ORDINANCE NO.

AN ORDINANCE OF THE CITY OF DENTON, A TEXAS HOME-RULE MUNICIPAL CORPORATION, AUTHORIZING THE APPROVAL OF A FIRST AMENDMENT TO A CONTRACT BETWEEN THE CITY OF DENTON AND INVOICE CLOUD, INC., AMENDING THE CONTRACT APPROVED BY CITY COUNCIL ON SEPTEMBER 28, 2021, IN THE NOT-TO-EXCEED AMOUNT OF \$1,500,000.00; SAID FIRST AMENDMENT TO PROVIDE ADDITIONAL FUNDING FOR CHARGES THROUGH THE CONTRACT TERM FOR ONLINE BILLING PORTAL AND PAYMENT SERVICES FOR THE CUSTOMER SERVICE DEPARTMENT; PROVIDING FOR THE EXPENDITURE OF FUNDS THEREFOR; AND PROVIDING AN EFFECTIVE DATE (RFP 7697 – PROVIDING FOR AN ADDITIONAL FIRST AMENDMENT EXPENDITURE AMOUNT NOT-TO-EXCEED \$375,000.00, WITH THE TOTAL CONTRACT AMOUNT NOT-TO-EXCEED \$1,875,000.00).

WHEREAS, on September 28, 2021, City Council awarded a contract to Invoice Cloud, Inc. in the amount of \$1,500,000.00, for integrated online payment solutions for the Customer Service Department; and

WHEREAS, this procurement was undertaken as part of the City's governmental function; and

WHEREAS, the additional fees under the proposed First Amendment are fair and reasonable and are consistent with, and not higher than, the recommended practices and fees applicable to the Provider's profession, and such fees do not exceed the maximum provided by law; NOW, THEREFORE,

THE COUNCIL OF THE CITY OF DENTON HEREBY ORDAINS:

<u>SECTION 1</u>. The First Amendment, increasing the amount of the contract between the City and Invoice Cloud, Inc., which is on file in the office of the Purchasing Agent, in the amount of Three Hundred Seventy-Five Thousand and 0/100 (\$375,000.00) Dollars, is hereby approved, and the expenditure of funds therefor is hereby authorized in accordance with said amendment which shall be effective upon the execution of the amendment attached hereto. The total contract amount increases to \$1,875,000.00.

<u>SECTION 2</u>. This ordinance shall become effective immediately upon its passage and approval.

The motion to approve this ordinance was made by ______ and seconded by ______. This ordinance was passed and approved by the following vote [______]:

| | Aye | Nay | Abstain | Absent |
|--|-----|-----|---------|--------|
| | | | | |
| Mayor Gerard Hudspeth: | | | | |
| Vicki Byrd, District 1: | | | | |
| Brian Beck, District 2: | | | | |
| Paul Meltzer, District 3: | | | | |
| Joe Holland, District 4: | | | | |
| Brandon Chase McGee, At Large Place 5: | | | | |
| Jill Jester, At Large Place 6: | | | | |
| | | | | |

PASSED AND APPROVED this the _____ day of _____, 2024.

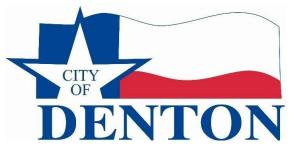
GERARD HUDSPETH, MAYOR

ATTEST: LAUREN THODEN, CITY SECRETARY

BY: _____

APPROVED AS TO LEGAL FORM: MACK REINWAND, CITY ATTORNEY

Marcella Lunn BY: _____



Docusign City Council Transmittal Coversheet

| RFP | 7697 |
|--------------------------|--|
| File Name | Integrated Utility Payment Solutions - amendment |
| Purchasing Contact | Christina Dormady |
| City Council Target Date | |
| Piggy Back Option | Not Applicable |
| Contract Expiration | |
| Ordinance | |

THE STATE OF TEXAS

COUNTY OF DENTON

FIRST AMENDMENT TO CONTRACT BY AND BETWEEN THE CITY OF DENTON, TEXAS AND INVOICE CLOUD INC.

§ § §

THIS FIRST AMENDMENT TO CONTRACT 7697 (this "Amendment") by and between the City of Denton, Texas ("City") and INVOICE CLOUD INC. ("Contractor") to that certain contract executed on September 28, 2021, in the original not-to-exceed amount of \$1,500,000 (the "Agreement"); for services related to the **integrated utility payment solutions**.

