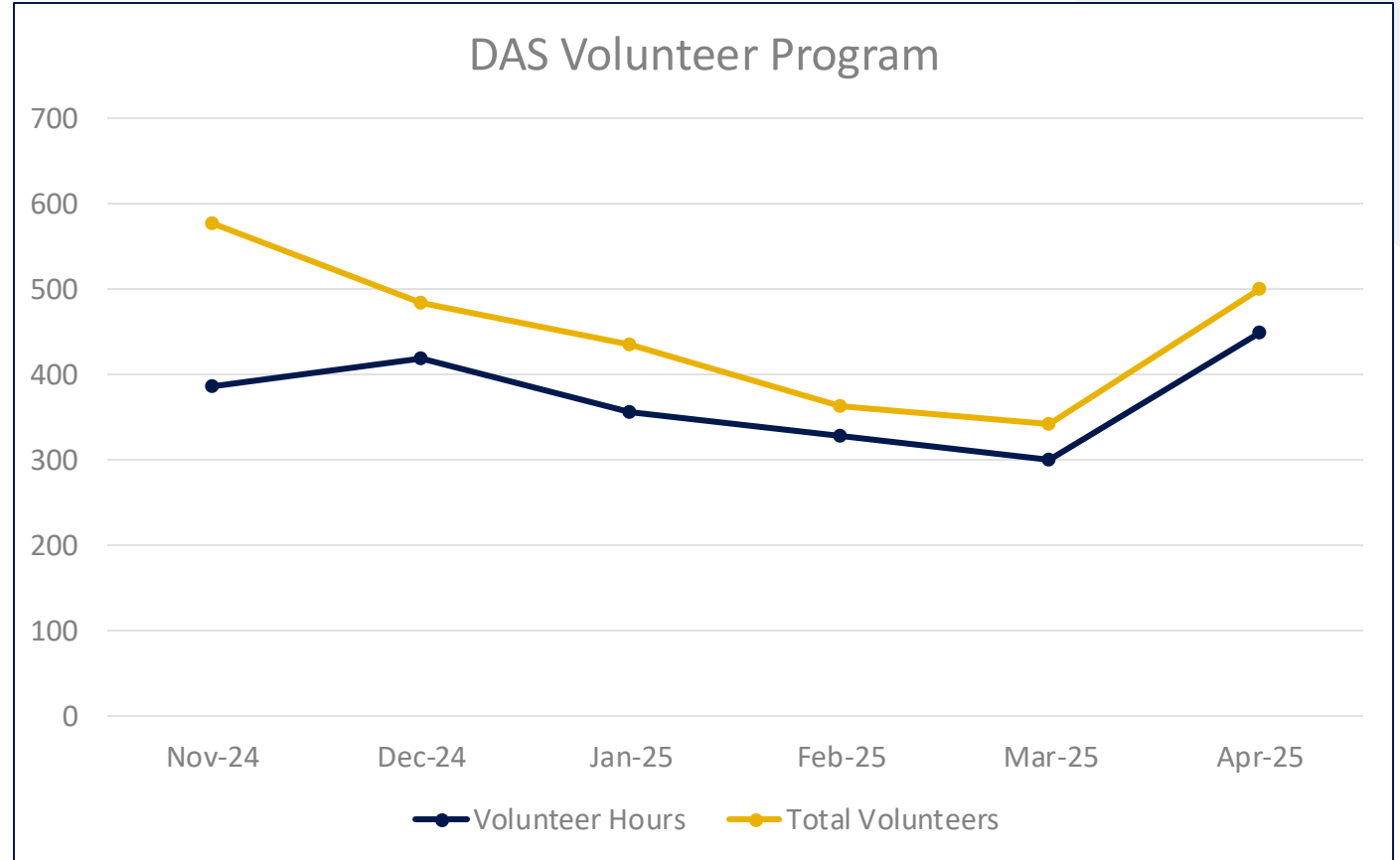
Behavior & Intervention Program

- Consultations with veterinary behaviorists
- Volunteer training to assist in enrichment and behavior modification
- Working towards getting puzzle feeders for every dog in the shelter
- Cat tents for every cat in the shelter to have a hiding place
- Working on the enrichment program schedule and utilizing budget friendly enrichment



Volunteer Program Update

- Streamlined and automated communication with potential volunteers, reducing barriers to participation.
- Implemented smaller group orientations, accelerating the processing and training of volunteers.
- Developing a new training program focused on safety and personalized, one-on-one instruction to enhance safety measures and minimize incidents.
- Expanded community outreach efforts, including upcoming events with the Girl Scouts and Anderson's Distillery.





Questions