

## MEETING AGENDA

Welcome
Jay Darsie, Advisory Board Chair

Approval of Meeting Minutes August 6, 2025

Updates from Staff
1. Sales & Services – Fallon Moody 2. Marketing – Emily Bain

**Visitors Center – Kaitlyn Stenzel** 











### JUDGES CHOICE: DENTON HALLOWEEN

Leisure tourism/marketing campaign >1 million

## SALES AND SERVICES

**Q3 GROUP BOOKINGS UPDATE** 

DEFINITE GROUPS BOOKED	JULY	AUGUST	SEPTEMBER
NUMBER OF GROUPS	7	3	4
NUMBER OF ROOM NIGHTS	2,806	1,116	1,956
ESTIMATED ECONOMIC IMPACT	\$2,186,168.84	\$1,116,620.55	\$2,287,598.67

Q3 TOTAL
14
5,878
\$5,590,388.06

DEFINITE GROUPS BOOKED	Q3 2025	Q3 2024	VARIANCE
TOTAL DEFINITE	14	5	+9
TOTAL ROOM NIGHTS	5,878	2,408	+3,470
TOTAL EEI*	\$5,590,388.06	\$1,411,124.01	+\$4,179,264.05

FY 25 YTD	
32	
16,418	
18,247,174.47	

FY 24 YTD
59
24,612
6,901,552.66

### Q3 GROUP BOOKINGS AND LEADS UPDATE

### **Highlights**

- Denton is a competing with San Antonio and San Marcos on hosting a city-wide event in 2029, Combat Veterans Motorcycle Association's Conference. Approximately 6,000 attendees working with all hotels, total use of convention center, and the Coliseum at UNT. EEI is approximately \$5.1 million. Partnership with American Eagle Harley in Corinth and Gainesville Chamber for Ride Up to the Medal of Honor Museum.
- Denton is working with Ladies in Leather for September of 2026 for their annual parade event. Approximately 300 attendees over 3 days, partnering with American Eagle Harley, citywide parade for charity up to 6-mile ride. Competing with Wichita Falls. EEI is approximately \$1 million or more with parade attendees push for overnight stays.
- Denton will host Texas Chapter of American Public Works Association in 2027 and 2031 with a combined EEI of \$600k
- Denton will host the Texas Public Safety Conference in 2026 and 2027 with a combined EEI of nearly \$2million
- Denton will host the Guitar Foundation's International Competition in 2027 with UNT with an EEI of nearly \$1million

#### **FUTURE PACE**

• **36** definite groups on the books through June 2031
These group bookings have an estimated economic impact (EEI) of \$11,305,700.44.

### **SALES AND SERVICES – SERVICE TEAM UPDATES**

- Hosted Hospitality Roundup: hosted at Steve's Wine bar, brought together hotel partners, community stakeholders, and new members of Discover Denton's Team. Partnered with a new vendor, "Cheese Amour" for beautiful charcuterie board setup.
- Serviced more than 75% of Conference Center groups: provided onsite booth with Discover Denton literature.
- Hosted our first Dine Around Food Tour with Contemporary Ceramics Studio
  Association's (CCSA): 50+ attendees, utilized Downtown Ambassadors, included
  transportation from Roadrunner Charters, partnered with Graffiti Pasta, LSA, El Taco
  H, and Beth Marie's.
- Partnered with the City MarComm Team on Halloween Initiatives: Boo! Boards for participating hotels, Uber-credit envelopes for overnight guests during Halloween, activated DentonHalloween.com booking initiatives



