



City of Denton

City Hall
215 E. McKinney Street
Denton, Texas
www.cityofdenton.com

AGENDA INFORMATION SHEET

DEPARTMENT: Procurement
ACM: Christine Taylor
DATE: July 22, 2025

SUBJECT

Consider adoption of an ordinance of the City of Denton, a Texas home-rule municipal corporation, rejecting any and all competitive proposals under RFP 8758 Mental Health and Wellbeing Program for the Human Resources Department; and providing an effective date (RFP 8758).

INFORMATION/BACKGROUND

The Purchasing Department, with the assistance of the Human Resources Department, solicited proposals for a Mental Health and Wellbeing Program. As part of the City of Denton's efforts to Build a Competitive Total Rewards strategy, staff aimed to explore enhanced behavioral health resources, including specialized services tailored for First Responders. The current contract with Responder Health, behavioral health services for first responders, expired in 2024. The City also currently offers a general Employee Assistance Program (EAP) through Optum. The solicitation included continuation of a standard EAP in addition to wellbeing coaching, critical incident support, and related training. The current provider, Optum, offers EAP services only and is in the final renewal term through December 31, 2026.

Due to budget constraints, the Fiscal Year 2025-26 Budget will not include expanded program services and will be re-evaluated as part of the budget process moving forward.

In accordance with the Local Government Code 252.043, the City Council may reject any and all bids.

RECOMMENDATION

Staff recommends rejection of all proposals for Mental Health and Wellbeing Program for the Human Resources Department.

EXHIBITS

Exhibit 1: Agenda Information Sheet
Exhibit 2: Ordinance

Respectfully submitted:
Lori Hewell, 940-349-7100
Purchasing Manager

For information concerning this acquisition, contact: Misty Hambright, 940-349-8573.

Legal point of contact: Marcella Lunn at 940-349-8333.