WHEREAS, the City deems it necessary to further expand the services provided by Contractor to the City pursuant to the terms of the Agreement, and to provide an additional not-to-exceed amount \$375,000 with this First Amendment for an aggregate not-to-exceed amount of \$1,875,000; and

WHEREAS, this amendment incorporates any previously executed documents between the parties including but not limited to pricing adjustments.

WHEREAS, the City deems it necessary to further expand the goods/services provided by Contractor to the City; and

WHEREAS, the original not-to-exceed amount may not be increased by more than 25.0% as provided in Texas Local Government Code Sec. 252.048; and

NOW THEREFORE, the City and Contractor (hereafter collectively referred to as the "Parties"), in consideration of their mutual promises and covenants, as well as for other good and valuable considerations, do hereby AGREE to the following First Amendment, which amends the following terms and conditions of the said Agreement, to wit:

1. Section 1 of Exhibit A to the Agreement ("Total Contract Amount") is hereby DELETED in its entirety and REPLACED with the following provision:

"1. Total Contract Amount

The contract total for services shall not exceed \$1,875,000. City of Denton will provide notice once eighty-percent (80%) of the contract not-to-exceed amount has been encumbered. Pricing shall be per Exhibit F attached."

The Parties hereto agree, that except as specifically provided for by this Amendment, that all of the terms, covenants, conditions, agreements, rights, responsibilities, and obligations of the Parties, set forth in the Agreement remain in full force and effect.

IN WITNESS WHEREOF, the City and the Contractor, have each executed this Amendment, by and through their respective duly authorized representatives and officers on this date______.

"CONTRACTOR" Invoice Cloud Inc. By: <u>Reem W. ORien</u>

AUTHORIZED SIGNATURE, TITLE

"CITY" CITY OF DENTON, TEXAS A Texas Municipal Corporation

By: _____

APPROVED AS TO LEGAL FORM: MACK REINWAND, CITY ATTORNEY

DocuSigned by:

4070831B4AA438...

ATTEST: LAUREN THODEN, CITY SECRETARY

By: _____

THIS AGREEMENT HAS BEEN BOTH REVIEWED AND APPROVED as to financial and operational obligations and business terms.

| —signed by: William 1 Shepherd | William J Shepherd |
|------------------------------------|--------------------|
| William J Shepherd 5781@D7AFURE | PRINTED NAME |

Executive Manager Business Services

TITLE

Denton Municipal Electric

DEPARTMENT

DocuSign

Certificate Of Completion

Envelope Id: 488751A0681949BDAAA35187C3DA2A87 Status: Sent Subject: Please DocuSign: City Council Contract 7697 Integrated Utility Payment Solutions - amendment Source Envelope: Document Pages: 3 Signatures: 2 Envelope Or

Certificate Pages: 6 Initials: 1 AutoNav: Enabled Envelopeld Stamping: Enabled Time Zone: (UTC-06:00) Central Time (US & Canada)

Record Tracking

Status: Original 10/29/2024 2:20:26 PM

Signer Events

Christina Dormady christina.dormady@cityofdenton.com Buyer City of Denton Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign

Lori Hewell lori.hewell@cityofdenton.com

Purchasing Manager

City of Denton Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure: Not Offered via DocuSign

Marcella Lunn marcella.lunn@citvofdenton.com

Senior Deputy City Attorney

City of Denton

Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure: Not Offered via DocuSign

William J Shepherd

william.shepherd@cityofdenton.com

Executive Manager Business Services

Security Level: Email, Account Authentication (None)

Electronic Record and Signature Disclosure: Accepted: 10/30/2024 1:00:35 PM ID: 4528db69-f41a-4eaa-a9b8-305852739871 Holder: Christina Dormady christina.dormady@cityofdenton.com

Signature Completed

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Signature Adoption: Pre-selected Style Using IP Address: 198.49.140.10

— DocuSigned by: Marcella Lunn — 4B070831B4AA438...

