



City of Denton

City Hall
215 E. McKinney Street
Denton, Texas
www.cityofdenton.com

AGENDA INFORMATION SHEET

DEPARTMENT: Customer Service

CM/ DCM/ ACM: Frank Dixon, Assistant City Manager

DATE: August 8, 2022

SUBJECT

Consider recommending adoption of an ordinance of the City of Denton, a Texas home-rule municipal corporation, authorizing the City Manager to enter into and execute vendor agreements with non-profit or governmental organizations that provide utility bill relief; providing for the acceptance of funds issued to Denton Municipal Utilities on behalf of customers from said no-profit or governmental organizations; and providing an effective date.

BACKGROUND

The City of Denton partners with a number of non-profit organizations to grant customers access to utility bill relief programs. Based on a program's funding source a vendor agreement must be executed between the agency and City of Denton to establish fund availability to City of Denton customers. A recently received sample which we wish to execute is attached.

Agreements such as these outline guidelines for application and use of the funds received by the City of Denton. None of these agreements would require any financial expenditures from the City of Denton to be a participant and all agreements must undergo legal review before execution.

Requiring Public Utility Board recommendation and City Council approval of these agreements delay program participation for customers who are in financial need of assistance and are otherwise eligible for financial relief under the programs. This is especially important for short-term programs where delays may cause all participation opportunity to be lost.

RECOMMENDATION

Staff recommends that the Council approve an ordinance authorizing the City Manager to execute vendor agreements with non-profit agencies for participation in utility bill assistance programs where there is no financial obligation created for the City.

PRIOR ACTION

None.

FISCAL INFORMATION

None.

EXHIBITS

1. Exhibit 1 – Agenda Information Sheet
2. Exhibit 2 – Ordinance
3. Exhibit 3 – Sample Agreement

Respectfully submitted:

Tiffany Thomson

Director of Customer Service and Animal Services

Prepared by:

Christa Foster

Customer Service Manager