### **SALES AND SERVICES – SALES TEAM UPDATES**

- Sales and Marketing attended Connect Marketplace in Miami: Kristi, Dustin, and Emily manned the Discover Denton Booth inside the Team Texas Booth; Fallon and Dustin attended approximately 40 one on one appointments with planners.
- Entire Discover Denton Team attended the formerly known as TACVB Conference in Fort Worth: rebranded name is now Destinations Texas; networked with colleagues, learned about the Texas Events Foundation and CO-Op.
- Fallon represented the entire Discover Denton Team at the Texas Travel Alliance Summit in San Antonio: sparked new strategic initiative of making our city and events more accessible, looking into getting certified with the Sunflower Initiative and Wheel of the World- Loredo and Corpus Christi are the only two cities in the state of Texas who have gotten certified; had dinner with Madden to strengthen relationship; met an industry colleague to discuss KeyData platform.
- Discover Denton has been meeting with various sports organizations, partnering with UNT athletics' department, and working on a plan towards a Sports Commission for the City of Denton. Dustin has been helpful with this initiative after experiencing the demand for it in our appointments in Miami; he has also been supporting the growing partnership with UNT and Discover Denton.
- Discover Denton has been working closely with the Denton Black Film Festival as part of the initiative for a Film Commission in the City of Denton, trending before our peers on the "Set Jetting" campaign. DBFF brought together all the community assets for the Quaker Town Expo and permanent city tour idea.

**UPCOMING INDUSTRY CONFERENCES AND NETWORKING EVENTS** 

Because of TPID Support, Denton's Next Industry Events Shine Brighter!

**Destination Southwest in College Station:** Discover Denton will be the **closing lunch sponsor** for 110 planner attendees

**RCMA Emerge in Lexington, Kentucky:** Discover Denton will have **twelve 3'x3' sticker signs** on the floor leading from all entry points to our expo booth

Q3 ADVISORY BOARD MEETING 11 (S)

### SALES AND SERVICES - PARTNERSHIP SUCCESS



The promotion of 31 Days of Halloween includes tourism! We offered hotels the opportunity to promote a special rate for the month of October to encourage visitors to come stay, work, and play in Denton!

Individual hotel pick-up from participating hotels:

Best Western Premier: 44

Hilton Garden Inn: 14

Holiday Inn South: 15

Holiday Inn North: 0

**Embassy Suites: 1** 

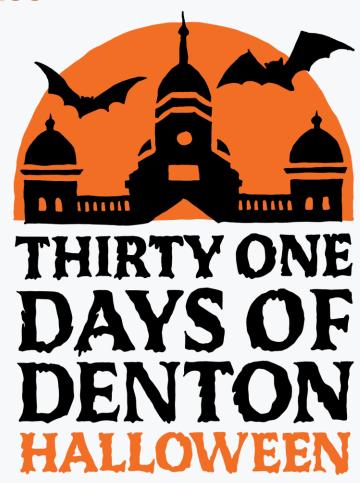
Home 2 Suites: 0

Homewood Suites: 6

Springhill Suites: 0

Total nights booked: 80 Room Nights

\*data as of 10/21/2025



### **UPCOMING INDUSTRY CONFERENCES AND NETWORKING EVENTS**

**W** UNT vs Navy Game Day, November 1, 2025

### **Partner Appreciation Event Celebrating the Team Behind the Scenes**

Discover Denton invites our valued hospitality and community partners to join us for a spirited **Game Day Partner Appreciation Event** as we cheer on the UNT Mean Green vs Navy Midshipmen!

This event kicks off our **Month of Gratitude** — a celebration of the people and partners who make Denton shine. Together, we'll honor their dedication to growing our destination, serving our visitors, and creating memorable experiences that keep Denton's hospitality spirit alive.

### **Event Highlights:**

- Game day festivities and tailgate bites
- •Networking with fellow partners and the Discover Denton team
- •A toast to teamwork, community, and gratitude



### **UPCOMING INDUSTRY CONFERENCES AND NETWORKING EVENTS**

Join Us for Our First Quarterly Business Review

November 13 | 11:30 AM – 1:30 PM | Greenhouse Restaurant

Discover Denton invites all hotel and partner sales teams to our **first Quarterly Business Review** — a new opportunity to connect, collaborate, and celebrate our collective success. Together, we'll review recent wins, upcoming opportunities, and key initiatives shaping Denton's meetings and events landscape. This will also be a great time to share insights, strengthen partnerships, and align our goals as we head into 2026.

