



# City of Denton

City Hall  
215 E. McKinney Street  
Denton, Texas  
[www.cityofdenton.com](http://www.cityofdenton.com)

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## AGENDA INFORMATION SHEET

**DEPARTMENT:** Police / Public Safety Communications

**CM/ DCM/ ACM:** Cassey Ogden, Interim City Manager

**DATE:** July 14, 2026

### **SUBJECT**

Consider approval of a resolution of the City Council of the City of Denton for the appointment of one member to the Board of Managers of the Denco Area 9-1-1 District for a two-year term beginning on October 1, 2026, and ending on September 30, 2028; and providing an effective date.

### **BACKGROUND**

The Denco Area 9-1-1 District was created in 1987 and is governed by a board of managers appointed by the County, participating cities, and the Denton County Fire Chiefs' Association. Each year, the term of one of the two members appointed by participating municipalities expires. Board members serve in two-year staggered terms and are eligible for reappointment. This year, the term of Jim Carter expires on September 30, 2026. Mr. Carter is seeking reelection.

Nearly all of our training for new dispatchers is provided by Denco at no cost to our agency. They provide supplies for public education events. Denco pays for our Emergency Medical Dispatch (EMD) software program, manual EMD card sets, and the QA program for medical calls. They have also built an annex in Lewisville next to their main office, which is available for our use if needed during an evacuation. They have installed the 911 system, given access that allows for CAD workstations at the annex and about 4 years ago installed a full Motorola radio system allowing us to perform all tasks related to our job from this alternate site. About 3 years ago, we worked from this center for over a week when new windows were being installed in dispatch and line personnel never knew we were not in our center, as we had full functionality at Denco.

On June 1, 2026, the city received notice (Exhibit 1) from Denco requesting that the city vote for one of the nominees on the slate of nominees and advise them of its selection, if any, prior to July 31, 2026. The nominees are Jim Carter and Ann Martin. The resumes of the nominees are included in Exhibit 1. The nominee with the most votes will be the municipalities' representative to the District's Board of Managers for the two-year term beginning October 1, 2026.

### **OPTIONS**

Candidate Jim Carter, nominated by Highland Village, Lewisville, and The Colony

Candidate Ann Martin, nominated by the City of Flower Mound

**RECOMMENDATION**

Staff recommends appointment of Jim Carter.

**EXHIBITS**

- Exhibit 1 – Agenda Information Sheet
- Exhibit 2 – Voting Packet
- Exhibit 3 – Letter to Denco Municipalities
- Exhibit 4 – Resolution
- Exhibit 5 – Presentation

Respectfully submitted:  
Suzanne Kaletta  
Assistant Director, Police Services

Prepared by:  
Suzanne Kaletta  
Assistant Director, Police Services