

AGENDA INFORMATION SHEET

AGENDA DATE: March 11, 2021

DEPARTMENT: Library

ACM: Sarah Kuechler

SUBJECT:

Receive a report and hold a discussion regarding:

- 2021 Winter Storm
- RFID Technology Upgrade

BACKGROUND:

The 2021 Winter Storm affected library services February 15-19. Library facilities were closed for service along with other City facilities. Library staff worked from home as they were able to between power and Internet outages. Prior to the closure, the library's outgoing phone message and library website were updated to let the public know about the closure. Library social media channels were updated to notify library patrons about closures as they were announced. The library website closure information was a large bulletin highlighted in red on the front page of library.cityofdenton.com and linked to the City of Denton website that listed the following information about library services:

- Available holds will remain available once the library reopens for curbside hold pickup.
- Computer and Internet appointments are cancelled.
- Denton Public Library does not charge overdue fees, and we urge patrons to hold onto materials due during the inclement weather closure and return them once weather conditions are no longer hazardous and the library reinstates services.
- All online resources and downloadable materials continue to be available 24/7 at library.cityofdenton.com

The library resumed operations on Saturday, February 20.

During the storm, a sprinkler pipe burst near the entryway of South Branch. Water spread into the book drop room and onto the carpet around the circulation desk. Facilities found the leak quickly and remediation was set up to affected areas. Only three books were damaged. No technology equipment or furniture was damaged. Sprinkler pipe repair has already occurred. Some drywall repair in the book drop room may be needed and new ceiling tiles will replace water damaged ones. The power supply to a scanner in Special Collections has stopped working, possibly due to the repeated power outages. A replacement power supply is being sought.

The Library's Radio Frequency Identification (RFID) Technology Upgrade purchasing item is currently scheduled to go to City Council for approval on March 16, 2021. The RFID equipment includes replacement self-check machines (2 per branch), smart chute automated returns (2 per branch), security gates, one (1) additional RFID reader pad for circulation, and associated software and maintenance.

EXHIBITS:

Exhibit 1–Agenda Information Sheet

Respectfully submitted:

Jennifer Bekker

Director of Libraries

jennifer.bekker@cityofdenton.com

(940) 349-8753