Let's grow together — one quarter at a time.



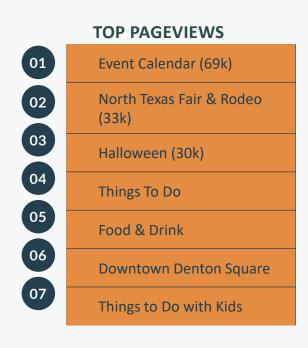
### Q3 2025 DENTON HOTEL PERFORMANCE REPORT

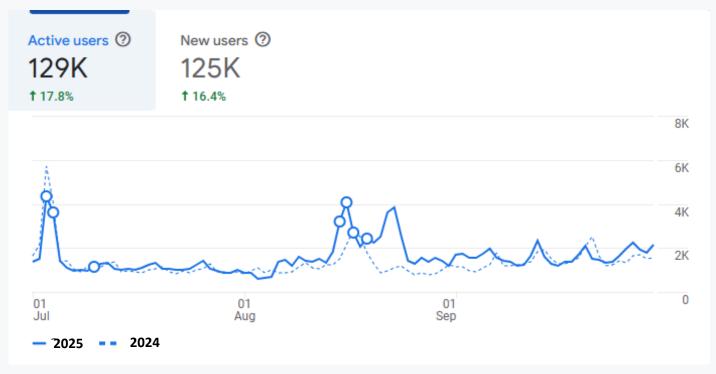
OCCUPANCY %	JULY	AUGUST	SEPTEMBER	Q3 SUMMARY
2025	73.9%	77.0%	72.7%	74.53%
2024	71.1%	72.7%	66.5%	70.1%
% CHANGE	3.9%	5.9%	9.3%	6.37%
ADR	JULY	AUGUST	SEPTEMBER	Q3 SUMMARY
2025	\$103.22	\$106.29	\$109.90	\$106.47
2024	\$102.54	\$102.18	\$104.2	\$102.97
% CHANGE	0.7%	4.0%	4.9%	3.2%
REVENUE	JULY	AUGUST	SEPTEMBER	Q3 SUMMARY
2025	\$5,826,539	\$6,253,754	\$6,194,303	\$18,274,596
2024	\$5,575,606	\$5,679,969	\$5,156,170	\$16,411,745
% CHANGE	4.5%	10.1%	20.1%	11.57%

## MARKETING

### **Q3 WEBSITE TRAFFIC**

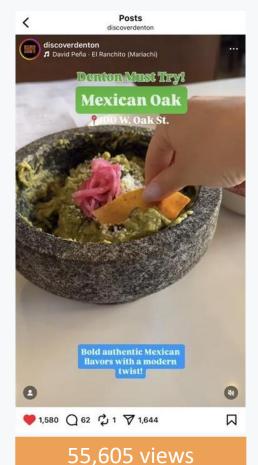
- In Q3, our Website had over 129,000 visitors, which is up 17.8% YoY
- Event Calendar and North Texas Fair & Rodeo were our top two pages for Q3





### **SOCIAL MEDIA**

### We've had over 776k impressions and a follower net growth of 3k in Q3





Discover Denton's post

It's beginning to look a lot like... HALLOWEEN! @ 6

As we count down to Oct. 1st, decor and installations are

Discover Denton - with cityofdenton in Denton.

Sep 24 · ₹ Ethan Schreiber · Spooky Season (Reels ... · 😚

Performance Summary
View your key profile performance metrics accrued during the selected time period.