Signature Adoption: Pre-selected Style Using IP Address: 198.49.140.10

Envelope Originator: Christina Dormady 901B Texas Street Denton, TX 76209 christina.dormady@cityofdenton.com IP Address: 198.49.140.104

Location: DocuSign

Timestamp

Sent: 10/29/2024 2:22:47 PM Viewed: 10/29/2024 2:22:55 PM Signed: 10/29/2024 2:23:27 PM

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Sent: 10/30/2024 9:33:02 AM Viewed: 10/30/2024 12:58:03 PM Signed: 10/30/2024 12:58:17 PM

Signed by: William J Shepherd 575674250072494

Signature Adoption: Pre-selected Style Using IP Address: 198.49.140.10

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|---|----------------------------|---|
| Signer Events | Signature | Timestamp |
| Cheyenne Defee | | Sent: 10/31/2024 8:10:44 AM |
| cheyenne.defee@cityofdenton.com | | |
| Procurement Administration Supervisor | | |
| City of Denton | | |
| Security Level: Email, Account Authentication (None) | | |
| Electronic Record and Signature Disclosure: Not Offered via DocuSign | | |
| Sara Hensley | | |
| sara.hensley@cityofdenton.com | | |
| Security Level: Email, Account Authentication (None) | | |
| Electronic Record and Signature Disclosure: Not Offered via DocuSign | | |
| Lauren Thoden | | |
| lauren.thoden@cityofdenton.com | | |
| Security Level: Email, Account Authentication (None) | | |
| Electronic Record and Signature Disclosure: Not Offered via DocuSign | | |
| In Person Signer Events | Signature | Timestamp |
| Editor Delivery Events | Status | Timestamp |
| Agent Delivery Events | Status | Timestamp |
| Intermediary Delivery Events | Status | Timestamp |
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| Certified Delivery Events Carbon Copy Events Cheyenne Defee cheyenne.defee@cityofdenton.com | Status | Timestamp Timestamp |
| Certified Delivery Events Carbon Copy Events Cheyenne Defee cheyenne.defee@cityofdenton.com Procurement Administration Supervisor | Status Status | Timestamp Timestamp Sent: 10/29/2024 2:23:30 PM |
| Certified Delivery Events Carbon Copy Events Cheyenne Defee cheyenne.defee@cityofdenton.com Procurement Administration Supervisor City of Denton Security Level: Email, Account Authentication | Status Status | Timestamp Timestamp Sent: 10/29/2024 2:23:30 PM |
| Certified Delivery Events Carbon Copy Events Cheyenne Defee cheyenne.defee@cityofdenton.com Procurement Administration Supervisor City of Denton Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: | Status Status | Timestamp Timestamp Sent: 10/29/2024 2:23:30 PM |
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| Certified Delivery Events Carbon Copy Events Cheyenne Defee cheyenne.defee@cityofdenton.com Procurement Administration Supervisor City of Denton Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign Gretna Jones gretna.jones@cityofdenton.com | Status Status | Timestamp Sent: 10/29/2024 2:23:30 PM Viewed: 10/29/2024 8:16:05 PM |
| Certified Delivery Events Carbon Copy Events Cheyenne Defee cheyenne.defee@cityofdenton.com Procurement Administration Supervisor City of Denton Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign Gretna Jones gretna.jones@cityofdenton.com Legal Secretary | Status Status COPIED | Timestamp Sent: 10/29/2024 2:23:30 PM Viewed: 10/29/2024 8:16:05 PM Sent: 10/31/2024 8:10:45 AM |
| Certified Delivery Events Carbon Copy Events Cheyenne Defee cheyenne.defee@cityofdenton.com Procurement Administration Supervisor City of Denton Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign Gretna Jones gretna.jones@cityofdenton.com Legal Secretary City of Denton | Status Status COPIED | Timestamp Sent: 10/29/2024 2:23:30 PM Viewed: 10/29/2024 8:16:05 PM Sent: 10/31/2024 8:10:45 AM |
| Certified Delivery Events Carbon Copy Events Cheyenne Defee cheyenne.defee@cityofdenton.com Procurement Administration Supervisor City of Denton Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign Gretna Jones gretna.jones@cityofdenton.com Legal Secretary City of Denton Security Level: Email, Account Authentication (None) | Status Status COPIED | Timestamp Sent: 10/29/2024 2:23:30 PM Viewed: 10/29/2024 8:16:05 PM Sent: 10/31/2024 8:10:45 AM |
| Certified Delivery Events Carbon Copy Events Cheyenne Defee cheyenne.defee@cityofdenton.com Procurement Administration Supervisor City of Denton Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign Gretna Jones gretna.jones@cityofdenton.com Legal Secretary City of Denton Security Level: Email, Account Authentication | Status Status COPIED | Timestamp Sent: 10/29/2024 2:23:30 PM Viewed: 10/29/2024 8:16:05 PM Sent: 10/31/2024 8:10:45 AM |
| Certified Delivery Events Carbon Copy Events Cheyenne Defee cheyenne.defee@cityofdenton.com Procurement Administration Supervisor City of Denton Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign Gretna Jones gretna.jones@cityofdenton.com Legal Secretary City of Denton Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign | Status Status COPIED | Timestamp Sent: 10/29/2024 2:23:30 PM Viewed: 10/29/2024 8:16:05 PM Sent: 10/31/2024 8:10:45 AM |
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| Certified Delivery Events Carbon Copy Events Cheyenne Defee cheyenne.defee@cityofdenton.com Procurement Administration Supervisor City of Denton Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign Gretna Jones gretna.jones@cityofdenton.com Legal Secretary City of Denton Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign | Status Status COPIED | Timestamp Sent: 10/29/2024 2:23:30 PM Viewed: 10/29/2024 8:16:05 PM Sent: 10/31/2024 8:10:45 AM |