Impressions
Engagements
18,567

Audience Metrics	Totals	
Audience	53,822	_
Net Audience Growth	3,026	_
Facebook Net Follower Growth	262	_
Instagram Net Follower Growth	2,764	_

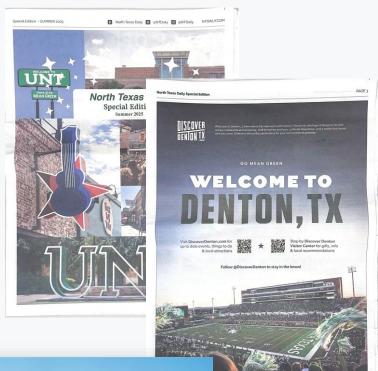
\*Sprout Social

### **MARKETING AROUND TEXAS**

- Placed an ad with NT
   Daily in the New Student
   Guide. This newspaper is handed out to over
   10,000 students and their families during freshman orientation at UNT
- Ad placement with UNT
   & TWU in their Fan
   Guides
- Texas Meetings + Events
   CVB + DMO Showcase
   Ad and Advertorial
   mailed to more than
   10,000 T









DAVE CAMPBELL'S ADS

Social media impressions: 46,218

• Website impressions: 272,671



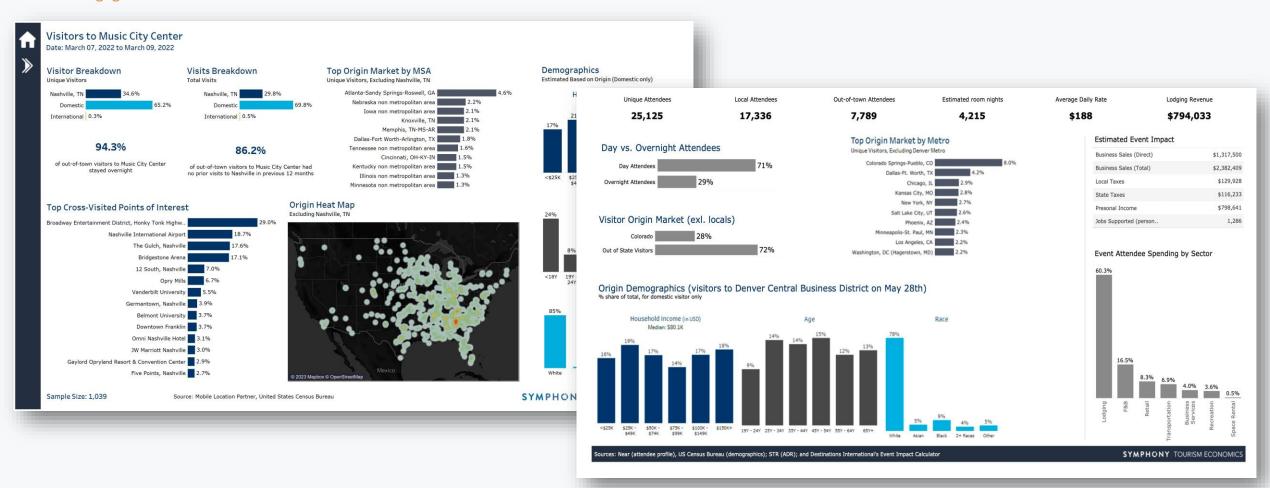






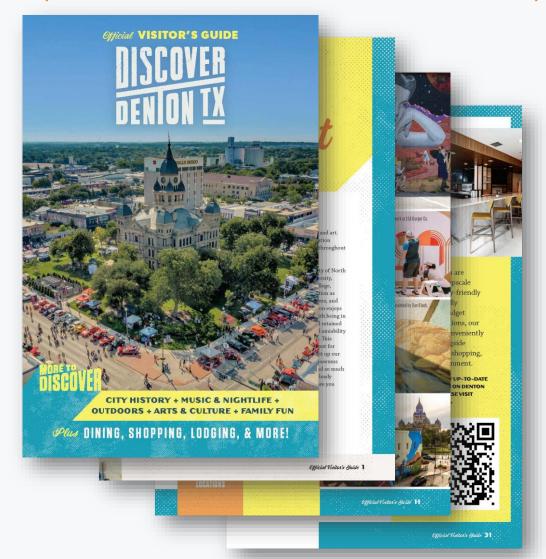
### **SYMPHONY - TOURISM ECONOMICS**

Symphony is an advanced intelligence platform designed for Destination Marketing Organizations to unify tourism data into one comprehensive system. It provides real-time insights on hotel performance, visitor spending, travel trends, and overall economic impact. Symphony enables Discover Denton to analyze visitor origins, length of stay, and the tourism industry's contribution to our local economy—helping us make data-driven decisions, demonstrate ROI, and strengthen stakeholder engagement.