| Carbon Copy Events | Status | Timestamp |
|---|------------------|-----------------------|
| Autumn Perkins | | |
| Autumn.perkins@cityofdenton.com | | |
| Security Level: Email, Account Authentication (None) | | |
| Electronic Record and Signature Disclosure: Not Offered via DocuSign | | |
| Witness Events | Signature | Timestamp |
| Notary Events | Signature | Timestamp |
| Envelope Summary Events | Status | Timestamps |
| Envelope Sent | Hashed/Encrypted | 10/29/2024 2:22:47 PM |
| Payment Events | Status | Timestamps |
| Electronic Record and Signature Disclosure | | |

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At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. For such copies, as long as you are an authorized user of the DocuSign system you will have the ability to download and print any documents we send to you through your DocuSign user account for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. To indicate to us that you are changing your mind, you must withdraw your consent using the DocuSign 'Withdraw Consent' form on the signing page of your DocuSign account. This will indicate to us that you have withdrawn your consent to receive required notices and disclosures electronically from us and you will no longer be able to use your DocuSign Express user account to receive required notices and consents electronically from us or to sign electronically documents from us.

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Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through your DocuSign user account all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact City of Denton:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: purchasing@cityofdenton.com

To advise City of Denton of your new e-mail address

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at melissa.kraft@cityofdenton.com and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address. In addition, you must notify DocuSign, Inc to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in DocuSign.

To request paper copies from City of Denton

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an e-mail to purchasing@cityofdenton.com and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with City of Denton

To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your DocuSign account, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may; ii. send us an e-mail to purchasing@cityofdenton.com and in the body of such request you must state your e-mail, full name, IS Postal Address, telephone number, and account number. We do not need any other information from you to withdraw consent. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process.

| Operating Systems: | Windows2000? or WindowsXP? | |
|----------------------------|--|--|
| Browsers (for SENDERS): | Internet Explorer 6.0? or above | |
| Browsers (for SIGNERS): | Internet Explorer 6.0?, Mozilla FireFox 1.0, | |
| | NetScape 7.2 (or above) | |
| Email: | Access to a valid email account | |
| Screen Resolution: | 800 x 600 minimum | |
| Enabled Security Settings: | | |
| | •Allow per session cookies | |
| | •Users accessing the internet behind a Proxy | |
| | Server must enable HTTP 1.1 settings via | |
| | proxy connection | |

Required hardware and software

** These minimum requirements are subject to change. If these requirements change, we will provide you with an email message at the email address we have on file for you at that time providing you with the revised hardware and software requirements, at which time you will have the right to withdraw your consent.

Acknowledging your access and consent to receive materials electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please verify that you were able to read this electronic disclosure and that you also were able to print on paper or electronically save this page for your future reference and access or that you were able to e-mail this disclosure and consent to an address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format on the terms and conditions described above, please let us know by clicking the 'I agree' button below. By checking the 'I Agree' box, I confirm that:

- I can access and read this Electronic CONSENT TO ELECTRONIC RECEIPT OF • ELECTRONIC RECORD AND SIGNATURE DISCLOSURES document; and
- I can print on paper the disclosure or save or send the disclosure to a place where I can • print it, for future reference and access; and
- Until or unless I notify City of Denton as described above, I consent to receive from • exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to me by City of Denton during the course of my relationship with you.