### **HOUSEKEEPING ITEMS**

If you would like to receive our Local's Guides or if you need more Visitor Guides, let us know





## **VISITOR CENTER**

## **Q3 RESULTS VISITOR VOLUME AND NET SALES**

VISITOR VOLUME	JUL	AUG	SEP	Q3 SUMMARY
2025	2,983	2,423	5,116	10,522
2024	3,402	3,007	3,282	9,691
% CHANGE	-12%	-19.42	+56%	+8.5%
NET SALES	JULY	AUG	SEP	Q2 SUMMARY
NET SALES 2025	JULY \$4,882	AUG \$3,729	\$29,069	Q2 SUMMARY \$37,680

### **VISITOR CENTER Q3 RECAP**

#### **SEPTEMBER**

- ✓ Sales for 2025 31 Days of Denton Halloween Merchandise began with Employee shirt pre-sale on September 18, 2025.
- ✓ Official 2025 31 Days of Denton Halloween Merchandise sale to the public began September 19, 2025 at the Discover Denton Visitors Center.
- ✓ Kaitlyn Stenzel became Acting Director of the Visitor Center and Retail Operations.

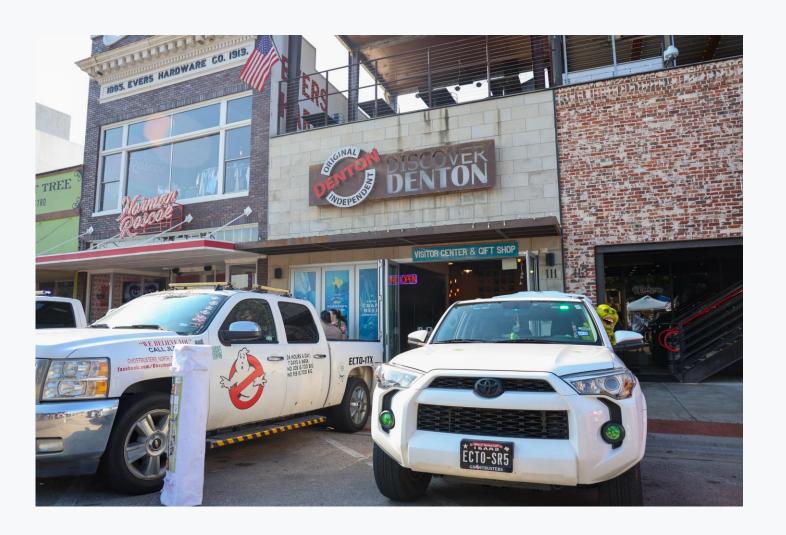


Q3 ADVISORY BOARD MEETING 25 🔇 🕥

# VISITOR CENTER LOOKING AHEAD

#### 31 DAYS OF HALLOWEEN

- ✓ North Texas Ghostbusters HQ
  - Covered part of the sign with NTX GB logo
  - · Conference room will house memorabilia and gear
  - Visitors can view from sidewalk or interior of store
  - Flyer/poster
- ✓ Official City of Denton merchandise
  - T-shirts
  - Sweatshirts
  - Tote bags
  - Stickers
  - Koozies
  - Candles
  - Enamel pins
  - Postcards
  - Puzzles
- ✓ Official Information Center
- ✓ Start of the Skelly Hunt
- ✓ Start of the Halloween, Texas Spooky Trail



DISCOVER DENTON Q3 ADVISORY BOARD MEETING 26 🔇 (









